

Appendix 1

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
CARE	37,137	420	97.9	222,662.30
AGED	17,330	417	97.2	119,238.63
SERVICES	12,228	384	89.51	53,695.21
OLDER	6,566	379	88.34	33,064.21
COMMUNITY	8,116	374	87.18	31,627.25
RESIDENTIAL	4,827	336	78.32	29,272.72
FUNDING	5,039	347	80.89	28,430.32
PROVIDERS	3,777	325	75.76	26,784.19
HEALTH	6,781	374	87.18	23,577.28
NEEDS	5,812	375	87.41	20,650.12
RESIDENTS	3,349	294	68.53	18,163.22
SERVICE	5,992	363	84.62	17,485.44
CARERS	2,492	248	57.81	15,734.75
AGEING	2,493	313	72.96	15,627.75
PEOPLE	9,844	380	88.58	15,249.96
AUSTRALIANS	2,080	343	79.95	15,150.55
SUPPORT	5,435	372	86.71	14,845.95
DEMENTIA	790	222	51.75	14,334.45
ACCESS	3,501	325	75.76	12,989.14
HACC	1,410	194	45.22	11,503.03
DISABILITY	1,896	194	45.22	10,867.22
ACCOMMODATION	2,281	221	51.52	10,336.24
FACILITIES	2,553	298	69.46	9,747.10
WORKFORCE	1,730	243	56.64	9,693.70
NURSING	1,938	253	58.97	9,619.01
AUSTRALIA	2,148	300	69.93	9,310.53
PROGRAMS	1,532	240	55.94	8,020.90
ACCREDITATION	1,138	171	39.86	7,872.42
PROVIDER	1,159	227	52.91	7,667.27
AUSTRALIAN	1,591	271	63.17	7,602.61
STAFF	3,148	329	76.69	7,493.33
SUBMISSION	1,292	352	82.05	7,320.95
PROVIDE	3,072	364	84.85	7,168.45
NSW	918	132	30.77	7,164.27
CURRENT	1,185	284	66.2	7,109.98
SECTOR	2,154	281	65.5	7,090.90
FACILITY	1,449	243	56.64	7,013.63
CLIENTS	1,780	220	51.28	6,986.58
RESPIRE	1,020	162	37.76	6,712.26
PROGRAM	1,640	250	58.28	6,702.77
SYSTEM	4,018	336	78.32	6,667.85
RETIREMENT	1,505	185	43.12	6,375.91
QUALITY	2,509	324	75.52	6,294.77
FUNDED	1,226	279	65.03	6,276.87
ISSUES	2,230	339	79.02	6,193.64
COMMONWEALTH	1,209	208	48.48	5,939.35
PRODUCTIVITY	1,230	353	82.28	5,925.75
RESIDENT	1,218	208	48.48	5,697.04
NEED	4,127	379	88.34	5,673.95
RECOMMENDATION	1,103	117	27.27	5,636.45
ASSESSMENT	1,684	243	56.64	5,565.21
AND	61,669	429	100	5,535.15
FOR	24,929	428	99.77	5,300.95
NURSES	1,190	165	38.46	5,228.79
PACKAGES	1,049	192	44.76	5,155.46
PROVISION	1,751	296	69	5,128.28
OUTCOMES	933	209	48.72	5,053.64
GOVERNMENT	3,945	372	86.71	4,994.80
# [any number]	40,068	427	99.53	4,992.37
CARING	1,092	339	79.02	4,934.22
DELIVERY	917	224	52.21	4,742.45
CARER	754	169	39.39	4,567.13

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COMMUNITIES	1,258	190	44.29	4,558.61
COSTS	281	130	30.3	4,203.84
LIVING	1,928	295	68.76	4,167.13
APPROPRIATE	1,702	283	65.97	4,148.68
CONSUMER	961	177	41.26	4,134.18
COST	1,923	267	62.24	4,042.69
CONSUMERS	312	157	36.6	3,976.34
ACUTE	955	171	39.86	3,956.40
CULTURALLY	2,574	334	77.86	3,953.08
OPTIONS	1,098	223	51.98	3,906.62
HOME	3,268	362	84.38	3,823.44
BASED	1,987	316	73.66	3,792.87
ENSURE	1,530	287	66.9	3,752.27
CACP	447	110	25.64	3,632.29
COMMISSION	1,464	357	83.22	3,592.51
PROVIDED	1,838	331	77.16	3,571.59
POPULATION	1,619	274	63.87	3,484.21
HOUSING	1,384	153	35.66	3,348.59
PROVIDING	1,251	293	68.3	3,337.37
NON	703	204	47.55	3,251.55
CURRENTLY	432	158	36.83	3,145.04
RECOMMENDATIONS	839	194	45.22	3,131.80
HOMES	1,106	264	61.54	3,128.93
ARE	13,312	422	98.37	3,069.53
RECIPIENTS	540	129	30.07	3,019.92
HIGH	2,534	321	74.83	3,014.02
THEIR	8,473	408	95.1	2,963.49
LEVEL	2,078	316	73.66	2,961.25
REGULATORY	641	142	33.1	2,931.08
TO	56,458	429	100	2,922.64
CLIENT	1,001	184	42.89	2,747.40
INQUIRY	824	275	64.1	2,698.96
PLACES	1,227	195	45.45	2,685.51
SUPPORTS	665	175	40.79	2,671.12
ONGOING	525	197	45.92	2,646.66
AGE	1,744	282	65.73	2,603.74
LOW	1,536	250	58.28	2,565.95
PLANNING	1,440	224	52.21	2,565.90
LEVELS	1,315	264	61.54	2,553.55
MEET	1,395	291	67.83	2,552.17
REMOTE	749	128	29.84	2,541.31
ARRANGEMENTS	953	203	47.32	2,505.32
CAPACITY	955	211	49.18	2,486.95
ASSIST	701	243	56.64	2,437.53
REQUIRED	1,455	296	69	2,372.11
SIGNIFICANT	1,246	261	60.84	2,317.98
SPECIFIC	1,199	221	51.52	2,285.07
STAFFING	472	118	27.51	2,243.72
BONDS	608	116	27.04	2,237.23
STANDARDS	1,090	212	49.42	2,221.95
INCLUDING	1,714	284	66.2	2,212.19
MODEL	1,259	244	56.88	2,176.70
CHOICE	1,196	235	54.78	2,174.53
RURAL	898	157	36.6	2,161.06
TRANSPORT	1,018	161	37.53	2,144.61
ELDERLY	814	205	47.79	2,131.75
INDUSTRY	1,491	222	51.75	2,122.14
ASSISTANCE	766	211	49.18	2,106.55
INCREASE	1,387	275	64.1	2,092.22
FOCUS	864	228	53.15	2,089.21
MODELS	826	170	39.63	2,086.76
FRAIL	413	179	41.72	2,083.18

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SUBSIDIES	484	133	31	2,023.53
ORGANISATIONS	797	202	47.09	2,020.93
CHRONIC	544	130	30.3	2,015.85
SUPPORTED	827	211	49.18	1,991.99
WWW	246	117	27.27	1,983.55
DIVERSE	489	154	35.9	1,928.17
MENTAL	815	175	40.79	1,928.01
REQUIRE	873	267	62.24	1,919.83
FLEXIBLE	585	178	41.49	1,905.60
MANAGEMENT	1,505	270	62.94	1,888.74
COMPLIANCE	225	119	27.74	1,886.63
VICTORIA	577	136	31.7	1,878.47
MEDICAL	980	205	47.79	1,876.80
INCREASING	924	253	58.97	1,869.65
REGULATION	587	135	31.47	1,849.90
ACCESSING	300	122	28.44	1,846.00
AVAILABLE	1,678	318	74.13	1,841.74
COMPLAINTS	770	214	49.88	1,819.21
SUBSIDY	385	107	24.94	1,739.34
INCREASED	1,110	252	58.74	1,735.34
FINANCIAL	1,250	262	61.07	1,722.53
CHALLENGES	443	170	39.63	1,709.45
ADDITIONAL	838	208	48.48	1,696.15
FLEXIBILITY	506	157	36.6	1,689.93
NURSE	594	122	28.44	1,687.85
PERSON	1,485	266	62	1,687.70
HOSPITAL	1,160	225	52.45	1,671.11
FUTURE	1,443	277	64.57	1,653.18
AFFORDABLE	318	115	26.81	1,644.05
FAMILIES	862	220	51.28	1,616.64
REVIEW	914	202	47.09	1,582.09
TRAINING	1,338	257	59.91	1,579.25
AU	320	143	33.33	1,578.31
SETTINGS	390	126	29.37	1,574.44
RECEIVE	808	246	57.34	1,566.23
SHOULD	3,726	358	83.45	1,558.13
TERM	1,026	238	55.48	1,552.02
APPROVED	668	110	25.64	1,549.22
REQUIREMENTS	730	232	54.08	1,545.59
CLINICAL	543	141	32.87	1,507.57
ENABLE	648	195	45.45	1,498.08
REFORM	707	165	38.46	1,487.12
HOSPITALS	532	169	39.39	1,483.03
TRANSITION	491	150	34.97	1,474.14
REGISTERED	552	130	30.3	1,459.42
INCLUDE	1,099	260	60.61	1,440.50
AREAS	1,385	289	67.37	1,432.65
INDIVIDUALS	795	167	38.93	1,428.84
AUSTRALIA'S	279	131	30.54	1,426.83
SUSTAINABLE	327	134	31.24	1,421.15
INFORMATION	1,861	280	65.27	1,420.29
CULTURAL	642	111	25.87	1,409.68
DEMAND	202	119	27.74	1,404.88
WORKERS	205	222	51.75	1,402.76
INDEPENDENCE	602	184	42.89	1,379.59
TIMELY	275	121	28.21	1,352.68
REHABILITATION	333	112	26.11	1,341.13
GREATER	1,060	245	57.11	1,318.34
IMPACT	735	216	50.35	1,314.52
LACK	842	234	54.55	1,310.63
ASSESSED	440	159	37.06	1,286.11
PROFESSIONALS	448	146	34.03	1,281.94

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DELIVER	380	136	31.7	1,273.56
FRAMEWORK	544	150	34.97	1,269.72
SOCIAL	1,864	277	64.57	1,239.30
ADDRESS	687	223	51.98	1,231.51
APPROACH	1,053	231	53.85	1,230.63
BEDS	423	138	32.17	1,219.52
RESOURCES	835	235	54.78	1,214.13
ASSESSMENTS	337	128	29.84	1,213.30
INFRASTRUCTURE	322	117	27.27	1,196.71
ROLE	1,109	240	55.94	1,195.15
RISK	880	204	47.55	1,193.32
INCOME	882	164	38.23	1,186.58
INCENTIVES	320	121	28.21	1,174.10
CAPITAL	928	165	38.46	1,167.34
PROVIDES	729	238	55.48	1,159.67
IMPROVE	629	206	48.02	1,156.01
COMPLEX	174	106	24.71	1,149.50
APPROPRIATELY	300	141	32.87	1,140.43
STRATEGIES	442	150	34.97	1,139.75
RANGE	1,160	254	59.21	1,135.60
ALLIED	378	124	28.9	1,134.14
FACILITATE	310	131	30.54	1,124.84
SECTORS	407	145	33.8	1,110.34
LIMITED	788	230	53.61	1,094.24
FEES	441	126	29.37	1,093.05
AVAILABILITY	376	142	33.1	1,088.67
RESPONSIVE	262	106	24.71	1,080.65
ACROSS	1,255	264	61.54	1,076.69
EQUITY	374	113	26.34	1,059.22
EFFECTIVE	758	226	52.68	1,055.05
FAMILY	1,505	268	62.47	1,045.52
PERSONS	492	134	31.24	1,045.48
ACCESSIBLE	344	141	32.87	1,037.31
PROCESS	1,183	247	57.58	1,022.86
ALLOCATION	355	137	31.93	1,017.65
PERSON'S	318	138	32.17	1,011.93
SELF	464	164	38.23	1,004.62
FUNDS	587	186	43.36	1,004.23
DIRECTED	450	145	33.8	994.81
FEDERAL	454	147	34.27	985.58
MIX	400	116	27.04	976.65
COMMISSION'S	241	119	27.74	971.22
ADEQUATE	446	192	44.76	966.37
SUPPORTING	415	163	38	958.17
REQUIRING	337	157	36.6	947.95
AGENCIES	444	133	31	947.92
ALLOCATED	340	132	30.77	940.93
THESE	3,692	374	87.18	932.15
VOLUNTEERS	337	111	25.87	931.37
INDEPENDENT	739	202	47.09	930.9
BE	14,538	422	98.37	923.5
BARRIERS	304	125	29.14	913.57
GROUPS	1,027	198	46.15	910.88
DEVELOP	592	197	45.92	905.74
ENSURING	332	155	36.13	892.56
BURDEN	372	144	33.57	884.99
EXISTING	685	208	48.48	882.53
MAINTAIN	509	197	45.92	868.58
LIFESTYLE	267	118	27.51	864.25
RESEARCH	1,230	213	49.65	858.64
INTEGRATED	368	111	25.87	854.77
INITIATIVES	323	122	28.44	854.25

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KEY	773	215	50.12	848.34
INDIVIDUAL	964	233	54.31	846.6
PRACTICE	919	197	45.92	843.88
REDUCE	569	190	44.29	837.75
ELIGIBLE	279	116	27.04	837.1
INCREASES	444	159	37.06	831.35
DEVELOPMENT	978	256	59.67	824.52
PERSONAL	903	233	54.31	820.55
DELIVERED	216	109	25.41	819.48
RECEIVING	388	151	35.2	812.01
REMAIN	631	216	50.35	808.7
CHOICES	298	125	29.14	793.49
AGENCY	496	124	28.9	792.07
MONITORING	355	116	27.04	785.46
NUMBER	1,780	311	72.49	785.39
PROFIT	500	145	33.8	774.64
DUE	839	246	57.34	773.77
CONTINUE	232	119	27.74	769.83
PROMOTE	372	149	34.73	767.82
ILLNESS	375	131	30.54	763.56
ADEQUATELY	248	136	31.7	761.16
RELATED	600	193	44.99	759.6
SKILLED	292	139	32.4	756.25
PACKAGE	492	133	31	751.77
IMPROVED	444	160	37.3	747.3
BROADER	261	126	29.37	742.28
PARTICIPATION	337	116	27.04	734.18
CONSIDERATION	431	190	44.29	725.77
REGIONAL	557	148	34.5	714.27
WITHIN	1,654	302	70.4	713.45
SKILLS	601	199	46.39	711.76
THIS	10,269	424	98.83	708.24
OF	58,483	429	100	707.37
SUPPLY	617	124	28.9	707.23
PAY	1,001	224	52.21	703.69
PRIMARY	607	172	40.09	699.46
PROCESSES	455	150	34.97	697.7
DELIVERING	1,234	240	55.94	695.71
ACTIVITIES	676	189	44.06	686.17
ADDRESSED	327	171	39.86	676.85
FINANCIALLY	208	108	25.17	676.18
ENHANCE	248	106	24.71	671.35
CONSISTENT	270	111	25.87	664.67
ENTRY	213	139	32.4	663.22
OPPORTUNITIES	457	155	36.13	658.2
OFTEN	1,398	305	71.1	656.58
HIGHER	811	235	54.78	655.13
REPORTING	313	117	27.27	650.9
FEE	326	113	26.34	649.98
PAYMENT	438	130	30.3	649.32
BENEFITS	528	172	40.09	647.69
CONTINUITY	288	149	34.73	643.08
INTRODUCTION	482	200	46.62	643.03
ADDRESSING	213	124	28.9	637.5
AVERAGE	599	160	37.3	635.18
EQUITABLE	176	106	24.71	631.59
ASSOCIATED	574	196	45.69	629.28
IS	20,061	427	99.53	627.29
REQUIRES	423	180	41.96	622.81
IDENTIFIED	462	166	38.69	621.22
CONCERNS	582	184	42.89	617.34
POLICY	1,071	237	55.24	616.45

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NATIONAL	1,364	239	55.71	613.13
SPECIALIST	371	124	28.9	607.89
ABILITY	558	201	46.85	602.47
PRIVATE	819	195	45.45	589.08
MINIMUM	402	149	34.73	584.42
GUIDELINES	275	123	28.67	577.33
MECHANISMS	259	115	26.81	570.82
CONTRIBUTE	302	128	29.84	559.83
INADEQUATE	271	133	31	559.27
ROLES	293	124	28.9	558.26
DEPARTMENT	311	114	26.57	556.66
MULTIPLE	279	126	29.37	556.29
OPPORTUNITY	572	242	56.41	552.85
OPTION	404	158	36.83	551.65
ABLE	1,134	290	67.6	549.63
COMPREHENSIVE	318	165	38.46	547.75
RELEVANT	495	180	41.96	546.71
PAYMENTS	366	109	25.41	544.66
POTENTIAL	596	199	46.39	534.54
IMPLEMENTED	234	118	27.51	530.73
ATTRACT	271	147	34.27	523.19
MAINTAINING	252	137	31.93	522.62
IMPROVING	274	129	30.07	521.6
REGARDING	264	131	30.54	516.65
DISEASE	513	115	26.81	510.76
RESPONSIBILITIES	282	129	30.07	507.69
PROPORTION	432	142	33.1	507.45
SIGNIFICANTLY	341	156	36.36	507.12
GOVERNMENTS	361	147	34.27	504.37
CONSULTATION	1,187	196	45.69	501.5
ADMISSION	251	111	25.87	495.95
ALLOW	581	213	49.65	487.23
YOUNGER	376	132	30.77	486.25
IMPLEMENTATION	277	115	26.81	485.75
ISOLATION	226	113	26.34	481.06
RESPONSIBILITY	511	170	39.63	480.83
SETTING	445	150	34.97	479.8
SYSTEMS	748	193	44.99	474.27
MANAGE	321	152	35.43	473.74
ORGANISATION	470	168	39.16	471.83
SUCH	2,855	358	83.45	468.38
DIRECT	586	173	40.33	467.7
REFLECT	310	136	31.7	461.23
INVESTMENT	554	145	33.8	459.52
UNDERTAKEN	262	126	29.37	458.51
VULNERABLE	242	112	26.11	454.34
ISSUE	713	230	53.61	453.07
DEVELOPED	287	134	31.24	452.29
CENTRES	364	117	27.27	446.19
LIFE	1,652	284	66.2	440.26
EXPERIENCE	829	243	56.64	431.88
THROUGH	2,251	328	76.46	431.79
LIVE	714	229	53.38	428.89
DAILY	682	155	36.13	426.54
PHYSICAL	495	179	41.72	424.85
REDUCING	265	131	30.54	424.77
RE	274	131	30.54	423.61
APPROXIMATELY	256	124	28.9	423.52
OPERATING	369	109	25.41	422.24
FUND	390	139	32.4	421.27
FOCUSED	209	109	25.41	420.54
ALSO	3,142	372	86.71	418.39

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QUALIFIED	247	117	27.27	418.19
IMPROVEMENT	309	129	30.07	415.34
OUTCOME	289	108	25.17	413.54
ESSENTIAL	458	169	39.39	410.01
CO	338	134	31.24	408.6
AN	7,423	413	96.27	405.38
WITH	13,556	426	99.3	405.14
PRINCIPLES	357	126	29.37	399.66
SUFFICIENT	364	144	33.57	396.33
CRITICAL	718	129	30.07	394.24
OUR	2,455	319	74.36	391.73
CHANGING	374	150	34.97	389.38
EXTRA	473	132	30.77	386.12
ENVIRONMENT	577	191	44.52	380.46
SCOPE	265	112	26.11	374.79
RESPOND	267	134	31.24	373.09
RESOURCE	229	125	29.14	364.23
INTERVENTION	252	109	25.41	363.9
PARTICULARLY	801	248	57.81	360.34
RETAIN	222	119	27.74	354.17
COMPONENT	329	137	31.93	353.86
IDENTIFY	315	129	30.07	353.09
PATIENTS	678	106	24.71	352.69
CHANGES	721	203	47.32	346.23
GROWTH	554	136	31.7	345.56
SUMMARY	232	125	29.14	345.07
NEEDED	636	221	51.52	343.66
RECOGNISED	316	151	35.2	343.48
PUBLIC	1,183	247	57.58	334.08
ACHIEVE	365	172	40.09	333.62
RECOGNITION	331	149	34.73	332.83
LOCAL	1,359	232	54.08	330.55
SCHEME	517	133	31	328.93
MANY	2,292	355	82.75	327.87
TRAINED	252	126	29.37	326.85
NUMBERS	492	178	41.49	324.2
DATA	351	134	31.24	322.23
REQUIREMENT	239	121	28.21	320.94
EXPECTATIONS	239	126	29.37	316.18
COMPLEXITY	479	113	26.34	312.98
REPORT	905	212	49.42	312.68
THOSE	2,235	321	74.83	310.73
HOURS	681	178	41.49	310.72
FORMAL	343	125	29.14	309.43
ENCOURAGE	301	146	34.03	308.72
RESULT	771	233	54.31	306.75
RECOGNISE	244	119	27.74	297.37
CONTRIBUTION	2,151	294	68.53	293.02
SAFETY	400	136	31.7	288.54
EXPERTISE	202	106	24.71	286.47
INFORMED	244	111	25.87	285.48
ETC	362	157	36.6	281.39
EACH	1,632	292	68.07	280.89
WHILST	311	119	27.74	278.48
CONDITIONS	380	175	40.79	277.46
BETTER	1,050	261	60.84	275.69
NETWORK	352	113	26.34	273.7
PRIORITY	226	122	28.44	272.14
SPECIFICALLY	239	122	28.44	271.15
UNABLE	318	179	41.72	270.39
TYPES	396	147	34.27	262.93
EFFECTIVELY	278	145	33.8	259.11

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
OR	7,694	407	94.87	257.16
ACT	861	242	56.41	255.31
DECISIONS	431	143	33.33	253.5
RELATION	350	142	33.1	253.45
PER	1,453	238	55.48	252.66
REDUCED	364	158	36.83	251.91
RATES	462	143	33.33	246.42
GROUP	1,140	235	54.78	244.91
PAID	546	193	44.99	240.63
LEGISLATION	329	121	28.21	240.09
MAINTENANCE	232	113	26.34	237.08
EXTENDED	276	131	30.54	236.65
UNITS	323	111	25.87	233.93
STANDARD	480	178	41.49	233.58
BED	535	148	34.5	232.18
OPERATE	231	117	27.27	228.97
LONGER	569	225	52.45	227.72
EFFICIENT	229	110	25.64	226.94
POSITIVE	361	149	34.73	224.8
DETERMINE	652	204	47.55	224.53
BENEFIT	426	189	44.06	224.27
UNDERSTANDING	387	171	39.86	222
MEMBERS	879	223	51.98	221.68
IMPROVEMENTS	172	109	25.41	220.43
COMMUNICATION	291	139	32.4	216.6
INCLUDES	310	156	36.36	215.3
YEARS	2,130	347	80.89	211.96
VIA	243	114	26.57	211.25
INCREASINGLY	302	128	29.84	210.12
FURTHER	1,014	271	63.17	209.57
STRATEGY	288	106	24.71	206.28
BACKGROUND	283	132	30.77	205.74
DEVELOPING	1,361	244	56.88	205.6
ESTABLISH	256	111	25.87	198.86
E	730	203	47.32	198.15
PROFESSIONAL	410	145	33.8	197.1
REGION	368	122	28.44	192.06
STATE	1,038	258	60.14	191.38
ACTIVE	311	133	31	191.33
PERSPECTIVE	182	113	26.34	189.39
MANAGING	193	108	25.17	187.36
SUBSTANTIAL	278	123	28.67	186.35
IMPORTANT	1,049	252	58.74	184.35
IMPLICATIONS	225	116	27.04	184.27
MEASURES	296	116	27.04	182.65
OVERALL	313	131	30.54	172.91
BASIS	484	187	43.59	172.59
ADDITION	371	156	36.36	172.21
LIVES	377	151	35.2	171.74
EXAMPLE	978	245	57.11	170.91
HOWEVER	1,474	302	70.4	166.49
RIGHTS	440	112	26.11	163.95
RECENT	502	186	43.36	162.32
TREATMENT	419	138	32.17	159.74
MEANS	746	236	55.01	158.43
FACTORS	330	129	30.07	158.19
STATUS	343	134	31.24	155.84
BUILDING	566	162	37.76	154.4
ESTABLISHED	402	175	40.79	147.91
RESPONSE	403	169	39.39	147.26
ALLOWS	195	119	27.74	146.87
LIKELY	659	176	41.03	142.25

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
GENERALLY	387	152	35.43	141.53
CONSIDERED	340	124	28.9	138.06
RELATIONSHIPS	243	107	24.94	136.9
EXPERIENCED	230	134	31.24	136.04
WAITING	334	119	27.74	135.05
RESULTING	162	109	25.41	134.07
BUILD	273	134	31.24	133.62
USERS	256	108	25.17	133.19
CHOOSE	260	130	30.3	131.1
CONSIDER	463	193	44.99	128.34
KNOWLEDGE	448	178	41.49	127.95
EVIDENCE	603	185	43.12	127.33
ANNUAL	294	117	27.27	126.71
ACHIEVED	285	140	32.63	126.47
PURPOSE	322	151	35.2	126.22
IN	35,426	429	100	123.14
COMPARED	307	120	27.97	122.97
WORKING	752	255	59.44	115.75
OCCUR	220	121	28.21	115.57
GROWING	316	158	36.83	115.01
EDUCATION	693	196	45.69	114.89
MANAGED	266	139	32.4	114.23
SPECIAL	602	171	39.86	113.57
CONTEXT	714	244	56.88	111.23
BETWEEN	1,996	300	69.93	110.07
EMPHASIS	212	110	25.64	109.95
RATE	535	162	37.76	109.94
BEHALF	175	116	27.04	109.46
CREATE	355	138	32.17	107.73
UNDER	1,402	294	68.53	107.31
ENTER	205	121	28.21	105.7
LINKED	180	106	24.71	103.32
PROPOSED	282	114	26.57	100.74
EMPLOYMENT	334	115	26.81	97.77
POLICIES	288	123	28.67	95.53
MAJORITY	311	153	35.66	94.36
COMMITMENT	208	116	27.04	93.07
CONCERN	360	152	35.43	90.85
RESULTS	434	143	33.33	90.47
WIDER	185	106	24.71	89.42
FOLLOWING	675	247	57.58	88.74
CHANGE	771	216	50.35	85.58
WHO	3,859	382	89.04	83.77
PAPER	458	188	43.82	83.15
DEMANDS	2,130	230	53.61	82.88
OFFER	431	176	41.03	80.93
TYPE	464	184	42.89	80.72
GOVERNMENT'S	197	106	24.71	80.57
SAFE	224	108	25.17	80.22
DESIGNED	226	111	25.87	79.05
AMOUNT	421	149	34.73	78.68
LOWER	354	162	37.76	78.18
REGULAR	242	131	30.54	76.18
VITAL	181	106	24.71	76.11
SIMILAR	482	195	45.45	76.1
RESPECT	299	114	26.57	75.17
SEEK	188	106	24.71	74.48
BEING	1,846	330	76.92	74.33
G	423	138	32.17	74.08
SUITABLE	204	112	26.11	73.82
CONTACT	293	126	29.37	73.45
ASPECTS	227	118	27.51	73.34

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ASSOCIATION	329	121	28.21	71.24
BROAD	179	107	24.94	71.1
CIRCUMSTANCES	295	143	33.33	64.72
BASIC	309	134	31.24	64.09
PLAN	393	148	34.5	63.69
VALUE	457	177	41.26	63.54
JULY	327	201	46.85	62.63
DIFFICULTIES	212	112	26.11	61.31
MOVE	492	183	42.66	60.14
LOSS	310	131	30.54	54.8
AS	12,039	421	98.14	54.37
BASE	258	114	26.57	54.19
APPLY	230	115	26.81	53.67
PROJECT	386	115	26.81	53.63
SOURCE	255	108	25.17	52.97
HAS	4,835	400	93.24	52.65
FULLY	246	131	30.54	48.2
ESPECIALLY	427	163	38	47.91
THEREFORE	541	199	46.39	46.8
MANNER	175	108	25.17	43.34
DIFFICULT	501	214	49.88	42.24
CENTRE	524	162	37.76	41.88
WILL	4,738	381	88.81	40.66
BELIEVE	474	170	39.63	39.82
MET	339	161	37.53	39.76
STATES	425	155	36.13	39.74
BOTH	1,379	303	70.63	39.71
PLACED	226	140	32.63	39.09
DIRECTLY	231	120	27.97	38.56
MORE	3,975	384	89.51	37.59
OTHER	2,954	373	86.95	36.97
DISCUSSION	223	111	25.87	36.64
THERE	5,337	394	91.84	36.3
AREA	746	249	58.04	36.22
GIVEN	873	250	58.28	34.63
NECESSARY	414	183	42.66	34.16
CHALLENGE	185	106	24.71	34.11
EXPENSIVE	163	108	25.17	33.85
SEPARATE	234	117	27.27	33.66
PRESSURE	289	139	32.4	32.64
SINGLE	417	143	33.33	31.85
DESIGN	303	136	31.7	31.62
LONG	1,140	277	64.57	31.38
VARIOUS	360	172	40.09	31.14
IMPORTANCE	241	131	30.54	30.86
PLACE	988	269	62.7	30.76
POOR	343	143	33.33	30.75
GENERAL	795	235	54.78	28.4

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# [any number]	40,068	427	99.53	4,992.37
ABILITY	558	201	46.85	602.47
ABLE	1,134	290	67.6	549.63
ACCESS	3,501	325	75.76	12,989.14
ACCESSIBLE	344	141	32.87	1,037.31
ACCESSING	300	122	28.44	1,846.00
ACCOMMODATION	2,281	221	51.52	10,336.24
ACCREDITATION	1,138	171	39.86	7,872.42
ACHIEVE	365	172	40.09	333.62
ACHIEVED	285	140	32.63	126.47
ACROSS	1,255	264	61.54	1,076.69
ACT	861	242	56.41	255.31
ACTIVE	311	133	31	191.33
ACTIVITIES	676	189	44.06	686.17
ACUTE	955	171	39.86	3,956.40
ADDITION	371	156	36.36	172.21
ADDITIONAL	838	208	48.48	1,696.15
ADDRESS	687	223	51.98	1,231.51
ADDRESSED	327	171	39.86	676.85
ADDRESSING	213	124	28.9	637.5
ADEQUATE	446	192	44.76	966.37
ADEQUATELY	248	136	31.7	761.16
ADMISSION	251	111	25.87	495.95
AFFORDABLE	318	115	26.81	1,644.05
AGE	1,744	282	65.73	2,603.74
AGED	17,330	417	97.2	119,238.63
AGEING	2,493	313	72.96	15,627.75
AGENCIES	444	133	31	947.92
AGENCY	496	124	28.9	792.07
ALLIED	378	124	28.9	1,134.14
ALLOCATED	340	132	30.77	940.93
ALLOCATION	355	137	31.93	1,017.65
ALLOW	581	213	49.65	487.23
ALLOWS	195	119	27.74	146.87
ALSO	3,142	372	86.71	418.39
AMOUNT	421	149	34.73	78.68
AN	7,423	413	96.27	405.38
AND	61,669	429	100	5,535.15
ANNUAL	294	117	27.27	126.71
APPLY	230	115	26.81	53.67
APPROACH	1,053	231	53.85	1,230.63
APPROPRIATE	1,702	283	65.97	4,148.68
APPROPRIATELY	300	141	32.87	1,140.43
APPROVED	668	110	25.64	1,549.22
APPROXIMATELY	256	124	28.9	423.52
ARE	13,312	422	98.37	3,069.53
AREA	746	249	58.04	36.22
AREAS	1,385	289	67.37	1,432.65
ARRANGEMENTS	953	203	47.32	2,505.32
AS	12,039	421	98.14	54.37
ASPECTS	227	118	27.51	73.34
ASSESSED	440	159	37.06	1,286.11
ASSESSMENT	1,684	243	56.64	5,565.21
ASSESSMENTS	337	128	29.84	1,213.30
ASSIST	701	243	56.64	2,437.53
ASSISTANCE	766	211	49.18	2,106.55
ASSOCIATED	574	196	45.69	629.28
ASSOCIATION	329	121	28.21	71.24
ATTRACT	271	147	34.27	523.19
AU	320	143	33.33	1,578.31
AUSTRALIA	2,148	300	69.93	9,310.53

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AUSTRALIAN	1,591	271	63.17	7,602.61
AUSTRALIANS	2,080	343	79.95	15,150.55
AUSTRALIA'S	279	131	30.54	1,426.83
AVAILABILITY	376	142	33.1	1,088.67
AVAILABLE	1,678	318	74.13	1,841.74
AVERAGE	599	160	37.3	635.18
BACKGROUND	283	132	30.77	205.74
BARRIERS	304	125	29.14	913.57
BASE	258	114	26.57	54.19
BASED	1,987	316	73.66	3,792.87
BASIC	309	134	31.24	64.09
BASIS	484	187	43.59	172.59
BE	14,538	422	98.37	923.5
BED	535	148	34.5	232.18
BEDS	423	138	32.17	1,219.52
BEHALF	175	116	27.04	109.46
BEING	1,846	330	76.92	74.33
BELIEVE	474	170	39.63	39.82
BENEFIT	426	189	44.06	224.27
BENEFITS	528	172	40.09	647.69
BETTER	1,050	261	60.84	275.69
BETWEEN	1,996	300	69.93	110.07
BONDS	608	116	27.04	2,237.23
BOTH	1,379	303	70.63	39.71
BROAD	179	107	24.94	71.1
BROADER	261	126	29.37	742.28
BUILD	273	134	31.24	133.62
BUILDING	566	162	37.76	154.4
BURDEN	372	144	33.57	884.99
CACP	447	110	25.64	3,632.29
CAPACITY	955	211	49.18	2,486.95
CAPITAL	928	165	38.46	1,167.34
CARE	37,137	420	97.9	222,662.30
CARER	754	169	39.39	4,567.13
CARERS	2,492	248	57.81	15,734.75
CARING	1,092	339	79.02	4,934.22
CENTRE	524	162	37.76	41.88
CENTRES	364	117	27.27	446.19
CHALLENGE	185	106	24.71	34.11
CHALLENGES	443	170	39.63	1,709.45
CHANGE	771	216	50.35	85.58
CHANGES	721	203	47.32	346.23
CHANGING	374	150	34.97	389.38
CHOICE	1,196	235	54.78	2,174.53
CHOICES	298	125	29.14	793.49
CHOOSE	260	130	30.3	131.1
CHRONIC	544	130	30.3	2,015.85
CIRCUMSTANCES	295	143	33.33	64.72
CLIENT	1,001	184	42.89	2,747.40
CLIENTS	1,780	220	51.28	6,986.58
CLINICAL	543	141	32.87	1,507.57
CO	338	134	31.24	408.6
COMMISSION	1,464	357	83.22	3,592.51
COMMISSION'S	241	119	27.74	971.22
COMMITMENT	208	116	27.04	93.07
COMMONWEALTH	1,209	208	48.48	5,939.35
COMMUNICATION	291	139	32.4	216.6
COMMUNITIES	1,258	190	44.29	4,558.61
COMMUNITY	8,116	374	87.18	31,627.25
COMPARED	307	120	27.97	122.97
COMPLAINTS	770	214	49.88	1,819.21

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COMPLEX	174	106	24.71	1,149.50
COMPLEXITY	479	113	26.34	312.98
COMPLIANCE	225	119	27.74	1,886.63
COMPONENT	329	137	31.93	353.86
COMPREHENSIVE	318	165	38.46	547.75
CONCERN	360	152	35.43	90.85
CONCERNS	582	184	42.89	617.34
CONDITIONS	380	175	40.79	277.46
CONSIDER	463	193	44.99	128.34
CONSIDERATION	431	190	44.29	725.77
CONSIDERED	340	124	28.9	138.06
CONSISTENT	270	111	25.87	664.67
CONSULTATION	1,187	196	45.69	501.5
CONSUMER	961	177	41.26	4,134.18
CONSUMERS	312	157	36.6	3,976.34
CONTACT	293	126	29.37	73.45
CONTEXT	714	244	56.88	111.23
CONTINUE	232	119	27.74	769.83
CONTINUITY	288	149	34.73	643.08
CONTRIBUTE	302	128	29.84	559.83
CONTRIBUTION	2,151	294	68.53	293.02
COST	1,923	267	62.24	4,042.69
COSTS	281	130	30.3	4,203.84
CREATE	355	138	32.17	107.73
CRITICAL	718	129	30.07	394.24
CULTURAL	642	111	25.87	1,409.68
CULTURALLY	2,574	334	77.86	3,953.08
CURRENT	1,185	284	66.2	7,109.98
CURRENTLY	432	158	36.83	3,145.04
DAILY	682	155	36.13	426.54
DATA	351	134	31.24	322.23
DECISIONS	431	143	33.33	253.5
DELIVER	380	136	31.7	1,273.56
DELIVERED	216	109	25.41	819.48
DELIVERING	1,234	240	55.94	695.71
DELIVERY	917	224	52.21	4,742.45
DEMAND	202	119	27.74	1,404.88
DEMANDS	2,130	230	53.61	82.88
DEMENTIA	790	222	51.75	14,334.45
DEPARTMENT	311	114	26.57	556.66
DESIGN	303	136	31.7	31.62
DESIGNED	226	111	25.87	79.05
DETERMINE	652	204	47.55	224.53
DEVELOP	592	197	45.92	905.74
DEVELOPED	287	134	31.24	452.29
DEVELOPING	1,361	244	56.88	205.6
DEVELOPMENT	978	256	59.67	824.52
DIFFICULT	501	214	49.88	42.24
DIFFICULTIES	212	112	26.11	61.31
DIRECT	586	173	40.33	467.7
DIRECTED	450	145	33.8	994.81
DIRECTLY	231	120	27.97	38.56
DISABILITY	1,896	194	45.22	10,867.22
DISCUSSION	223	111	25.87	36.64
DISEASE	513	115	26.81	510.76
DIVERSE	489	154	35.9	1,928.17
DUE	839	246	57.34	773.77
E	730	203	47.32	198.15
EACH	1,632	292	68.07	280.89
EDUCATION	693	196	45.69	114.89
EFFECTIVE	758	226	52.68	1,055.05

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EFFECTIVELY	278	145	33.8	259.11
EFFICIENT	229	110	25.64	226.94
ELDERLY	814	205	47.79	2,131.75
ELIGIBLE	279	116	27.04	837.1
EMPHASIS	212	110	25.64	109.95
EMPLOYMENT	334	115	26.81	97.77
ENABLE	648	195	45.45	1,498.08
ENCOURAGE	301	146	34.03	308.72
ENHANCE	248	106	24.71	671.35
ENSURE	1,530	287	66.9	3,752.27
ENSURING	332	155	36.13	892.56
ENTER	205	121	28.21	105.7
ENTRY	213	139	32.4	663.22
ENVIRONMENT	577	191	44.52	380.46
EQUITABLE	176	106	24.71	631.59
EQUITY	374	113	26.34	1,059.22
ESPECIALLY	427	163	38	47.91
ESSENTIAL	458	169	39.39	410.01
ESTABLISH	256	111	25.87	198.86
ESTABLISHED	402	175	40.79	147.91
ETC	362	157	36.6	281.39
EVIDENCE	603	185	43.12	127.33
EXAMPLE	978	245	57.11	170.91
EXISTING	685	208	48.48	882.53
EXPECTATIONS	239	126	29.37	316.18
EXPENSIVE	163	108	25.17	33.85
EXPERIENCE	829	243	56.64	431.88
EXPERIENCED	230	134	31.24	136.04
EXPERTISE	202	106	24.71	286.47
EXTENDED	276	131	30.54	236.65
EXTRA	473	132	30.77	386.12
FACILITATE	310	131	30.54	1,124.84
FACILITIES	2,553	298	69.46	9,747.10
FACILITY	1,449	243	56.64	7,013.63
FACTORS	330	129	30.07	158.19
FAMILIES	862	220	51.28	1,616.64
FAMILY	1,505	268	62.47	1,045.52
FEDERAL	454	147	34.27	985.58
FEE	326	113	26.34	649.98
FEES	441	126	29.37	1,093.05
FINANCIAL	1,250	262	61.07	1,722.53
FINANCIALLY	208	108	25.17	676.18
FLEXIBILITY	506	157	36.6	1,689.93
FLEXIBLE	585	178	41.49	1,905.60
FOCUS	864	228	53.15	2,089.21
FOCUSED	209	109	25.41	420.54
FOLLOWING	675	247	57.58	88.74
FOR	24,929	428	99.77	5,300.95
FORMAL	343	125	29.14	309.43
FRAIL	413	179	41.72	2,083.18
FRAMEWORK	544	150	34.97	1,269.72
FULLY	246	131	30.54	48.2
FUND	390	139	32.4	421.27
FUNDED	1,226	279	65.03	6,276.87
FUNDING	5,039	347	80.89	28,430.32
FUNDS	587	186	43.36	1,004.23
FURTHER	1,014	271	63.17	209.57
FUTURE	1,443	277	64.57	1,653.18
G	423	138	32.17	74.08
GENERAL	795	235	54.78	28.4
GENERALLY	387	152	35.43	141.53

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
GIVEN	873	250	58.28	34.63
GOVERNMENT	3,945	372	86.71	4,994.80
GOVERNMENTS	361	147	34.27	504.37
GOVERNMENT'S	197	106	24.71	80.57
GREATER	1,060	245	57.11	1,318.34
GROUP	1,140	235	54.78	244.91
GROUPS	1,027	198	46.15	910.88
GROWING	316	158	36.83	115.01
GROWTH	554	136	31.7	345.56
GUIDELINES	275	123	28.67	577.33
HACC	1,410	194	45.22	11,503.03
HAS	4,835	400	93.24	52.65
HEALTH	6,781	374	87.18	23,577.28
HIGH	2,534	321	74.83	3,014.02
HIGHER	811	235	54.78	655.13
HOME	3,268	362	84.38	3,823.44
HOMES	1,106	264	61.54	3,128.93
HOSPITAL	1,160	225	52.45	1,671.11
HOSPITALS	532	169	39.39	1,483.03
HOURS	681	178	41.49	310.72
HOUSING	1,384	153	35.66	3,348.59
HOWEVER	1,474	302	70.4	166.49
IDENTIFIED	462	166	38.69	621.22
IDENTIFY	315	129	30.07	353.09
ILLNESS	375	131	30.54	763.56
IMPACT	735	216	50.35	1,314.52
IMPLEMENTATION	277	115	26.81	485.75
IMPLEMENTED	234	118	27.51	530.73
IMPLICATIONS	225	116	27.04	184.27
IMPORTANCE	241	131	30.54	30.86
IMPORTANT	1,049	252	58.74	184.35
IMPROVE	629	206	48.02	1,156.01
IMPROVED	444	160	37.3	747.3
IMPROVEMENT	309	129	30.07	415.34
IMPROVEMENTS	172	109	25.41	220.43
IMPROVING	274	129	30.07	521.6
IN	35,426	429	100	123.14
INADEQUATE	271	133	31	559.27
INCENTIVES	320	121	28.21	1,174.10
INCLUDE	1,099	260	60.61	1,440.50
INCLUDES	310	156	36.36	215.3
INCLUDING	1,714	284	66.2	2,212.19
INCOME	882	164	38.23	1,186.58
INCREASE	1,387	275	64.1	2,092.22
INCREASED	1,110	252	58.74	1,735.34
INCREASES	444	159	37.06	831.35
INCREASING	924	253	58.97	1,869.65
INCREASINGLY	302	128	29.84	210.12
INDEPENDENCE	602	184	42.89	1,379.59
INDEPENDENT	739	202	47.09	930.9
INDIVIDUAL	964	233	54.31	846.6
INDIVIDUALS	795	167	38.93	1,428.84
INDUSTRY	1,491	222	51.75	2,122.14
INFORMATION	1,861	280	65.27	1,420.29
INFORMED	244	111	25.87	285.48
INFRASTRUCTURE	322	117	27.27	1,196.71
INITIATIVES	323	122	28.44	854.25
INQUIRY	824	275	64.1	2,698.96
INTEGRATED	368	111	25.87	854.77
INTERVENTION	252	109	25.41	363.9
INTRODUCTION	482	200	46.62	643.03

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
INVESTMENT	554	145	33.8	459.52
IS	20,061	427	99.53	627.29
ISOLATION	226	113	26.34	481.06
ISSUE	713	230	53.61	453.07
ISSUES	2,230	339	79.02	6,193.64
JULY	327	201	46.85	62.63
KEY	773	215	50.12	848.34
KNOWLEDGE	448	178	41.49	127.95
LACK	842	234	54.55	1,310.63
LEGISLATION	329	121	28.21	240.09
LEVEL	2,078	316	73.66	2,961.25
LEVELS	1,315	264	61.54	2,553.55
LIFE	1,652	284	66.2	440.26
LIFESTYLE	267	118	27.51	864.25
LIKELY	659	176	41.03	142.25
LIMITED	788	230	53.61	1,094.24
LINKED	180	106	24.71	103.32
LIVE	714	229	53.38	428.89
LIVES	377	151	35.2	171.74
LIVING	1,928	295	68.76	4,167.13
LOCAL	1,359	232	54.08	330.55
LONG	1,140	277	64.57	31.38
LONGER	569	225	52.45	227.72
LOSS	310	131	30.54	54.8
LOW	1,536	250	58.28	2,565.95
LOWER	354	162	37.76	78.18
MAINTAIN	509	197	45.92	868.58
MAINTAINING	252	137	31.93	522.62
MAINTENANCE	232	113	26.34	237.08
MAJORITY	311	153	35.66	94.36
MANAGE	321	152	35.43	473.74
MANAGED	266	139	32.4	114.23
MANAGEMENT	1,505	270	62.94	1,888.74
MANAGING	193	108	25.17	187.36
MANNER	175	108	25.17	43.34
MANY	2,292	355	82.75	327.87
MEANS	746	236	55.01	158.43
MEASURES	296	116	27.04	182.65
MECHANISMS	259	115	26.81	570.82
MEDICAL	980	205	47.79	1,876.80
MEET	1,395	291	67.83	2,552.17
MEMBERS	879	223	51.98	221.68
MENTAL	815	175	40.79	1,928.01
MET	339	161	37.53	39.76
MINIMUM	402	149	34.73	584.42
MIX	400	116	27.04	976.65
MODEL	1,259	244	56.88	2,176.70
MODELS	826	170	39.63	2,086.76
MONITORING	355	116	27.04	785.46
MORE	3,975	384	89.51	37.59
MOVE	492	183	42.66	60.14
MULTIPLE	279	126	29.37	556.29
NATIONAL	1,364	239	55.71	613.13
NECESSARY	414	183	42.66	34.16
NEED	4,127	379	88.34	5,673.95
NEEDED	636	221	51.52	343.66
NEEDS	5,812	375	87.41	20,650.12
NETWORK	352	113	26.34	273.7
NON	703	204	47.55	3,251.55
NSW	918	132	30.77	7,164.27
NUMBER	1,780	311	72.49	785.39

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
NUMBERS	492	178	41.49	324.2
NURSE	594	122	28.44	1,687.85
NURSES	1,190	165	38.46	5,228.79
NURSING	1,938	253	58.97	9,619.01
OCCUR	220	121	28.21	115.57
OF	58,483	429	100	707.37
OFFER	431	176	41.03	80.93
OFTEN	1,398	305	71.1	656.58
OLDER	6,566	379	88.34	33,064.21
ONGOING	525	197	45.92	2,646.66
OPERATE	231	117	27.27	228.97
OPERATING	369	109	25.41	422.24
OPPORTUNITIES	457	155	36.13	658.2
OPPORTUNITY	572	242	56.41	552.85
OPTION	404	158	36.83	551.65
OPTIONS	1,098	223	51.98	3,906.62
OR	7,694	407	94.87	257.16
ORGANISATION	470	168	39.16	471.83
ORGANISATIONS	797	202	47.09	2,020.93
OTHER	2,954	373	86.95	36.97
OUR	2,455	319	74.36	391.73
OUTCOME	289	108	25.17	413.54
OUTCOMES	933	209	48.72	5,053.64
OVERALL	313	131	30.54	172.91
PACKAGE	492	133	31	751.77
PACKAGES	1,049	192	44.76	5,155.46
PAID	546	193	44.99	240.63
PAPER	458	188	43.82	83.15
PARTICIPATION	337	116	27.04	734.18
PARTICULARLY	801	248	57.81	360.34
PATIENTS	678	106	24.71	352.69
PAY	1,001	224	52.21	703.69
PAYMENT	438	130	30.3	649.32
PAYMENTS	366	109	25.41	544.66
PEOPLE	9,844	380	88.58	15,249.96
PER	1,453	238	55.48	252.66
PERSON	1,485	266	62	1,687.70
PERSONAL	903	233	54.31	820.55
PERSONS	492	134	31.24	1,045.48
PERSON'S	318	138	32.17	1,011.93
PERSPECTIVE	182	113	26.34	189.39
PHYSICAL	495	179	41.72	424.85
PLACE	988	269	62.7	30.76
PLACED	226	140	32.63	39.09
PLACES	1,227	195	45.45	2,685.51
PLAN	393	148	34.5	63.69
PLANNING	1,440	224	52.21	2,565.90
POLICIES	288	123	28.67	95.53
POLICY	1,071	237	55.24	616.45
POOR	343	143	33.33	30.75
POPULATION	1,619	274	63.87	3,484.21
POSITIVE	361	149	34.73	224.8
POTENTIAL	596	199	46.39	534.54
PRACTICE	919	197	45.92	843.88
PRESSURE	289	139	32.4	32.64
PRIMARY	607	172	40.09	699.46
PRINCIPLES	357	126	29.37	399.66
PRIORITY	226	122	28.44	272.14
PRIVATE	819	195	45.45	589.08
PROCESS	1,183	247	57.58	1,022.86
PROCESSES	455	150	34.97	697.7

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
PRODUCTIVITY	1,230	353	82.28	5,925.75
PROFESSIONAL	410	145	33.8	197.1
PROFESSIONALS	448	146	34.03	1,281.94
PROFIT	500	145	33.8	774.64
PROGRAM	1,640	250	58.28	6,702.77
PROGRAMS	1,532	240	55.94	8,020.90
PROJECT	386	115	26.81	53.63
PROMOTE	372	149	34.73	767.82
PROPORTION	432	142	33.1	507.45
PROPOSED	282	114	26.57	100.74
PROVIDE	3,072	364	84.85	7,168.45
PROVIDED	1,838	331	77.16	3,571.59
PROVIDER	1,159	227	52.91	7,667.27
PROVIDERS	3,777	325	75.76	26,784.19
PROVIDES	729	238	55.48	1,159.67
PROVIDING	1,251	293	68.3	3,337.37
PROVISION	1,751	296	69	5,128.28
PUBLIC	1,183	247	57.58	334.08
PURPOSE	322	151	35.2	126.22
QUALIFIED	247	117	27.27	418.19
QUALITY	2,509	324	75.52	6,294.77
RANGE	1,160	254	59.21	1,135.60
RATE	535	162	37.76	109.94
RATES	462	143	33.33	246.42
RE	274	131	30.54	423.61
RECEIVE	808	246	57.34	1,566.23
RECEIVING	388	151	35.2	812.01
RECENT	502	186	43.36	162.32
RECIPIENTS	540	129	30.07	3,019.92
RECOGNISE	244	119	27.74	297.37
RECOGNISED	316	151	35.2	343.48
RECOGNITION	331	149	34.73	332.83
RECOMMENDATION	1,103	117	27.27	5,636.45
RECOMMENDATIONS	839	194	45.22	3,131.80
REDUCE	569	190	44.29	837.75
REDUCED	364	158	36.83	251.91
REDUCING	265	131	30.54	424.77
REFLECT	310	136	31.7	461.23
REFORM	707	165	38.46	1,487.12
REGARDING	264	131	30.54	516.65
REGION	368	122	28.44	192.06
REGIONAL	557	148	34.5	714.27
REGISTERED	552	130	30.3	1,459.42
REGULAR	242	131	30.54	76.18
REGULATION	587	135	31.47	1,849.90
REGULATORY	641	142	33.1	2,931.08
REHABILITATION	333	112	26.11	1,341.13
RELATED	600	193	44.99	759.6
RELATION	350	142	33.1	253.45
RELATIONSHIPS	243	107	24.94	136.9
RELEVANT	495	180	41.96	546.71
REMAIN	631	216	50.35	808.7
REMOTE	749	128	29.84	2,541.31
REPORT	905	212	49.42	312.68
REPORTING	313	117	27.27	650.9
REQUIRE	873	267	62.24	1,919.83
REQUIRED	1,455	296	69	2,372.11
REQUIREMENT	239	121	28.21	320.94
REQUIREMENTS	730	232	54.08	1,545.59
REQUIRES	423	180	41.96	622.81
REQUIRING	337	157	36.6	947.95

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
RESEARCH	1,230	213	49.65	858.64
RESIDENT	1,218	208	48.48	5,697.04
RESIDENTIAL	4,827	336	78.32	29,272.72
RESIDENTS	3,349	294	68.53	18,163.22
RESOURCE	229	125	29.14	364.23
RESOURCES	835	235	54.78	1,214.13
RESPECT	299	114	26.57	75.17
RESPIRE	1,020	162	37.76	6,712.26
RESPOND	267	134	31.24	373.09
RESPONSE	403	169	39.39	147.26
RESPONSIBILITIES	282	129	30.07	507.69
RESPONSIBILITY	511	170	39.63	480.83
RESPONSIVE	262	106	24.71	1,080.65
RESULT	771	233	54.31	306.75
RESULTING	162	109	25.41	134.07
RESULTS	434	143	33.33	90.47
RETAIN	222	119	27.74	354.17
RETIREMENT	1,505	185	43.12	6,375.91
REVIEW	914	202	47.09	1,582.09
RIGHTS	440	112	26.11	163.95
RISK	880	204	47.55	1,193.32
ROLE	1,109	240	55.94	1,195.15
ROLES	293	124	28.9	558.26
RURAL	898	157	36.6	2,161.06
SAFE	224	108	25.17	80.22
SAFETY	400	136	31.7	288.54
SCHEME	517	133	31	328.93
SCOPE	265	112	26.11	374.79
SECTOR	2,154	281	65.5	7,090.90
SECTORS	407	145	33.8	1,110.34
SEEK	188	106	24.71	74.48
SELF	464	164	38.23	1,004.62
SEPARATE	234	117	27.27	33.66
SERVICE	5,992	363	84.62	17,485.44
SERVICES	12,228	384	89.51	53,695.21
SETTING	445	150	34.97	479.8
SETTINGS	390	126	29.37	1,574.44
SHOULD	3,726	358	83.45	1,558.13
SIGNIFICANT	1,246	261	60.84	2,317.98
SIGNIFICANTLY	341	156	36.36	507.12
SIMILAR	482	195	45.45	76.1
SINGLE	417	143	33.33	31.85
SKILLED	292	139	32.4	756.25
SKILLS	601	199	46.39	711.76
SOCIAL	1,864	277	64.57	1,239.30
SOURCE	255	108	25.17	52.97
SPECIAL	602	171	39.86	113.57
SPECIALIST	371	124	28.9	607.89
SPECIFIC	1,199	221	51.52	2,285.07
SPECIFICALLY	239	122	28.44	271.15
STAFF	3,148	329	76.69	7,493.33
STAFFING	472	118	27.51	2,243.72
STANDARD	480	178	41.49	233.58
STANDARDS	1,090	212	49.42	2,221.95
STATE	1,038	258	60.14	191.38
STATES	425	155	36.13	39.74
STATUS	343	134	31.24	155.84
STRATEGIES	442	150	34.97	1,139.75
STRATEGY	288	106	24.71	206.28
SUBMISSION	1,292	352	82.05	7,320.95
SUBSIDIES	484	133	31	2,023.53

Keywords ALL PCAgeing vs BNC in 25% or more of submissions (actually 106 or more) [p 0.0000001]	Frequency (in PCAgeing corpus as a whole)	Number of submissions the word occurs in (n=429)	% of total subs n=429	Keyness (Log likelihood)
SUBSIDY	385	107	24.94	1,739.34
SUBSTANTIAL	278	123	28.67	186.35
SUCH	2,855	358	83.45	468.38
SUFFICIENT	364	144	33.57	396.33
SUITABLE	204	112	26.11	73.82
SUMMARY	232	125	29.14	345.07
SUPPLY	617	124	28.9	707.23
SUPPORT	5,435	372	86.71	14,845.95
SUPPORTED	827	211	49.18	1,991.99
SUPPORTING	415	163	38	958.17
SUPPORTS	665	175	40.79	2,671.12
SUSTAINABLE	327	134	31.24	1,421.15
SYSTEM	4,018	336	78.32	6,667.85
SYSTEMS	748	193	44.99	474.27
TERM	1,026	238	55.48	1,552.02
THEIR	8,473	408	95.1	2,963.49
THERE	5,337	394	91.84	36.3
THEREFORE	541	199	46.39	46.8
THESE	3,692	374	87.18	932.15
THIS	10,269	424	98.83	708.24
THOSE	2,235	321	74.83	310.73
THROUGH	2,251	328	76.46	431.79
TIMELY	275	121	28.21	1,352.68
TO	56,458	429	100	2,922.64
TRAINED	252	126	29.37	326.85
TRAINING	1,338	257	59.91	1,579.25
TRANSITION	491	150	34.97	1,474.14
TRANSPORT	1,018	161	37.53	2,144.61
TREATMENT	419	138	32.17	159.74
TYPE	464	184	42.89	80.72
TYPES	396	147	34.27	262.93
UNABLE	318	179	41.72	270.39
UNDER	1,402	294	68.53	107.31
UNDERSTANDING	387	171	39.86	222
UNDERTAKEN	262	126	29.37	458.51
UNITS	323	111	25.87	233.93
USERS	256	108	25.17	133.19
VALUE	457	177	41.26	63.54
VARIOUS	360	172	40.09	31.14
VIA	243	114	26.57	211.25
VICTORIA	577	136	31.7	1,878.47
VITAL	181	106	24.71	76.11
VOLUNTEERS	337	111	25.87	931.37
VULNERABLE	242	112	26.11	454.34
WAITING	334	119	27.74	135.05
WHILST	311	119	27.74	278.48
WHO	3,859	382	89.04	83.77
WIDER	185	106	24.71	89.42
WILL	4,738	381	88.81	40.66
WITH	13,556	426	99.3	405.14
WITHIN	1,654	302	70.4	713.45
WORKERS	205	222	51.75	1,402.76
WORKFORCE	1,730	243	56.64	9,693.70
WORKING	752	255	59.44	115.75
WWW	246	117	27.27	1,983.55
YEARS	2,130	347	80.89	211.96
YOUNGER	376	132	30.77	486.25

Appendix 3

How was the centre in Figure 2 populated?

Our main focus of analysis was on *differences* between provider sub-corpora, but we also needed to know what was shared.

We had already undertaken word and cluster level keyword comparisons of the provider sub-corpora with each other to find out the differences.

To fill in the centre, which registers what is shared ...

We compared each sub-corpus to the BNC (single words).

Then we identified the words which appeared in 25% or more of the submissions in each sub-corpus.

Then we identified all those that occurred in all three sub-corpora.

Then we confirmed that they were not keywords against each other (ie that there was not a major gap between their relative distributions)

This yielded 165 words (including 'of' and 'caring') ACFI, agency, accreditation, ... unnecessary. (See below.)

Some of these are included.

How were key phrases created?

We looked for 2, 3 and 4 word keyword clusters in each sub-corpus on existing lists that were in 25% or more of all three sub-corpora. Removed all clusters that had already been identified as keyword clusters 'against each other' in inter-sub-corpora comparisons. Thereby left with those with a similar level and right distribution, looked at those included words that had been identified as keywords against the BNC single word list.

The phrases are made up of any words on the whole list of 249 words (see below) which both 1) occurred in 25% or more of each of the submissions in each sub-corpora and 2) were keywords in that sub-corpus against the BNC.

A selection is given in the middle in Figure 2.

	<i>Word PC vs BNC 25%</i>	<i>FPvsNFP</i>	<i>FPvsPROF</i>	<i>NFPvsFP</i>	<i>NFPvsPROF</i>	<i>PROFvsNFP</i>	<i>PROFvsFP</i>	<i>All vs BNC only</i>
1	ABILITY							x
2	ABLE							x
3	ACCREDITATION							x
4	ACFI							x
5	ACROSS							x
6	ADDITIONAL							x
7	ADDRESS							x
8	ADDRESSING							x
9	ADEQUATELY							x
10	AGE							x
11	AGENCY							x
12	ALLOCATED							x
13	ALLOW							x
14	APPROPRIATE							x
15	ARE							x
16	AREAS							x
17	ASSESSED							x
18	ASSESSMENTS							x
19	ASSIST							x
20	ASSISTANCE							x
21	ASSOCIATED							x
22	ATTRACT							x
23	AUSTRALIA							x
24	AVAILABILITY							x
25	AVAILABLE							x
26	AVERAGE							x
27	BASED							x
28	BEDS							x
29	BETTER							x
30	BURDEN							x
31	CARING							x
32	CHALLENGES							x
33	COMMISSION							x
34	COMMONWEALTH							x
35	COMPONENT							x
36	COMPREHENSIVE							x
37	CONDITIONS							x
38	CONSIDERATION							x
39	CONTINUE							x
40	CONTRIBUTE							x
41	CRITICAL							x
42	CURRENTLY							x

133	REFORM							x
134	REGULATION							x
135	RELATED							x
136	REMAIN							x
137	REPORT							x
138	REQUIRE							x
139	REQUIRED							x
140	REQUIREMENTS							x
141	REQUIRES							x
142	REQUIRING							x
143	RESULT							x
144	RISK							x
145	ROLE							x
146	SECTOR							x
147	SECTORS							x
148	SELF							x
149	SETTING							x
150	SIGNIFICANT							x
151	SIGNIFICANTLY							x
152	STANDARD							x
153	STANDARDS							x
154	SUBMISSION							x
155	SUPPLY							x
156	SUPPORTED							x
157	SUPPORTING							x
158	SYSTEMS							x
159	TERM							x
160	THESE							x
161	THIS							x
162	TO							x
163	TRANSITION							x
164	UNDERTAKEN							x
165	UNNECESSARY							x
166	ACCESS			NFPvsFP			PROFvsFP	
167	ACCOMMODATION	FPvsNFP	FPvsPROF		NFPvsPROF			
168	ACUTE			NFPvsFP			PROFvsFP	
169	ADEQUATE					PROFvsNFP	PROFvsFP	
170	AGED			NFPvsFP		PROFvsNFP	PROFvsFP	
171	AGEING			NFPvsFP	NFPvsPROF			
172	AN	FPvsNFP						
173	AND			NFPvsFP		PROFvsNFP	PROFvsFP	
174	APPROACH			NFPvsFP	NFPvsPROF			
175	ARRANGEMENTS				NFPvsPROF			
176	ASSESSMENT				NFPvsPROF			
177	AUSTRALIAN					PROFvsNFP		

178	AUSTRALIANS					PROFvsNFP		
179	BE				NFPvsPROF			
180	BENEFITS	FPvsNFP	FPvsPROF					
181	CAPACITY				NFPvsPROF			
182	CARE			NFPvsFP		PROFvsNFP	PROFvsFP	
183	CARERS			NFPvsFP	NFPvsPROF			
184	CHOICE		FPvsPROF		NFPvsPROF			
185	CLIENT			NFPvsFP	NFPvsPROF			
186	CLIENTS			NFPvsFP	NFPvsPROF			
187	CLINICAL					PROFvsNFP		
188	COMMUNITIES			NFPvsFP	NFPvsPROF			
189	COMMUNITY			NFPvsFP	NFPvsPROF			
190	COMPLEX						PROFvsFP	
191	CONSUMERS				NFPvsPROF			
192	COST		FPvsPROF		NFPvsPROF			
193	COSTS		FPvsPROF		NFPvsPROF			
194	CURRENT		FPvsPROF		NFPvsPROF			
195	DEMENTIA					PROFvsNFP	PROFvsFP	
196	ENSURE					PROFvsNFP		
197	EXTRA	FPvsNFP	FPvsPROF					
198	FACILITIES	FPvsNFP				PROFvsNFP		
199	FACILITY					PROFvsNFP		
200	FINANCIAL	FPvsNFP	FPvsPROF		NFPvsPROF			
201	FUNDING				NFPvsPROF			
202	FUTURE				NFPvsPROF			
203	GOVERNMENT	FPvsNFP	FPvsPROF		NFPvsPROF			
204	HEALTH					PROFvsNFP	PROFvsFP	
205	HIGH	FPvsNFP	FPvsPROF					
206	HOME	FPvsNFP	FPvsPROF		NFPvsPROF			
207	INDUSTRY	FPvsNFP	FPvsPROF		NFPvsPROF			
208	INFORMATION				NFPvsPROF			
209	LIVING		FPvsPROF		NFPvsPROF			
210	LOW		FPvsPROF					
211	MEDICAL	FPvsNFP				PROFvsNFP		
212	MODEL				NFPvsPROF			
213	MONITORING	FPvsNFP	FPvsPROF					
214	NEED				NFPvsPROF			
215	NEEDS			NFPvsFP	NFPvsPROF			
216	NSW			NFPvsFP	NFPvsPROF			
217	NUMBER					PROFvsNFP	PROFvsFP	
218	NURSES					PROFvsNFP	PROFvsFP	
219	NURSING					PROFvsNFP	PROFvsFP	
220	OLDER			NFPvsFP			PROFvsFP	
221	OPTIONS				NFPvsPROF			
222	PACKAGES				NFPvsPROF			

223	PAY	FPvsNFP	FPvsPROF					
224	PEOPLE			NFPvsFP	NFPvsPROF		PROFvsFP	
225	PLACES	FPvsNFP	FPvsPROF					
226	PRIVATE	FPvsNFP				PROFvsNFP		
227	PROFESSIONALS					PROFvsNFP		
228	PROGRAMS			NFPvsFP				
229	PROVIDER				NFPvsPROF			
230	PROVIDERS				NFPvsPROF			
231	QUALITY					PROFvsNFP		
232	RELEVANT					PROFvsNFP		
233	RESIDENT	FPvsNFP				PROFvsNFP		
234	RESIDENTIAL			NFPvsFP	NFPvsPROF			
235	RESIDENTS	FPvsNFP				PROFvsNFP		
236	RESOURCES			NFPvsFP	NFPvsPROF			
237	RETIREMENT	FPvsNFP	FPvsPROF		NFPvsPROF			
238	REVIEW	FPvsNFP						
239	SERVICE		FPvsPROF	NFPvsFP	NFPvsPROF			
240	SERVICES			NFPvsFP	NFPvsPROF			
241	SHOULD				NFPvsPROF			
242	SPECIFIC			NFPvsFP				
243	STAFF			NFPvsFP		PROFvsNFP	PROFvsFP	
244	SUPPORT			NFPvsFP	NFPvsPROF			
245	SUPPORTS			NFPvsFP	NFPvsPROF			
246	SYSTEM			NFPvsFP	NFPvsPROF			
247	THEIR				NFPvsPROF			
248	TRAINING					PROFvsNFP	PROFvsFP	
249	WORKFORCE			NFPvsFP			PROFvsFP	

Figure 2: Venn diagram showing keyword comparison of provider sub-corpora*



* All words in the figure are significant keywords with a log likelihood of > 15.13 (p<0.0001)
 Words in **BOLD CAPITALS** were found in 75-100% of submissions in the relevant corpus/corpora; words in **CAPITALS** were found in 50-74% of submissions in the relevant corpus/corpora; words in **bold lower case** were found in 25-49% of submissions in the relevant corpus/corpora.

Appendix 5

Forms appearing in Venn diagram	Do these forms also appear in the issues paper or the circular?	
bed	n	
CALD [on diagram as c.a.l.d.)]	n	never appears in abbreviation, but in expanded form: 'culturally and linguistically diverse'
community services	n	
GP/ s	n	also doesn't appear in expanded (unabbreviated) form
individual	n	
lack	n	
lifestyle	n	
management of	n	
medication/s	n	
mental health	n	
nursing home	n	
nursing staff	n	
of the industry	n	
patients	n	
practitioners	n	
products	n	
qualified	n	
quality of life	n	
return on	n	
returns	n	
self	n	
staffing	n	
the development of	n	
the industry	n	
the staff	n	
their family home	n	
to work in	n	
access	y	
access to	y	
accommodation	y	
accommodation bond/s	y	
acute	y	
acute care	y	
adequate	y	
aged care	y	
aged care act	y	
aged care facilities	y	
aged care for	y	
aged care industry	y	
aged care packages	y	
aged care sector	y	
aged care services	y	
aged care system	y	
aged care workforce	y	
ageing	y	
approach	y	
appropriate	y	
assets	y	
benefits	y	
burden	y	
business	y	
capacity	y	
capacity of	y	
capacity to	y	
care	y	
care and support	y	
care for older	y	
care places	y	
care providers	y	
care sector	y	
care services	y	
care staff	y	
care workers	y	
carers	y	
challenges	y	
choice	y	
client/s	y	
clinical	y	
cognitive	y	
community /ies	y	
community aged care	y	
community care services	y	
consumer/ s	y	

Forms appearing in Venn diagram	Do these forms also appear in the issues paper or the circular?	
continuity of care	y	
cost/s	y	
critical	y	
culturally and linguistically	y	
current	y	
currently	y	
dementia	y	
disability/ ies	y	
disease/s	y	
due to	y	
education	y	
extra service	y	
fee	y	
financial	y	
flexible	y	
for aged care	y	
for older people	y	
funding	y	
health	y	
health care	y	
health services	y	
high care	y	
home	y	
home care	y	
hospital/ s	y	
housing	y	
illness	y	
in aged care	y	
in the future	y	
in their own home(s)	y	
inclusion	y	
income	y	
independence	y	
independent	y	
individuals	y	
insurance	y	
living	y	
long term	y	
low care	y	
maintain	y	
management	y	
market	y	
medical	y	
meet the needs of	y	
must be	y	
needs	y	
not for-profit	y	
nurses	y	
nursing	y	
nursing care	y	
of older australians	y	
older australians	y	
older people	y	
older people and	y	
operators	y	
palliative care	y	
pension	y	
people	y	
private	y	
professional	y	
professionals	y	
providers	y	
provision of	y	
quality of	y	
quality of care	y	
registered nurses	y	
regulatory	y	
remain	y	
requirements	y	
resident/s	y	
residential aged care	y	
retirement	y	
risk	y	

Forms appearing in Venn diagram	Do these forms also appear in the issues paper or the circular?	
savings	y	
service providers	y	
service/s	y	
short term	y	
should	y	
significant	y	
skills	y	
special needs	y	
staff	y	
standards	y	
subsidies	y	
support/s	y	
tax	y	
team	y	
technology	y	
the cost of	y	
the current system	y	
the family home	y	
the government	y	
the need for	y	
the needs of	y	
the private sector	y	
the role of	y	
to care for	y	
to meet the	y	
to pay	y	
to pay for	y	
training	y	
transition	y	
transport	y	
volunteers	y	
workforce	y	

This document contains all examples of 'it is critical [that/to]' in the provider sub-corpora, in the context of the paragraph in which the construction appeared.

For Profit

	Freq.	per mill	Texts	%
IT IS CRITICAL	3	23	3	7.50

Seasons were pleased to see the Government moving in the right direction with the recent Innovative Pool funding – Consumer Directed Care, which will support our residents better. However funding needs to go further to ensure equality between all care recipients which allows them to choose the type of care that suits them when they need it. | **it is critical that** these changes occur now and consideration be given to changing funding models to match innovative care models such as Seasons. Our growth demonstrates the demand for our model of aged care, its first in Australia. [FP sub136]

Safeguards against exploitation are essential in any market system. We understand that in most markets there is unequal access to information among service providers and consumers. In aged care, **it is critical that** there are safeguards have to be put in place to ensure vulnerable older Australians are not exploited. However, the need for these safeguards does not negate the necessity for the development of a vibrant market. |It is not possible for the taxpayer to fund all possible choices indefinitely into the future. The development of this market of products and services within the non-profit and for-profit sector is essential. [FP sub281]

KinCare is presently working on innovative technology solutions in workforce management and scheduling, telephones, assessment and care planning, and service delivery systems. As demand increases and more flexibility in services is required **it is critical that** service providers implement flexible and scaleable systems. Government policy and funding should stimulate industry investment and decision-making rather than attempting to develop technology solutions. [FP sub324]

Not for Profit

	Freq.	per mill	Texts	%
IT IS CRITICAL	9	15	9	6.12

Our greatest concern is that the recommended outcome of this inquiry may become all too hard for the newly elected or re-elected government to implement. Notwithstanding, **it is critical that** changes are made. [NFP sub098]

In arguing the rights and opportunities that should be available to carers, **it is critical to** recognise that people with disabilities, older people and people with mental health conditions have a right to equal opportunities and choice in their lives. While this is not necessarily at odds with family care, the goals that people needing support have for independence, integration and inclusion need to stand alongside the goals of extending choice and opportunities to carers. | Respite services must have a dual focus; the needs of the carer and the person with disability are equally important. Future tenders and service agreements for the provision of respite services for carers of people with disability should be explicit about this expectation. [NFP sub102]

Transition | **It is critical that** any reform process proposed by the Productivity Commission includes a well structured transition process. The National PAC Network would envisage such a process taking around 10 years to complete. | Some of the key considerations include: | • Early announcement by the Australian Government (supported by COAG) of a reform strategy. | • Consolidation of responsibility for all aged and community care programs with the Australian Government. This is agreed with most States following the COAG decision of April 2010, but is still some years away from taking place. This must be followed by a process to consolidate the separate community care programs into a single program structure, aligned where appropriate with residential aged care processes. | • Strengthening of aged care assessment teams, to enable them to take on an enhanced role of eligibility assessment. | • Gradual moves to give greater consumer choice, ... [NFP sub110]

The Future – Empowered Seniors. | When considering the future of Australian aged care, **it is critical that** we assess the market it comprises and the operating environment which exists. It is contended that both have undergone significant change over the last 10 years and will face significant change into the future. | • The Demographics. | The demographic characteristics of Australia are rapidly changing from those for which the Australian aged care system was designed. First, as illustrated in a range of recently released studies, Australia is facing an unprecedented growth in the number and proportion of persons aged 65 years plus. [NFP sub124]

We believe the objectives as currently stated are adequate. The priority objectives within these however should be those that: (a) Encourage diverse, flexible, efficient and responsive services that facilitate independence and choice; (b) Facilitate access to the relevant range of care regardless of economic and other circumstances; and (c) Guarantee an acceptable standard of care through a network of sustainable providers. | The implications of the ageing population mean that co-contributions from clients will become all the more necessary to complement the funding injected by the Commonwealth. In this user-pays environment **it is critical that** Commonwealth funds be available to ensure equity of access for those who cannot afford to pay large sums for their accommodation or care. [NFP sub173]

Aged care is about more than packaged care/units of care to provide support for functional activities such as shopping, cleaning, personal care. There are a wide range of services currently in place which are not attached to individuals, such as programs to address social isolation, to create neighbourhood connections, to provide counseling services. **It is critical to** maintain dedicated funding for these

services, outside of the packaged care approach. Any aged care reform needs to include funding to continue these lifestyle/social programs and other specialised programs, including social work/counselling, physical and psycho-social rehabilitation, community nursing, health promotion and illness prevention, continence management. | Example. An older person who is feeling very low after the death of a spouse and who is starting to withdraw from social connections but who otherwise can care for themselves (ie, does not need help with housecleaning, personal care, shopping), would not need a "package of care". However they may benefit from contact with a specialist worker who can help them work through their grief and loss and support them to re-connect with previous community activities and/or join new ones. These services need to be in existence for people to access as needed, not reliant on people paying for them. [NFP sub196]

The following principles should underpin service delivery and responses to the needs of people with disabilities who are ageing and include: | *The individual needs of the person are at the centre of support and care* | People with disabilities need to be at the centre of planning for supports, services and how their functional support needs will be met. The expansion of self directed funding options will increase choice and decisions that are centred on each person and tailoring support to meet each person's needs and lifestyle aspirations. The models of support may include a mix of formal, personal (or informal) and mainstream service supports. **It is critical that** people with disabilities are consulted about what they want, their needs and how these will be met as they age, and to have real choice about support options. [NFP sub222]

The draining of resources is ironic when one considers that such interdictive action is justified on the basis of "protection of the elderly". | **It is critical** [,] if we are to stem the flow of resignations of qualified and experienced people from the aged care industry, that a paradigm of respect for carers be adopted by those representing the Australian Government, in whatever their responsibility. Carers are critically important to our ability to provide quality services to older Australians, and those younger Australians living with a disability. Indeed we already know that in our future there will be insufficient numbers of carers to meet such demand under the existing service delivery model. | We need to stem the outflow of such carers as a logical first step of being able to sustain services into the future. [NFP sub269]

UnitingCare Australia believes **it is critical to** improve current inefficient and ineffective government processes and ensure that new and existing regulations are managed in a manner that considers their impact on social service systems, processes and resources prior to implementation. This would enable reinvestment of resources away from unnecessary regulation and compliance administration and into service delivery. [NFP sub406]

Professionals

	Freq.	per mill	Texts	%
IT IS CRITICAL	8	39	5	8.33

Fewer than 20% of Australian GP's attend RACF's at all, and only around 6% of GP's attend RACF's regularly. The average age of a GP who does regularly attend RACF's is around 57 years, and a majority of those GP's will retire within the next decade. **It is critical to** encourage younger GP's to adopt RACF as a major component of their practices. [Prof sub108]

It is critical to better understand incentives and barriers to recruitment, training and retention of old age health workers including psychiatrists, psychologists, nurses, social workers and occupational therapists. Many young health care professionals are usually not at the life stage where they want to work with older people and recruitment into aged care often happens in mid career. [Prof sub073]

The current disparity of remuneration between the acute health care and aged care nurses strongly supports the community and health professionals' commonly voiced belief that aged care nursing is inferior. This has created workforce issues around recruitment and retention and severely impacts on aged care sector work force planning and modelling and **it is critical that** this issue is addressed. There are many professional nurses who would wish to take up positions in aged care nursing but are precluded from doing so because of the economic realities of the current pay rates. [Prof sub086]

We believe **it is critical that** any comprehensive approach to the quality, viability and future of Australia's aged care system consider the interface between the aged care system and the primary health care (PHC) system and the quality of care for older Australians that this supports. The interfaces between the aged care system, the primary health care (PHC) system and the hospital care system impact on the quality of care older Australians receive as well as on the performance and efficiency of each of these service sectors. Ensuring older Australians can access quality care in accordance with their needs through either community care or residential aged care requires integration of, and coordination across, the aged care, primary health care and acute care sectors. [Prof sub295]

Fundamental to enabling more efficient, timely and safe provision of PHC in RACFs is the widespread uptake of information and communication technologies that support shared electronic health records, electronic prescribing and the electronic transfer of clinical data. This would support: | - greater efficiency in care through the reduction in task duplication for GPs and PHC professionals | - greater quality and safety in care by enabling health practitioners to make care decisions on the basis of comprehensive and up-to-date information and decision support programs | - greater timeliness of care by enabling the GP to remotely access patient data and advise on care practices without the delay necessary in waiting for the GP to be able to attend the facility | - timeliness in provision of information provision about a resident's changed health status or medication requirements through electronic transfer of hospital discharge data to facilities and a patient's GP | enhanced willingness for GPs to provide services for RACF residents due to a reduction in time wastage and enhanced opportunity to provide quality care. | Whilst both nationally-coordinated and regional initiatives are driving development in this space **it is critical that** this is prioritised and supported through financial support or funding incentives for the aged care sector to develop the infrastructure necessary to support shared electronic health records and electronic messaging as well as incentive programs to support electronic transfer of clinical data. [Prof sub295]

Whilst some facilities and PHC teams work in regions with well established palliative care referral pathways and support for PHC professionals to provide quality palliative care through advice from palliative specialists this is not consistent across the country. AGPN recommends that PHCOs are resourced to work in partnership with local RACF providers and other stakeholders to ensure that

suitable referral pathways for palliative patients are established and to enhance the capacity of RACF residents to access palliative care by ensuring GPs providing care in RACFs can access education and training in palliative care and advice from a palliative care specialist as required. | **It is critical to** ensure ongoing access to education and training in end of life care for all RACF staff providing direct client services. [Prof sub295]

To ensure timely access to aged care assessment and community care services to support older Australians to live well in the community **it is critical to** increase the number and/or capacity of assessment teams and community care packages to that required to meet community needs. This demands substantial increases in investment in these services. [Prof sub295]

RCNA is firmly of the view that nurse practitioner models of practice should not be restricted to similar models in medical practice. Nor should assumptions be made that they may practise only in certain contexts. While RCNA acknowledges that the initial models of NP practice pertain to hospital-type contexts, **it is critical** that NPs be able to set up practice in contexts such as residential aged care, community and primary care as well as in hospital units. Through this review, RCNA recommends that NP practices and network services be acknowledged through regulation, funding and authorisation so that they can begin delivering highly advanced nursing services to older Australians. [Prof sub352]