

**ANNUAL QUALITY REPORT – REFLECTIONS ON THE ACADEMIC YEAR 2017-18 AND ACTION PLAN  
FOR IMPLEMENTATION IN 2018-19**

**1. INTRODUCTION**

**2. UPDATE ON THE 2017-18 COLLEGE ACTION PLAN (including themes identified from reflections on 2016-17)**

See appendix A for full updated 2016-17 action plan

*a) Themes arising from Annual Programme Reviews (including staffing and recruitment, retention, progression and achievement)*

*b) Themes arising from external examiner reports*

*c) Themes arising from NSS results and other forms of student feedback*

**3. THEMES FOR THE COLLEGE IDENTIFIED IN 2018-19 (FROM REFLECTIONS ON 2017-18)**

*a) Themes arising from Annual Programme Reviews (including staffing and recruitment, retention, progression and achievement)*

*b) Themes arising from external examiner reports*

*c) Themes arising from programme consultant reports*

*d) Themes arising from revalidation/validation events*

*e) Themes arising from NSS results and other forms of student feedback*

*f) Themes arising from recent Professional Body Accreditation visits/reviews (if applicable)*

*g) Other college themes and areas for enhancement*

4. LANCASTER UNIVERSITY/PARTNERSHIP THEMES IDENTIFIED IN 2018-19 (FROM REFLECTIONS ON 2017-18)
  
5. EXAMPLES OF GOOD PRACTICE
  
6. COLLEGE STRATEGY

**APPENDIX – COLLEGE ACTION PLAN 2017-18**

*Please summarise actions to be taken arising out of the themes raised, and by whom, in the coming year(s).*

**This action plan provides the basis for the Annual Quality Action Plan report for CPTC to receive and review at each meeting.**