A solid structure provides a good foundation for future iterative developments.

Sometimes it is more interesting to explore the cracks in a structure.
Interviews with carers

IN + OUT OF HOSPITAL — MORE CHEST INFECTIONS ≈ Sept 2014

ARGUMENT Nov 2014:
- He was irritable, as usual.
- He was upset.
- He was getting his coat to leave.
- He was irritable, as usual.

INCREASING STAY (5x visits, 15 days), EFFECTS CLEAR CLEAN UP

HE COULDN'T DO ANYTHING UNDEPENDENTLY

BASED POSSIBILITY OF NURSING HOME

THE HOSPITAL STAFF WERE GREAT, VERY SUPPORTIVE

EVERYDAY I FEARED WHAT WAS GOING TO HAPPEN OVER THE NEXT FEW DAYS. NEVER 2 DAYS ALIKE
Beneath the glossy surface of official design lurks a dark and strange world driven by real human need.

Dunne & Raby, *Design Noir*, 2001

Social innovation involves – indeed, requires – redistributing power.

People design their own lives according to their needs, values, and desires.

Can we give them a better platform to do this?
Surrounding ourselves with evidence
Open system network
UNCERTAIN FUTURE

The Care Home Maze

- Community Matrons
- Rosedale Centre Re-enablement and Assessment Service
- Stockton Information Directory
- AS DA Service
- Care Quality Commission (Independent Regulators)
- Dementia Voices Stockton
Carers can see where their experiences fit within the wider landscape and consider future directions.

Organisations can see potential collaborations as well as areas that are being neglected.
Enthusiasm ≠ Impact
We can use design to help people with dementia and their carers design their own futures.

to set aside mental and physical space for experimentation.

to facilitate an ongoing conversation between users and service providers.
Dementia Hub in Newcastle

What do we want it to do?
What do we want it look like?
How is it going to be funded?
Who is it for?