Library staff are here to help you at each step of your studies at Lancaster University.

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• By Online Chat when the Information Point is closed (from iLancaster or the Library Homepage)
• By email: library@lancaster.ac.uk

Academic Liaison Librarians are available for one-to-one appointments by phone, Skype or face-to-face. Just email academicliaison@lancaster.ac.uk to discuss what is best for you.

Learning Developers can advise on academic reading and writing, referencing, maths and a range of other study areas. For details of this and other support available visit: http://bit.ly/2xeup3R

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Not everything you need will be available online. If you are not studying locally, we can post books to you (charges apply), and digitise articles, chapters and papers.

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Obtaining items the Library doesn’t hold
You can ask the Library to purchase items for your studies at any time. Visit: http://bit.ly/2f7zGlJ

Staff and postgraduates can also use the Interlending and Document Supply service. If we do not have the book, journal article, conference paper or other item you need, we will try to obtain it from the British Library or another library for you.

For details of how to make your request visit: http://bit.ly/2wDbce

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The Library is where you are
Feel supported & empowered

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The Library is open 24/7 during term time:

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<thead>
<tr>
<th>Days</th>
<th>Self-Service</th>
<th>Information Point Open</th>
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<tbody>
<tr>
<td>Mon-Fri</td>
<td>24 hours</td>
<td>10am-8pm</td>
</tr>
<tr>
<td>Sat-Sun</td>
<td>24 hours</td>
<td>1pm-6pm</td>
</tr>
</tbody>
</table>

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• Chat online when the Information Point is closed

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