UNIVERSITY ACADEMY 92

(UA92)

PARTNERSHIP HANDBOOK 2022-23

This handbook is designed to be used by staff at both University Academy 92 (UA92) and Lancaster University. It aims to be the central repository of information and guidance on the management of the partnership, quality assurance, assessment regulations, student administration, staff development and data sharing and for the programmes delivered at University Academy 92. It is intended to be complementary to Lancaster University's Manual of Academic Regulations and Procedures (MARP).

In many sections the information is summarised for ease of use and maintenance of the handbook, however links are provided to access more detailed information. The handbook will be reviewed and published electronically on an annual basis and circulated to relevant staff at both institutions in advance of the new academic session.

Contents

1	MA	ANAGEMENT OF THE PARTNERSHIP	4
	1.1	INTRODUCTION	4
	1.2	PARTNERSHIP AGREEMENT	4
	1.3	PARTNERSHIP MANAGEMENT AND GOVERNANCE OVERVIEW	4
	1.4	PARTNERSHIP REVIEW PROCESS	5
-	1.5	PUBLIC INFORMATION	5
2	AC	ADEMIC QUALITY ASSURANCE	6
2	2.1	LANCASTER UNIVERSITY - MANAGEMENT OF STANDARDS AND QUALITY	6
2	2.2	UNIVERSITY ACADEMY 92 - MANAGEMENT OF STANDARDS ANDQUALITY	6
3	PRO	OGRAMME DEVELOPMENT AND APPROVAL	7
3	3.1	CURRICULUM STRATEGY AND DEVELOPMENT	7
3	3.2	COURSE DESIGN	7
3	3.3	COURSE APPROVAL - NEW PROGRAMMES AND MODULES	7
3	3.4	COURSE APPROVAL— AMENDMENTS TO EXISTING PROGRAMMESAND MODULES	8
3	3.5	PROGRAMME CLOSURE	8
3	3.6	PROFESSIONAL, STATUTORY AND REGULATORY BODIES	9
4	REC	CRUITMENT AND ADMISSIONS	10
4	4.1	MARKETING AND RECRUITMENT	10
4	4.2	ADMISSIONS	10
4	4.3	RECOGNITION OF PRIOR LEARNING (RPL)	10
5	PRO	OGRAMME DELIVERY	11
į	5.1	DELIVERY STANDARDS	11
į	5.2	TEACHING STAFF	11
	5 2	LEADNING DESCRIBEES	12

	5.4	MANAGING RELATIONSHIPS WITH THIRD PARTIES	12
	5.5	STUDENT SUPPORT AND GUIDANCE	12
6	4.0	ADEMIC STANDARDS AND ASSESSMENT	12
ь			
	6.1	SETTING AND MONITORING OF ACADEMICSTANDARDS	
	6.2	ASSESSMENT REGULATIONS	
	6.3	APPROVED PROCEDURES PARTICULAR TOUA92	13
7	STU	UDENT COMPLAINTS AND APPEALS	14
	7.1	COMPLAINTS	14
	7.2	APPEALS	14
8	PR	OGRAMME MONITORING, REVIEW ANDENHANCEMENT	14
	8.1	ROLES AND RESPONSIBILITIES	14
	8.2	ANNUAL PROGRAMME REVIEWS	15
9	STU	JDENT ADMINISTRATION	18
	9.2	EQUITY AND CONSISTENCY OF TREATMENT	18
	9.3	COMMUNICATIONS WITHSTUDENTS	18
	9.4	ATTENDANCE REQUIREMENTS AND PROGRESS MONITORING REQUIREMENTS	19
	9.5	ACADEMIC DISCIPLINE	19
	9.6	TRANSCRIPTS, CERTIFICATES AND AWARDS	19
	9.7	GRADUATION	20
	9.8	DEBTORS	20
А	PPEND	DIX 1 - UA92 OPERATIONAL RESPONSIBILITIES CHECKLIST	21
Α	PPEND	DIX 2 – UA92 OPERATING PLAN	28
		DIX 3 – JIG TERMS OF REFERENCE	
~	FLINE	/// 〒 - JI TO TEINING OF INDICALINGUATION	

1 MANAGEMENT OF THE PARTNERSHIP

1.1 INTRODUCTION

Lancaster's approach to its collaborative teaching partnerships is underpinned by a commitment to help partners build their own capacity to manage quality and standards effectively. To this end, Lancaster has agreed to allow UA92 to take more of a leading role in quality assurance procedures, such as the programme and module design and approval process, and annual programme review. As the degree awarding body, however, Lancaster has continued to review and monitor the provision through core quality assurance procedures delegated to UA92 and has worked with UA92 staff to deal with any quality and standards issues, which have arisen during this time.

1.2 PARTNERSHIP AGREEMENT

The current Franchise Agreement was signed on 31stOctober 2019 and came into effect on that date.

1.3 PARTNERSHIP MANAGEMENT AND GOVERNANCE OVERVIEW

As the degree-awarding body, Lancaster has ultimate responsibility for the academic standards of awards granted in its name and for the quality of learning opportunities provided. Within Lancaster, ultimate responsibility for the partnership is located with the Lancaster Senate and the committees and officers to which the Senate formally delegates authority.

Within UA92, ultimate responsibility for the partnership is located with the Chief Academic Officer.

Management of the partnership at Lancaster will reside with Academic Standards and Quality, who shall have responsibility for ensuring that the Programmes offered through the partnership are approved, delivered and managed in accordance with the terms of this Agreement.

At UA92, responsibility for operational management of the partnership lies with the Chief Academic Officer who ensures that the programmes offered through the partnership are delivered and managed in accordance with the terms of the partnership agreement as set out in the Franchise Agreement.

At Lancaster, operational management of the partnership resides with the Joint Implementation Group (JIG), chaired by the Pro Vice Chancellor for Education. The JIG is responsible for a range of operational areas in which Lancaster University has a regulatory, statutory, compliance or reputational interest.

There are some areas for which UA92 utilises LU systems (LUSI) as a result of the franchise relationship and the fact that students are registered as Lancaster students and are therefore contingent on Lancaster's service delivery (e.g. the LUSI student record system) and where there are mutual interests to ensure that there are good lines of communication and monitoring of effective performance of services in relation to UA92 from both institutions.

Where appropriate, separate Service Level Agreements (SLAs) are in place which are reviewed on a regular basis by the SLA leads. These areas will require agreed and documented monitoring and reporting processes directly to Lancaster, to ensure operational oversight, maintenance of academic standards, regulatory compliance and appropriate governance as appropriate.

The JIG will evolve in due course into a Partnership Management Group, akin to those in place at Lancaster University for each of its other major strategic partners. The membership of the JIG is included in the Terms of Reference (see Appendix 3).

In addition, there are also a number of operations at UA92, which UA92 has contracted Lancaster

University to be responsible for service delivery (e.g. HR, IT.) and where there are mutual interests to ensure that there are good lines of communication and monitoring of effective performance of services in relation to UA92 from both institutions. These are subject to separate Service Level Agreements (SLAs) which are reviewed on a regular basis by the SLA leads.

1.4 PARTNERSHIP REVIEW PROCESS

Lancaster will carry out a periodic review of the partnership after two (2) years and then every five (5) years after that. Partnership review incorporates both strategic and operational matters, and as part of the latter aspect, consideration is given as to whether or not the current quality assurance model is working from both the University and UA92 perspectives or whether it needs refinement. Partnership review comprises a two-stage process:

Stage 1 considers strategic issues and relationship development including:

- the partnership vision and future plans;
- the implications of any significant developments since the last review and/or anyknown/possible imminent developments;
- the potential impact on the partnership of UA92's relationship with other organisations;
- the desired portfolio of degree programmes;
- marketing and recruitment strategies and processes.

Stage 2 considers UA92's quality management and enhancement arrangements for the delivery of programmes leading to a Lancaster award and the partnership experience over the intervening years since the last partnership renewal. Areas include:

- institutional framework/academic governance;
- quality assurance processes;
- institutional management of teaching and learning;
- the quality and availability of published information.

After completion of the review, a report and recommendations are made through appropriate Lancaster bodies (including the Joint Faculty Teaching Committee and Senate) and a decision is taken as to whether the partnership should be continued. A review of the Franchise Agreement will be undertaken following the Partnership Review to ensure that this remains appropriate.

1.5 PUBLIC INFORMATION

UA92 ensures that all public information relating to Lancaster programmes complies with Lancaster brand requirements and current legislation, and is an accurate reflection of the provision on offer. Lancaster reserves the right to periodically and without prior notice monitor all public information to ensure compliance. Lancaster monitors regularly all sources of information produced by UA92 (including websites and prospectuses) for prospective students and/or for current students and staff. Lancaster ensures that the Lancaster University name and logo is used in a way that appropriately reflects the nature of the relationship between Lancaster and UA92.

UA92 ensures that information provided to internal and external stakeholders is clear, accurate and consistent. The CMA consumer protection advice framework is used to support UA92's quality control processes. Clear guidelines are established as to the process for sign-off of publicity materials and Lancaster satisfies itself that the public is not likely to be misled about the nature and standing of the programme and qualifications provided under the arrangement.

2 ACADEMIC QUALITY ASSURANCE

2.1 LANCASTER UNIVERSITY - MANAGEMENT OF STANDARDS AND QUALITY

Lancaster is responsible for the academic standards of all credit and qualifications granted in its name and also for the quality of the educational experience of students registered on programmes approved by the University and which lead to Lancaster University awards. Lancaster also needs to be able to demonstrate academic equivalence between awards granted at UA92 and awards granted at Lancaster and elsewhere in the UK HE sector. Lancaster therefore requires appropriate quality assurance arrangements to be in place for programme design and approval, for the quality of delivery, for teaching, learning and assessment arrangements, for the approval of results and awards, and for appeals and complaints. Variations in standard Lancaster procedures and practice may be agreed with partners where appropriate so long as these variations are in accordance with the principles contained within Lancaster's academic regulations and procedures and are also consistent with the requirements of UK HE regulatory bodies.

The partnership agreement together with the Responsibilities checklist_(Appendix 1) set out the management and quality assurance framework for the partnership and the respective roles and responsibilities of each partner. There are core quality assurance processes and arrangements in place which enable the University to set and monitor quality and standards in order to satisfy itself that the programmes and UA92's delivery of these programmes match the expectations set by Lancaster for its awards.

Lancaster will provide a Link Tutor to assist with support for the design, delivery, monitoring and enhancement of programmes. Academic Standards and Quality shall provide advice and support as appropriate to officers of UA92 and the teams managing the programmes.

2.2 UNIVERSITY ACADEMY 92 - MANAGEMENT OF STANDARDS AND QUALITY

Relevant UK Subject Benchmark Statements are used as points of reference in setting and maintaining academic standards. The assignment of credit level and volume takes account of guidance embodied in UK national credit frameworks.

UA92 is committed to Equality and Diversity in all activities for all students and staff, with the ethos of Equality and Diversity embedded in the curriculum.

The quality assurance procedures agreed with UA92 are set out in the remaining chapters of this Handbook. They may be amended from time to time by mutual agreement.

3 PROGRAMME DEVELOPMENT AND APPROVAL

3.1 CURRICULUM STRATEGY AND DEVELOPMENT

Lancaster approves curriculum provision at UA92 as listed in the Annual Operating Plan. (Appendix 2)

UA92 is responsible for the strategic development of Higher Education, including analysing local market conditions and curriculum needs and these are identified during the annual Business Planning Process. UA92 ensures that capacity in terms of staffing and facilities are adequate for expected demand. Lancaster receives an annual report on UA92's curriculum and recruitment strategy through the Joint Implementation Group. UA92 programmes are considered within Annual Programme Reviews. Re- approval of programmes will take place every five years.

3.2 COURSE DESIGN

In addition to complying with the criteria agreed by the University Senate, all awards and programmes offered by the University are aligned with the Framework for Higher Education Qualifications in England, Wales and Northern Ireland, published by the QAA. UA92 is responsible for course design as recorded in individual programme documents. A breakdown of teaching and learning hours per module and the categories of activities is provided for each programme.

In designing programmes and modules, UA92 and Lancaster need to ensure that:

- a) entry standards define the minimum threshold for applicants to help ensure they have an appropriate academic background (e.g. subject knowledge, language competence, study skills) to cope with the demands of the programme to which they are being admitted;
- standards set at the end of each stage within programmes define the minimum threshold of achievement to ensure that students have progressed sufficiently in order to be able to continue onto the next level of study and to identify those students who may be at risk and who may need additional/different support in the next level;
- c) qualification standards define the expectations for particular levels of achievement (e.g. first, third, pass, distinction etc.);
- d) the content and structure of individual contributory modules are appropriate for the place they occupy in the programme structure and that students are being assessed according to appropriate criteria.

Lancaster Link Tutors, and external consultants, provide guidance on the design of programmes as required.

3.3 COURSE APPROVAL - NEW PROGRAMMES AND MODULES

3.3.1 Principles

Programme proposals will be considered by Lancaster through the academic departments and the Joint Faculty Teaching Committee for formal approval.

3.3.2 Process

Lancaster's processes and procedures for the approval of awards made in its name enable the University to:

- Secure the academic standards of those awards and qualifications made in its name by UA92;
- ii) Assure the quality of the learning opportunities available to students studying on those programmes leading to an award of the University.

Through these procedures, Lancaster seeks to secure equivalence with its own awards and qualifications.

3.3.2.1 Business Planning Schedule

Lancaster and UA92 agree annually, at the JIG, on a schedule of programmes to be proposed for approval in the following academic session to enable timely and careful scrutiny of proposals.

3.3.2.2 Outline Planning Permission

UA92 present an Outline Planning Permission proposal for consideration to the JIG for approval. Approval by Lancaster gives authority for UA92 to advertise new programmes for recruitment purposes. Such advertisements should be "subject to approval" in line with the Competition and Markets Authority (CMA) requirements.

3.3.2.3 Programme Proposal

UA92 submits a full set of programme documents for consideration at the Joint Faculty Teaching Committee following approval at Lancaster University departmental level.

3.3.2.4 Externality

External Assessors form part of the approval process for programmes for which Lancaster lack subject specialism. The External Assessor offers independence and objectivity to the decisions taken and provides a basis of comparability of academic standards with external benchmarks and across the Higher Education sector. External Assessor Guidance

3.4 COURSE APPROVAL – AMENDMENTS TO EXISTING PROGRAMMESAND MODULES

Amendments made to any programmes approved by Lancaster and leading to a Lancaster award will require the agreement of Lancaster or UA92 approval, depending on the nature of the change. No agreement will be granted where the proposed amendment would have an adverse effect on, or be inconsistent with, any obligations to existing students or any students who have accepted an offer to study on any programme affected by the amendment. Revisions affecting existing students must be considered and agreed by a meeting that involves student representation. Where, exceptionally, a revision is to be introduced within the same academic year, the unanimous support of the affected students must be obtained. Major changes to modules and programmes must be communicated to current applicants to the programme.

UA92 staff, students and stakeholders contribute to the processes related to changes to existing programmes to ensure all aspects are considered. Changes to programmes can occur through minor or major amendment procedures. Within the category of Major Amendment, there are different levels of change, and the amount of information required in the proposal will depend on this. The Course Leader must consult with both the External Examiner and Link Tutor on amendments prior to submission to Lancaster. Major amendments to modules must be considered and approved at the relevant UA92 Committee and passed to ASQ for logging. Major amendments to Programmes should be considered at the relevant UA92 Committee and then passed to ASQ for approval by the Joint Faculty Teaching Committee.

<u>UA92 Course And Module Amendment Form</u>

UA92 Guidance On Revisions To Programmes And Modules

3.5 PROGRAMME CLOSURE

Following UA92's monitoring and review processes, Course Leaders determine whether the validity and currency of programmes have been affected by changes to industry, PSRBs, staffing or recruitment numbers. Underperforming programmes are identified for closure at programme and curriculum level (Programme Closure Form). Students enrolled should be reassured that in the event of course closure, there are clear processes that will ensure the continuity of their studies. If a

programme can no longer be offered, arrangements need to be made for existing students to be provided with suitable alternatives.

3.6 PROFESSIONAL, STATUTORY AND REGULATORY BODIES

Lancaster ensures that the status of programmes or awards in respect of UK PSRB recognition (accredited, approved or recognised) is represented accurately so that applicants or students are not misled. UA92 shall prepare submissions for any accreditation of the Programme sought from a professional body, and Lancaster shall support UA92 in applications to professional bodies for accreditation.

4 RECRUITMENT AND ADMISSIONS

4.1 MARKETING AND RECRUITMENT

Marketing and recruitment activities are carried out by UA92. Marketing and recruitment materials are the responsibility of UA92's Marketing team. See also 1.5 Public Information.

4.2 ADMISSIONS

4.2.1 Admissions Policy and Principles

UA92 is responsible for decisions on admissions and for the management of the admissions process. Lancaster approves the criteria for admission for new programmes at approval stage. UA92's admissions policy and associated procedures are expected to comply with relevant legislation and align with the expectations of the *UK Quality Code for Higher Education: Admissions, Recruitment & Widening Access.*

Students are registered as students of UA92 and have a legal and contractual relationship with UA92.

4.2.2 Entry Criteria

Entry requirements for each programme are specified by UA92 and agreed by Lancaster on approval of the programme and in accordance with agreed recruitment and admissions procedures.

4.3 RECOGNITION OF PRIOR LEARNING (RPL)

Recognition of prior learning, including credit transfer and recognition of certificated or experiential learning for entry criteria purposes is permitted onto UA92 programmes. Procedures are in place to assure that credit for such learning is comparable to that achieved through the teaching and learning activities required for specified modules of the UA92 programme on which the student will be registered. These procedures apply to individual students and not to institutional arrangements for the recognition of credit. Requests for RPL are made to UA92 and UA92 is responsible for considering and assessing all RPL claims. However, final approval of decisions relating to the award of Lancaster credit is made by Lancaster.

UA92 RPI Guidance UA92 RPL Pro-Forma

5 PROGRAMME DELIVERY

5.1 DELIVERY STANDARDS

Principles

Lancaster University seeks to ensure that:

- the standards achieved by students in order to qualify for any Lancaster University award should be equivalent wherever the degree programme is delivered and should be in line with Lancaster University's academic framework;
- all learning, teaching and assessment provision delivered through UA92 should be academically equivalent to provision delivered at Lancaster;
- students registered on Lancaster-approved programmes leading to Lancaster University awards should be given a broadly equivalent educational experience wherever they are studying;
- in the management of quality and standards, UA92 needs to ensure and demonstrate consistency in approach and in the equitable treatment of all students in terms of admissions, learning, teaching and assessment, academic discipline and awards;
- all members of UA92 staff have a responsibility to treat all students fairly and equitably;
- students should be treated on the basis of capacity and potential and should not be disadvantaged on any grounds irrelevant to academic study.

5.2 TEACHING STAFF

5.2.1 Recruitment and Approval

Lancaster University seeks to ensure that all staff teaching on Lancaster-approved programmes leading to Lancaster University awards have appropriate experience, expertise and qualifications to teach at the level of the degree programme(s). Lancaster is responsible for the monitoring and ongoing oversight of staff teaching on Lancaster approved programmes in terms of appropriateness of qualifications, subject knowledge and experience and the overall profile of the staff team. Lancaster has agreed criteria for which teaching staff at UA92 will be appointed to. Should UA92 wish to appoint a member of staff who does not align with the agreed criteria, the appointment will be subject to approval by Lancaster.

Following approval, Lancaster monitors staffing on an annual basis through UA92's Annual Programme Reviews. Any changes to staffing are monitored by the relevant Link Tutors.

UA92 is responsible for appointing appropriately qualified and sufficient staff for the delivery of each programme and ensuring that all staff teaching on the programmes are appropriately inducted and supported, receive regular training and participate in staff development activities. Members of staff new to teaching are expected to meet UA92 requirements for the attainment of a relevant teaching qualification and to engage with UA92 induction and mentoring procedures where appropriate. The normal expectation is that partner institutions will have in place institution-wide policies and procedures for ensuring that academic staff have the necessary knowledge, abilities and aptitudes, together with sufficient time, to undertake all aspects of their roles to the required standard.

5.2.2 Professional Development and Scholarship

The variety and extent of staff development offered and facilitated by UA92 should support the professional development of staff and contribute significantly to the maintenance and development of staff's subject currency and of the currency of the curriculum. UA92 undertakes to ensure that appropriate training, briefing and mentoring is provided on an ongoing basis so that staff are competent to undertake their roles and responsibilities and to ensure that assessment is robust

5.3 LEARNING RESOURCES

Lancaster Link Tutors make an evaluation of the appropriateness of physical learning resources and the learning environment provided by UA92. To ensure these are relevant to, and adequate for, the type, level and volume of the learning to be undertaken and whether they are appropriate to secure the achievement of the relevant learning outcomes. UA92 is responsible for the distribution of learning resources and provision of an effective teaching and learning environment. Learning resources such as reading lists are provided and UA92 will ensure students have access either through acquisition of hard copy resources or through ensuring access to online resources. Traditional resources are supplemented by on-line journal databases.

UA92 students have Lancaster University accounts and have access to agreed library resources for a 3-year period (to 31 August 2022).

5.4 MANAGING RELATIONSHIPS WITH THIRD PARTIES

- 5.4.1 UA92 works with placement providers and mentors in the facilitation of industry experience. Industry experience is an essential component of all employment-focused curricula and UA92 designs and delivers vocational higher education linked to work skills and practices. UA92 operates a risk assessment procedure before placements are agreed and authorised, where appropriate.
- 5.4.2 Subject to a separate partnership agreement, UA92 and Lancaster partner with Navitas to form UA92 Global to deliver International Foundation Year programmes or Integrated Year One programmes

5.4.3 Degree Apprenticeships

UA92 hope to start delivering degree apprenticeships. Apprenticeships are high-quality alternatives to a more traditional degree route. They are designed to deliver the exact skills needed by employers, giving the technical and professional expertise to move careers forward.

5.5 STUDENT SUPPORT AND GUIDANCE

Student support and guidance at UA92 should be comparable to the support and guidance provided to Lancaster students at Bailrigg as laid out in MARP. In all cases, the support and guidance shall be provided by UA92, including where students interrupt their studies. UA92 endeavours to provide appropriate support and guidance to all students registered on programmes.

Each student is allocated a Coach who will help to develop academic skills and practices along with reflection and confidence to enable them to achieve success in Higher Education.

6 ACADEMIC STANDARDS AND ASSESSMENT

6.1 SETTING AND MONITORING OF ACADEMICSTANDARDS

UA92 and Lancaster have agreed quality assurance procedures relating to delivery, teaching, learning and assessment, results and awards, appeals and complaints in accordance with the underlying principles in the Manual of Academic Regulations and Procedures (MARP). All quality assurance procedures will be consistent with the requirements of UK HE regulatory bodies.

6.2 ASSESSMENT REGULATIONS

The assessment criteria will be set by UA92 in line with what is approved at approval of the programme and in accordance with the <u>Assessment Regulations</u>.

6.3 APPROVED PROCEDURES PARTICULAR TO UA92

A number of procedures are particular to UA92 and form appendices to the Lancaster Undergraduate Assessment Regulations. The full set of UA92 Assessment procedures can be found at:

https://ua92.ac.uk/student-regulations-policies and

https://ua92.ac.uk/corporate-information-hub

UA92 procedures are reviewed annually by Lancaster, taking note of any amendments, to ensure that they align with Lancaster regulations. Procedures are approved by the Joint Faculty Teaching Committee in advance of the academic year to which they will apply.

6.3.1 Mitigating Circumstances

UA92 operates an Extenuating and Mitigating Circumstances (EMC) Procedure for students who experience serious medical or personal circumstances, which can severely disrupt their ability to study and affect their performance in an assessment.

6.3.2 Administration of Examinations

Boards of Examiners for programmes including Lancaster staff and External Examiners are constituted and conducted. UA92 operates a two-tiered approach to board of examiner meetings. The first tier, the Module Board of Examiners is responsible for the ratification of module marks and the recommendation of decisions to the Progression and Awards Board of Examiners. The second tier, the Progression and Awards Board of Examiners is responsible for making decisions on progression and the award of qualifications. Provisional results and recommendations from Boards of Examiners will be made available to Lancaster for ratification by the Committee of Senate.

7 STUDENT COMPLAINTS AND APPEALS

In the case of complaints and appeals about academic matters, students at UA92 have ultimate right of appeal to Lancaster University. Lancaster may also review academic complaints once procedures at UA92 have been exhausted.

The responsibilities of Lancaster and UA92 are clearly distinguished and publicised. UA92 ensures that students studying at UA92 have clear information about the initial route for making an academic appeal or formal student complaint, and the sequence of processes involved.

7.1 COMPLAINTS

UA92 are responsible for dealing with all student complaints regarding students enrolled on programmes in accordance with the relevant UA92 policies and procedures as approved by Lancaster. Where the complaint involves an aspect of service for which Lancaster has whole or partial responsibility, students shall be entitled to a final review of their standing by Lancaster. UA92 Student Complaints Procedure

7.2 APPEALS

UA92 are responsible for dealing with all student appeals regarding students registered on programmes in accordance with UA92 policies and procedures as approved by Lancaster. After all agreed appeal procedures have been completed within UA92, students shall be entitled to a final review of their standing by Lancaster.

UA92 Academic Appeals

8 PROGRAMME MONITORING, REVIEW ANDENHANCEMENT

8.1 ROLES AND RESPONSIBILITIES

UA92's HE monitoring and review processes are coordinated at an organisational level by the Registrar. Periodic monitoring and review contributes to inform the development and enhancement of curriculum, teaching, learning and assessment and pedagogic practice. Monitoring and review processes capture feedback from students, employers and stakeholders and acts as a platform for critical reflection.

Lancaster is responsible for the quality assurance of the programmes and modules delivered at UA92, including the processes for programme monitoring, review and enhancement outlined in the following sections.

Programmes are regularly and systematically reviewed in order to consider the continuing currency and validity of programmes in light of developments in research, professional and industry practice and pedagogy. Along with changes in the external environment such as the requirements of professional, statutory and regulatory bodies and continued alignment with the providers strategy and mission.

Programme monitoring and review are part of a continuous engagement with a programme by both staff and students. <u>Monitoring And Review Procedures And Guidelines</u>

The outcomes of the processes of monitoring and review are reported at the appropriate level within UA92 and also at the University's Joint Faculty Teaching Committee (JFTC). This allows for oversight of the outcomes of the process, in order to identify any overarching themes. Any strategy actions are identified and the outcomes used to inform organisational planning.

UA92 is required to review programme monitoring and review procedures and analyse outcomes within an Annual Quality Report, which is presented at the University JFTC. The associated action plan is monitored as a standing item at each committee meeting.

8.1.1 Link Tutors

Lancaster will provide a Link Tutor (or equivalent) to assist with support for the design, delivery, monitoring and enhancement of the programmes. Link Tutors are University academic staff who have a key role in maintaining the academic standards and quality of programmes approved by Lancaster but delivered at and by UA92. Link Tutors assist with quality assurance processes relating to Lancaster approved programmes.

The Link Tutor will monitor the progress of a programme and respond to any issues or changes that arise while a programme is running. For a new programme being proposed for approval, a Link Tutor will be appointed. Link Tutors produce an annual report to assist the ASQ team to monitor the quality of programmes and to provide programme teams with suggestions for ways to improve aspects of how particular programmes are run. Link Tutor Guidance

8.1.2 External Examiners

Lancaster is responsible for the appointment and functions of external examiners to provide independent judgement on quality of standards and of the provision at UA92 and ensure that it is consistent with quality and standards of the Lancaster provision. Lancaster will oversee the participation of external examiners in assessment and quality assurance processes. The nomination and briefing of external examiners are delegated to UA92. External examiner induction days will be held annually either at UA92 or virtually and will involve input from both Lancaster University and UA92 staff. The arrangements are described in more detail in the guidance and information for all Lancaster provision here: External Examiner Guidance

8.2 ANNUAL PROGRAMME REVIEWS

- a) UA92 is responsible for ensuring that an Annual Programme Review is undertaken for each programme approved by Lancaster, and that the reports of these reviews (APR reports) are considered internally as part of the standard quality assurance procedures for the programme andthere is strategic oversight of these reports and the APR process within UA92.
- b) All programmes undertake an APR, which takes account of relevant information such as:
 - External Examiner reports
 - Link Tutor reports
 - Key statistics including data on applications, retention, success and achievements and destinations
 - Results of NSS
 - Results from internal surveys and questionnaires
 - Feedback from student representatives and student forums
 - Feedback from relevant stakeholders

APR reports are submitted to LU departments and to the University's Joint Faculty Teaching Committee (JFTC). Review of the APRs by JFTC will facilitate the cross-fertilisation of ideas and good practice across the different programmes.

8.3 JOINT FACULTY TEACHING COMMITTEE (JFTC)

The Joint Faculty Teaching Committee (JFTC) was established to consider and approve programmes for delivery at UA92 to ensure principles are adopted consistently across the institution. The JFTC reviews UA92 programmes, including consideration of the curriculum, intended learning outcomes, and teaching, learning and assessment methods, taking into account specific issues relating to the delivery of these programmes at UA92. Appropriate Departmental Teaching Committee (or equivalent) considerations would have taken place prior to submission to the JFTC.

8.4 RE-APPROVAL

In addition to annual monitoring, programmes approved by the University are reviewed on a five yearly cycle and it is considered whether or not approval should be renewed for a further five years (re-approval).

All programmes will be subject to a re-approval process every five years at Lancaster's discretion. Lancaster may from time to time (acting reasonably) carry out a re-approval on any of the programmes. The aim of re-approval is to review a currently approved programme and consider whether it may be renewed for a further five years, taking into account the following factors:

- currency of the programme
- maintenance of the standards of the award
- satisfactory student achievement
- continuing demand for the programme
- sufficient resources for programme delivery
- effective implementation of QA procedures for the programme

8.5 STUDENT ENGAGEMENT

UA92 is responsible for student engagement through the following vehicles:

i. Module Evaluation Questionnaires (MEQs): at module level, at the end of each block, all students will be

- given the opportunity to complete an on-line, anonymous survey. The outcomes of these surveys are considered by the UA92 Academic Standards and Quality Group and other UA92 Committees (as appropriate) as part of its overall evaluation and monitoring of the delivery of its modules and courses.
- ii. Academic Experience Forums: at course level, UA92 operates an Academic Experience Forum for each subject domain (Business, Sport, Media and Digital), plus one for Pathway students (UA92 Global provision). Through student representatives, students are able to feedback and influence decision-making in relation to their course. The outcomes of module level student feedback will also be considered by the relevant Academic Experience Forums, which report into the Academic Standards and Quality Group.
- iii. Student Experience Forums: all student representatives are invited to attend a Student Experience Forum once per block, where they can provide feedback and influence decision-making on the non-academic aspects of their student experience with colleagues from each UA92 team. The outcomes of any feedback or actions resulting from Student Experience Forums are presented at UA92's Academic Committee Academic Experience Surveys: annually, UA92 will also conduct an Academic Experience Survey for all level 4 and 5 students. This will normally be conducted in Block 4-5 of each academic year. Students will also participate in external surveys as required by regulators (for example, Level 6 degree students would participate in the National Student Survey (NSS) as per Office for Students (OFS) requirements and apprentices would participate in Education, Skills and Funding Agency (ESFA) (as required.)

9 STUDENT ADMINISTRATION

9.1 ENROLMENT ANDINDUCTION

9.1.1 Induction and Orientation

UA92 will provide induction and orientation for all new students and also for returning students. A central induction schedule will provide a key introduction to all support and development services, and an introduction to key contacts from each support service.

9.1.2 Enrolment

All applicants who have firmly accepted offers of a place to study at UA92 will be required to register in order to become students of UA92. These administrative procedures will be organised by Student Registry. All students will be required to re-register at the start of every succeeding academic session.

No student shall normally be allowed to register concurrently for more than the equivalent of one full-time higher or further education scheme of study.

At the point of initial registration students will be informed of their intellectual property rights. Students should familiarise themselves with any terms and conditions relating to intellectual property rights and their assignment which are set out in any funding arrangements they have undertaken with research councils or other funding bodies.

Students should be informed that the information they provide on registering with UA92 will be held securely and may be shared within the institution across relevant departments and administrative sections for the purpose of managing and administering their degree programme or course.

The Student Registry will be responsible for the creation and maintenance of the definitive student record to be used for registration, the timetabling of teaching and examinations, results and awards, and data returns in UA92 and will liaise with the academic team to ensure that data is up to date and accurate.

UA92 shall inform students via module handbooks at the start of each block, of the assessment methods to be used for each module and of the system whereby marks for written examinations and coursework assessment are combined. Students shall also be informed if formal examinations are to be held at times other than the main examination session and also if there are to be any class examinations that may be held at any time during the term.

9.2 EQUITY AND CONSISTENCY OF TREATMENT

In the management of quality and standards, UA92 ensures and demonstrates the equitable treatment of all students in terms of admissions, learning, teaching and assessment, academic discipline and awards. UA92 provides an inclusive environment for learning and anticipates the varied requirements of students.

9.3 COMMUNICATIONS WITHSTUDENTS

UA92 should provide students with accurate, relevant and timely information informing them:

- a) of the primary means by which academics and central services will communicate with them and when this will happen;
- b) that it is assumed and expected that students will regularly check their UA92 email accounts for official communications and notifications of the status of their registration and studies;
- c) that it is the responsibility of students to maintain links with academics and the student administration, respond to requests for information, acknowledge specific communications

related to the status of their registration and studies, and keep UA92 informed as to any changes in their contact details.

9.4 ATTENDANCE REQUIREMENTS AND PROGRESS MONITORINGREQUIREMENTS

9.4.1 Requirements

Undergraduate students are required to register at times to be specified and to be engaged on their studies for the full period of each term and/or for such other periods as may be stated in the regulations for particular courses. The place of work will be UA92 and/or such other places as the department(s) concerned may specify. Students must present themselves for assessments when required to do so.

9.4.2 Monitoring

All students must be informed in writing, preferably in course handbooks, at the start of the academic year of what is required of them in relation to attendance, including UA92's attendance policy.

9.4.3 Progression

Progression to the next academic year is dependent on successful completion of assessments. Full details are in the student handbook.

9.5 ACADEMIC DISCIPLINE

Attendance and Engagement is managed by Student Registry, working with the academic team. In order to remain in good academic standing with UA92, it is expected that students will attend compulsory elements of the course as stipulated by UA92 and should attend for all assessments and submit course work assignments at the times stipulated.

If students do not remain in good academic standing it is the responsibility of UA92 to record attempts to contact the student and initiate an academic recovery plan.

The Course Leaders should monitor student's work and satisfactory attendance. If the Head of Learning and Teaching, after confirming that appropriate warnings in writing have been given to the student, consider(s) that the student should be excluded from UA92, a recommendation to that effect shall be to exclude the student from UA92 permanently or for a stated time and to stipulate conditions for a resumption of study.

It is the responsibility of Student Registry to advise and support Course Leaders, which have students who are no longer in good standing, and to take appropriate action.

9.6 TRANSCRIPTS, CERTIFICATES AND AWARDS

The determination of results and the classification of University degrees are subject always to ratification by the Senate and will be regarded as provisional until ratified, normally by a body or individual empowered by the Senate to act on its behalf.

Immediately after the meetings of the relevant examining bodies, Course Leaders may notify students of their provisional degree results.

It is the responsibility of Lancaster to issue students who have successfully completed their degree with a HEAR/transcript. It is the responsibility of Lancaster to issue students who have successfully completed their degree with a degree certificate.

9.7 GRADUATION

Students whose awards have been confirmed by the Committee of the Senate (or a body or individual empowered by the Senate to act on its behalf) shall be eligible to attend a ceremony at UA92 for the conferment of degrees.

9.8 DEBTORS

UA92 is responsible for contacting students who have not paid their fees. Students may be prevented from receiving their award, including transcript and certificate, until any academic related debts (tuition fees) are settled. Students will not be permitted to attend graduation until the debt is addressed.

In terms of non-academic debt, an award cannot be withheld and the transcript and certificate are given to the student. However, in serious cases, the invitation to graduate may be withheld until the debt is addressed

APPENDIX 1

Partnership operational responsibilities checklist

UA92

Overview of partnership

External delivery of Lancaster University franchise programmes delivered by UA92

This is a brief overview of where the primary operational responsibility for certain elements of the partnership reside.

Item	1	Partner	Lan	cast	er	Shared	Documentary References	Comments
			Institutional	Faculty	Department			
						Curricu	lum development	
1.	Identification of local curriculum needs					✓	Individual programme documents	Identified during the annual business planning process
2.	Strategic development of Higher Education	✓						
3.	Course design					✓	Individual programme documents	
4.	Final approval of new programmes		✓	✓				
5.	Final approval of revisions to		✓	✓				Major programme amendments require Lancaster approval via

	programmes/modules				Faculty Teaching Committee; Major and Minor module amendments are approved by UA92 and reported to Lancaster.
6.	Programme specifications and Learning Outcomes		~	Individual programme documents Curriculum and assessment mapping template	Approved for each individual programme as part of the programme approval processes. A curriculum and assessment mapping template is completed as part of the programme documentation.
7.	Liaison with and involvement of employers	✓	✓		
8.	Maintaining professional body accreditation(s)	✓		Individual programme documents	
		1	Prog	gramme delivery	
9.	Delivery of programme content delivery	✓			
10.	Programme management	✓			
			St	udent support	
11.	Academic tutorial / review and monitoring / academic guidance	✓			
12.	Pastoral support	✓			

13. Library and learning resources available to students			✓	Individual programme documents	The learning resources are provided by UA92. Library learning resources are provided by Lancaster University.
14. Student appeal system			✓		Student appeals considered primarily within UA92 but students can opt to make an appeal to the University once UA92 processes have been exhausted
15. Student complaints					Student complaints considered primarily within UA92 but students can opt to make a complaint to the University, where this relates directly to the quality and standards of a programme, once UA92 processes have been exhausted
			Admiss	sions and recruitment	
16. Setting of student fees	✓				
17. Collecting of student fees		✓			
18. Student recruitment, selection and admission			✓		Entry requirements for each programme are approved by the University as part of the programme approval process
19. Student registration, guidance and induction			√		Registration will be provided by LU in first instance
			Academic s	tandards and assessment	

20. Defining assessment regulations		✓			UA92 Award Regulations	
21. Setting assessments	√					UA92 sets the assessment in line with what was approved at programme approval. Assessments are moderated by external examiners and LU staff.
22. Marking and moderation of assignments				✓		UA92 have the primary responsibility for marking work and providing initial moderation. LU staff will provide further moderation. External Examiners have oversight of marking and moderation of standards.
23. Appointment of external examiners				√	External Examiner procedures and regulations	UA92 proposes potential external examiners who then go through the University's approval procedures.
24. Giving feedback to students on their assignments	✓					
25. Production of award certificates		✓				
26. Administering award boards			✓			The University is represented on the Assessment s which are responsible for making award recommendations to Senate.
27. Maintaining student	✓			✓		-

records including transcript information				
28. Graduation arrangements	✓			
	·	Annual	review and monitoring	
29. Collecting data on student achievement and retention	✓			
30. Monitoring student admission, retention and completion		✓		
31. Reviewing and responding to APRs and module evaluations		✓	Annual Programme Reviews for each individual programme.	Annual Programme Reviews are provided to the University.
32. Periodic quality review of HE provision		✓		
33. Monitoring the quality of HE teaching and learning		✓		
34. Collecting and acting upon student feedback/views	✓			
35. Developing systems for student engagement	✓			
36. Student Protection	✓			Whilst this is a UA92 responsibility,

Plan			it is anticipated that both institutions' student protection plans will refer to the other partner and that there may be some discussion about content.
		Staff	·
37. Appointment and management of staff			UA92 has agreed criteria with Lancaster University for which teaching staff will be appointed to. Should UA92 wish to appoint a member of staff who did not align with the agreed criteria, the appointment would be subject to approval by Lancaster University. The University has oversight of all UA92 staff teaching on Lancaster awards. Staffing levels are monitored through Annual Programme Reviews, with Staff CVs being sent to LU link tutors. UA92 appoints and manages staff.
38. Provisions for developing staff teaching and assessing skills at HE level	*		
39. Provisions for staff HE subject updating and scholarship	✓		

			nformation
40. Programme and module information available to students	✓		
41. Public information - e.g.: on web or in prospectus		✓	LU has accountability for ensuring accuracy, along with UA92
42. Procedures for ensuring the accuracy of public information		-	
43. Marketing of programmes	✓		
44. Returns to professional, statutory and regulatory bodies		✓	Returns to some bodies will be made by LU (e.g. HESA, UKVI)

LANCASTER UNIVERSITY

APPENDIX 2

LU – UNIVERSITY ACADEMY 92 PARTNERSHIP

ANNUAL OPERATING PLAN 2022/23

Partner	University Academy 92
Current Term of Agreement	October 2019 – October 2024
Partnership review	2021/22
Full partnership review	October 2021 – June 2022
Date of first graduation UG	July 2022

KEY CONTACTS

Lancaster University address and contacts

Lancaster University Bailrigg, Lancaster LA14YW

Title	Name	Email
Vice- Chancellor	Professor Andy Schofield	a.j.schofield@lancaster.ac.uk
University Dean for Academic Quality	TBC	
Head of Academic Standards & Quality	Stephen Bulman	s.bulman@lancaster.ac.uk
Assistant Registrar, ASQ	Claire Johnston	c.johnston1@lancaster.ac.uk
Administrative Support Officer, ASQ	TBC	

Title	Name	Email
Chief Academic Officer	Professor Gary	gary.pritchard@ua92.ac.uk
	Pritchard	
Registrar and Secretary	Helen Collinson	helen.collinson@ua92.ac.uk
Head of Learning and	Craig Winstanley	craig.winstanley@ua92.ac.uk
Teaching	,	
Assistant Registrar	Julie Canavan-Price	julie.price@ua92.ac.uk
Administrative Assistant	Hope Vidal	hope.vidal@ua92.ac.uk
(Quality)		

KEY DATES AND TIMES				
No. of terms per year at partner institution	Six blocks			
Programme	T	Term Dates in 2022- 2023		
UG Academic Year		From	То	
'	Block 1 Block 2 Block 3	19/09/22 07/11/22 16/01/23	28/10/22 16/12/22 24/02/23	
	Block 4 Block 5 Block 6	06/03/23 24/04/23 12/06/23	14/04/23 02/06/23 21/07/23	
Boards of Examiners	30/11/22 08/02/23 29/03/23 17/05/23 07/06/23 05/07/23 16/08/23			
Progression Boards	07/06/23 05/07/23 16/08/23			
Closures in UA92 2022-23		From To		
	Christmas	19/12/22 - 03/	01/23	
	Bank holidays	Good Friday		
		Easter Monday	/	
		01 May 2023 29 May 2023		
		28 August 202	3	
University closures in Lancaster 2022-23	Christmas – New Year	From To 23 Dec 2022 3		

University closures in Lancaster 2022-23	Christmas – New Year	From To 23 Dec 2022 3 January 2023
	Easter	5 April 2022 13 April 2023
	Bank holidays	01 May 2023 29 May 2023 28 August 2023

PROGRAMMES LIVE IN 2022/23			
PROGRAMMES			
BA (Hons) Accounting and Finance			
Cert HE Accounting			
BA (Hons) Business Management			

Cert HE Business Management	
BA (Hons) Journalism (note: recruitment suspended for 22 entry)	
Cert HE Journalism Studies (note: recruitment suspended for 22 entry)	
BA (Hons) Media and Communications (note: recruitment suspended for 22 entry)	
Cert HE Media and Communication (note: recruitment suspended for 22 entry)	
BA (Hons) Physical Education	
Cert HE Sports Development	
BSc (Hons) Sport and Exercise Science	
Cert HE Sports Performance	
BSc (Hons) Computer Science	
Cert HE Software Development	
BA (Hons) Sports Management	
Cert HE Sports Management	
BA (Hons) Sports Journalism	
Cert HE Sports Journalism Studies	
BA (Hons) Sports Media and Communications	
Cert HE Sports Media and Communication	
BA (Hons) Accounting and Business	
Cert HE Accounting and Business	
BSc (Hons) Sports Coaching	
Cert HE Sports Coaching	
BA (Hons) Events Management	
Cert HE Events Management	
BA (Hons) Sports Events Management	
Cert HE Sports Events Management	

PLANNED NEW PROGRAMMES TO BE APPROVED IN 2022/23

- BSc (Hons) Health Exercise and Sport/Cert HE Exercise Studies (approval in progress for September 2023)
- BSc (Hons)/Cert HE Cyber Security (approval in progress for September 2023)
- BSc (Hons)/Cert HE Business and Enterprise (approval in progress for September 2023)
- BSc (Hons) Accounting and Financial Management (approval in progress for September 2023)
- BSc (Hons)/Cert HE Accounting and Business Management (approval in progress for September 2023)
- BAc (Hons)/Cert HE Games Design
- BSc (Hons)/Cert HE Games Programming
- BSc (Hons)/Cert HE Digital Marketing

EXTERNAL EXAMINERS 2022/23			
External Examiners	Period covering	Programme(s) covered	
John Holloway	01/10/2019 –	BA (Hons) Journalism	
	30/09/2023	CertHE Journalism Studies	
		BA (Hons) Media and Communications	
		CertHE Media and Communications	
		BA (Hons) Sports Journalism	
		CertHE Sports Journalism Studies	
		BA (Hons) Sports Media and Communications	
		CertHE Sports Media and Communications	
John Mercer	01/10/2019 -	BA (Hons) Business Management	
	30/09/2023	CertHE Business Management	
		BA (Hons) Accounting and Finance	
		CertHE Accounting	
		BA (Hons) Accounting and Business	
		CertHE Accounting and Business	
Joanne Hudson	01/10/2019 -	BSc (Hons) Sports and Exercise Science	
	30/09/2023	CertHE Sports Performance	
		BA (Hons) Physical Education	
		CertHE Sports Development	
David Cockayne	01/10/2020 -	BA (Hons) Sports Management	
	30/09/2024	CertHE Sports Management	
Thomas Staunton	01/08/2019 -	CPD modules across all UG programmes.	
	30/09/2023		
Nicky Danino	01/08/2020 –	BSc (Hons) Computer Science	
	31/07/2024	Cert HE Software Development	
Kelly Henley (subject to LU	01/08/2022 —	BA (Hons) Events Management	
approval)	31/07/2026	Cert HE Events Management	
		BA (Hons) Sports Events Management	
		Cert HE Sports Events Management	
Darryn Stamp (subject to LU	01/08/2022 —	BSc (Hons) Sports Coaching	
approval)	31/07/2026	Cert HE Sports Coaching	

Link Tutors 22-23		
Link Tutor	Programme(s) covered	
Dr Robert (Ted) Gutsche	BA (Hons) Journalism	
	CertHE Journalism Studies	
	BA (Hons) Media and Communications	
	CertHE Media and Communications	
	BA (Hons) Sports Journalism	
	CertHE Sports Journalism Studies	
	BA (Hons) Sports Media and Communications	
	CertHE Sports Media and Communications	
Dr Andrew Scott	BSc (Hons) Computer Science	
	Cert HE Software Development	

Dr Sarah Powell	BSc (Hons) Sports and Exercise Science CertHE Sports Performance BA (Hons) Physical Education CertHE Sports Development BSc (Hons) Sports Coaching Cert HE Sports Coaching BA (Hons) Events Management (some modules) CertHE Events Management (some modules) BA (Hons) Sports Events Management (some modules)	
	CertHE Sports Events Management (some modules)	
Dr Pavel Bogolyubov	BA (Hons) Business Studies CertHE Business Studies BA (Hons) Accounting and Finance CertHE Accounting BA (Hons) Accounting and Business CertHE Accounting and Business BA (Hons) Sports Management CertHE Sports Management BA (Hons) Events Management (some modules) CertHE Events Management (some modules) BA (Hons) Sports Events Management (some modules) CertHE Sports Events Management (some modules)	
Dr Bob Lauder	CPD modules across all UG programmes	

LU/UA92 ANNUAL OPERATING PLAN VERSION HISTORY			
Date approved	Version	Description of change(s)	Owner
07/12/2021	1		Claire Johnston
27/07/2022	2	Annual updates to information	Claire Johnston

University Academy Old Trafford Ltd Board

UA92 Oversight and Governance

Introduction

Lancaster University has either a regulatory, statutory, compliance or reputational interest in a range of different areas of UA92 such as, *inter alia*, the franchise agreement, the Tier 4 visa license and the Catalyst award. This paper sets out the proposed arrangements for oversight of UA92 in its capacity as a shareholder of the University Academy 92 Ltd and UA92 Old Trafford Ltd. This paper refers principally to activity undertaken via the subsidiary company UA92 Old Trafford Ltd.

UA92 Board of Directors

The principal line of oversight of UA92 Old Trafford Ltd lies with its Board of Directors. Its membership currently comprises:

Professor Andy Schofield, representing Shareholder A Mr Gary A Neville, representing Shareholder B

Dr Marnie Millard, Independent Non-Executive Director, Chair Mr Greg Wilson, Independent Non-Executive Director

Ongoing Oversight Arrangements

As has been stated above there are a range of operational areas that Lancaster University has a regulatory, statutory, compliance or reputational interest in. There are also a number of operations at UA92 which are contingent on Lancaster's service delivery (e.g. the student record system, HR, IT etc.) and where there are mutual interests to ensure that there are good lines of communication and monitoring of effective performance of services in relation to UA92 from both institutions. These areas will require agreed and documented monitoring and reporting processes directly to Lancaster, to ensure operational oversight, maintenance of academic standards, regulatory compliance and appropriate governance.

Mindful of this, the intention is to form a Joint Implementation Group (similar to that currently in place for LUC@BJTU), which would evolve in due course into a Partnership Management Group, akin to those in place at Lancaster University for each of its other major strategic partners.

Joint Implementation Group

<u>Terms of Reference</u>

- 1. To oversee Lancaster's interests in the success of UA92;
- 2. To comment and advise on the UA92 risk register and risk management strategy and be assured that risk is being managed in areas of mutual reliance or where there are additional contingent responsibilities to Lancaster as the franchisor/awarding body and service provider;
- 3. To coordinate and mobilise Lancaster's expertise and support in order to facilitate and help UA92's CEO and senior team ensure the successful management of UA92 operations, delivery and quality assurance. To produce reports to the relevant LU

committees, including, *inter alia*, Academic Standards and Quality Committee and the Collaborative Partnership Sub Committee (or their successors) on all matters relating to academic quality and standards, statutory and regulatory compliance and the reputational interests of LU.

4. To receive and approve the development, by UA92, of new schemes of study and new modes of study.

Membership

Lancaster University

Pro-Vice-Chancellor (Education), Chair appointed by the Vice Chancellor Sarah Randall-Paley, Finance Director (or her nominee)
Fiona Menzies, Assistant Head of Student Registry and Support for Teaching Partners Dr Stephen Bulman, Head of Academic Standards and Quality
Dr Paul Harness, Director of ISS (or his nominee)

Dr Bob Lauder, Interim Principal <u>UA92</u>

Prof Gary Pritchard, Chief Academic OfficerHelen Collinson, Registrar and Secretary (Interim)

In Attendance

Sarah Toledo, College Director Principal, Navitas

Secretariat – to be provided by Lancaster.

Procedure

The Group shall meet every 6 weeks. Members may be added or removed as the nature of the work requires. The quoracy requirement for the Group shall be at least 2 representatives from each of Lancaster and UA92 respectively.

Progress and key issues of note arising from the Group's work will be communicated to the Vice-Chancellor by the Chair and Chief of Staff thus ensuring he is fully briefed in his capacity as Council's representative on the UA92 Board of Directors.

APPENDIX 4

Joint Faculty Teaching Committee for consideration of LU programmes to be delivered at UA92

Context

A joint venture was established in 2019 for the delivery of Lancaster University degrees, as a franchise arrangement with University Academy 92 (UA92) in Manchester. Lancaster University has responsibility for all aspects of academic quality and standards for degrees delivered at UA92.

The approach of UA92 differs from that at Lancaster in that integrated annual placements and a focus on emotional, social and physical intelligence are delivered alongside academic study.

As a new venture and mechanism of academic delivery, a Joint Faculty Teaching Committee was established to consider and approve programmes for delivery at UA92 to ensure principles are adopted consistently across the institution.

Membership of Joint Faculty Teaching Committee

- Dean of Academic Quality or nominee (Chair)
- Representatives from faculties in the role of:
 - Associate Dean UG or Associate Dean Education
 - Quality Assurance and Enhancement Manager
- Head of Academic Standards and Quality
- Academic Teaching Director for UA92

In attendance

- Registrar and Secretary (UA92)
- Academic Learning and Teaching Lead (UA92)

Programme Director (or equivalent) for programmes under consideration (UA92) and other LU and UA92 colleagues by invitation of the Chair, for specific items under consideration.

Remit of Joint Faculty Teaching Committee

The JFTC will fulfil the role normally undertaken by the relevant Faculty Teaching Committee, following appropriate Departmental Teaching Committee (or equivalent) considerations have taken place prior to submission to the JFTC. Programme Directors (or equivalent) will be asked to provide a full set of programme documents to the Joint Faculty Teaching Committee prior to the meeting and, if deemed necessary, will be invited at that meeting to present their proposals to the panel for consideration. The Committee will review the programmes including consideration of the curriculum, intended learning outcomes, and teaching, learning and assessment methods, taking into account specific issues relating to the delivery of these programmes at UA92.

The JFTC makes recommendations to the PVC Education and EDI for programme approval. Decisions in regard to changes made for the Annual Year 2020/21 will need ratification by the University JFTC.

Professor Jane Taylor Dean of Academic Quality September 2020