Liberalization and Democratization: 
The Forum and the Hearth in the Era of Cosmopolitan Post-Industrial 
Capitalism


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**THE MISNOMER OF PRIVATIZATION**

The processes described under the misleading term `privatization' have been part of a major social restructuring, in both the political and economic spheres. Most visibly, there have been significant changes in the form and functions of the state, resulting from widespread experiences of state failure. This encompasses not only the collapse of state socialism, but also crises and radical reforms of developed capitalist states, including US regulated corporatism, European-style social-democratic welfare states, and the developmental states of Japan and the Asian ‘tigers’. The reasons or causes have been equally diverse, and have involved a mixture of political and economic factors. Nevertheless, these processes can be seen to have much in common, entailing a transition to post-industrial capitalism, or what Manuel Castells has called the Information Age.¹

The crisis of the state has been most evident in eastern Europe and the former USSR, which clearly experienced a systemic social crisis, both of political autocracy and economic centralization. Elsewhere, the relationships between the political and economic aspects have been less explicit, and thus the overall nature of the processes harder to grasp. One linking element has been the fiscal crisis, the increased difficulty of legitimizing public expenditures from general taxes, in particular direct taxes on income. This applied not only to social or welfare spending, but also to the public funding of the renewal of infrastructure, and especially its development to keep pace with new needs and technologies, in areas such as transportation and telecommunications.

At the same time, political systems found it increasingly difficult to resolve conflicting claims and demands in relation to public services, and new mechanisms were devised to decentralize decision-making and introduce `market' principles to public sector resource-allocation. Although this was often presented as a decentralization or devolution of power, this characterization was in many respects misleading, as the power devolved was generally limited to micro-management of shrinking resources within parameters defined from above. I had first-hand experience of this, as an elected school governor in 1989-91, not long after the British Conservative government had introduced devolved budgetary management in schools. This was billed as transferring power from local education authorities to head-teachers and governors. In practice, it relieved our local authority of the responsibility for difficult decisions, such as deciding whether to close small rural schools, or balancing staffing needs against book purchasing; but central government essentially

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determined the parameters for these decisions by setting the weighting criteria for budgetary allocations to schools. Similar attempts were made in other public services, such as health-care.

Thus, although there has been much political talk of 'rolling back the state', the process has largely consisted of remodelling the 'public' sphere of politics and its relationship to the 'private' sphere of economic activity. This is shown even by crude measures such as state expenditure as a proportion of GDP, which has scarcely fallen even in countries where there has been extensive privatization. At the same time, major transformations have also been occurring in the forms of organization of so-called private enterprise, that is to say the business economy dominated by the giant corporation. Large-scale mass manufacturing has been reorganized, and the centralized bureaucratic firm has become the 'lean and mean' corporation, concentrating on its 'core competences', but operating within a web of strategic alliances, supplier chains, and financial and governmental networks.²

Many of these changes have been driven by social pressures from below. There have been widespread revolts against autocratic power in the family and the factory, the classroom and the boardroom. In general terms, these entail a rejection of authoritarian domination and the power to control truth embodied in tradition, involving demands for increased personal freedom and dignity, equality (notably, between women and men), and the ending of coercion.³ Rather than the desire for economic liberalization bringing about political democratization, it has been the struggles against autocracy that have created an opening for economic liberalization.⁴ While undermining patriarchy and hierarchy, these anti-authoritarian movements have

² Bennett Harrison, Lean and Mean. The Changing Landscape of Corporate Power in the Age of Flexibility. NY, BasicBooks (1994), who stresses that this has not been a matter of small firm dynamism, but a reorganization of big business, adapting to an era of rapid technological change, shorter product life cycles, and specialized but globalized markets.


⁴ Political studies have found that domestic factors have had the strongest influence in democratic transitions, although the international context plays an important part through processes of emulation and influence: see e.g. LaurenceWhitehead (ed.) The International Dimensions of Democratization. Europe and the Americas. Oxford, OUP. (1996). However, as Philippe Schmitter indicates, the transmission-belt for democratization has been the international communication outside government controls of images and ideas, rather than a simple causal link of economic freedom stimulating political democratization: 'The Influence of the International Context upon the Choice of National Institutions and Policies in Neo-Democracies', in Whitehead, International Dimensions (ibid.) 26-54. Schmitter also points out that the hypothesis that economic freedom leads to political democracy is an inversion of Kant's assumption that republics would be more likely to engage in international commerce and renounce war: Immanuel Kant, "Toward Perpetual Peace" (1795), in M. J. Gregor (trans. and ed.) Practical Philosophy Cambridge, CUP. (1966) 311-351.
also paved the way to post-industrial capitalism, with its emphasis on information-management, flexible working and a global outlook.

These changes have undoubtedly been very liberating for some, who in many ways constitute a new global elite, but the benefits have been limited, partial and exclusionary. Certainly, most people in Western Europe and North America enjoy high living standards, and many in Asia and Latin America have felt the benefits of development. At the same time, there has been an increased polarization both within and between states: the gap between rich and poor states has continued to widen, and income inequality has increased even in developed countries; marginalization, poverty and social exclusion affect both the underclass in developed countries, and wide regions of underdevelopment, especially in Africa.\(^5\) Also, many of those who have benefited materially have nevertheless experienced greater insecurity and alienation, and the disintegration of traditional social bonds has led to new assertions of identity, sometimes destructively based on ethnic or cultural exclusivity.

**GLOBALIZATION AND REGULATION**

Privatization and liberalization have been part of a broader process now generally referred to as globalization. They have entailed the transfer of many sectors of economic activity out of state ownership, the dismantling of direct forms of state control, and the removal of barriers to market access both within and between states, greatly facilitating the potential for the flow of goods and capital. Although this is often referred to as deregulation, it has also been widely recognized that there has in practice been a growth of new forms of regulation, or re-regulation.\(^6\) Indeed, national regulatory reforms have often facilitated the globalization of markets,\(^7\) and the process of re-regulation has in many cases entailed a complex interaction between national and international, public and private sector initiatives.\(^8\) Although there is a continuing neo-liberal ideological and institutional momentum to remove all national barriers to market access for goods, services and capital, since the mid-1990s there has been a greater emphasis on the phasing of liberalization, and the need for it to be accompanied by improvements in national state regulation.\(^9\) Rather less attention has

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\(^8\) Perhaps the best example is financial services: for further details see S. Picciotto and J. Haines, ‘Regulating Global Financial Markets’, *26 Journal of Law and Society* 351 (1999).

\(^9\) This was signalled by the World Bank, especially in its *World Development Report. The State in a Changing World* of 1997, which stressed the importance of reinvigorating state capacity, conceding that the shift in the 1980s to the minimalist
been given to improving the institutions of global governance,\(^\text{10}\) which is at least of equal importance.

However, the question of remodelling the global public sphere is generally approached as a technical rather than a political matter. This is reflected in the use of the two key terms, `regulation' and `governance'. The concept of regulation can be used in a general sense of the capacity of the social system to adapt and stabilize in response to politico-economic dynamics (as in the French 'regulation school'), or more particularly to refer to explicit, legally formalized mechanisms for directing or supervising economic activities. In many ways it has been paralleled by the term `governance', which seems to have been introduced into the parlance of the so-called Washington consensus by World Bank officials, constrained by its constitution from intervening in the domestic political affairs of states, who found it a useful euphemism in raising issues such as corruption.\(^\text{11}\) It also reflected a technicist view of social management which had a wider resonance. Thus, among some theorists of political science and public administration it has been used to analyse changing patterns of state-market coordination, resulting from failures of government or political control and responding to social complexity, which can be more decentralized and interactive.\(^\text{12}\)

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\(^{10}\) This was addressed in the report of the Commission on Global Governance Our Global Neighbourhood Oxford, OUP. (1995), which however has had relatively little resonance.

\(^{11}\) Yves Dezalay and Bryant Garth, The Internationalization of Palace Wars (Chicago, Chicago U.P., forthcoming), ch.11. The World Bank was also influenced to take greater account of the role of the state by the success of the East Asian "developmental states": R. Wade `Japan, The World Bank, and the Art of Paradigm Maintenance: The East Asian Miracle in Political Perspective.' No. 217 New Left Review 3-36 (1996).

\(^{12}\) See Jan Kooiman Modern Governance. New Government-Society Interactions. London, Sage Publications (1993). Renate Mayntz, from a systems-theory perspective, traces the term back to German debates on 'soziale Steuerung', used as an equivalent for the Parsonian concept of control (as in control hierarchy); however, this obscured the distinction between governing (the intentional application of measures to achieve goals) and governance (which recognises that social subsystems have autonomous capacities to develop and will react and adapt to governing measures): R.
The use of these terms is both descriptive and normative. They reflect real historical developments, with the transformation of large-scale industrial production and of centralized planning systems (both state and corporate), leading to the emergence of more flexible and interactive modes of production and distribution based on electronic technologies, as well as the major changes in money and finance involving new forms of market intermediation of savings and investment. At the same time these concepts are often used to legitimize the increasingly important role of a variety of professionals operating in the increasingly large interface between the state, which has been substantially ‘privatized’, and the market, which is dominated by corporate networks. Not surprisingly, each group tends to give its own ideological spin to the terms: policy-makers and lawyers advocate deliberately-designed governing mechanisms and formalized regulation, while economists emphasize the self-governing capacities of market-based systems.

Thus, an important aspect of globalization has been a process of fragmentation of the public sphere, reflecting shifts in the character and relationships of private and public institutions, and resulting in systems of layered governance based on regulation. A number of writers have described this in terms of the emergence of regulatory webs or networks, although their analyses of the phenomenon and its implications differ in various ways. Susan Strange has analysed the emergence of networks of power in the international political economy, and Anne-Marie Slaughter refers to the ‘disaggregation’ of the state, and the development of international regulatory cooperation through inter-governmental networks. John Braithwaite and Peter Drahos have conducted an impressive survey and analysis of the role of global regulatory webs in the globalization of business. Writers on the EU increasingly conceptualize it in terms of transnational regulatory networks, and Manuel Castells describes the


See for example Renaud Dehousse, ‘Regulation by Networks in the European Community: The Role of European Agencies.’ 4 Journal of European Public Policy 246-61 (1997). Giandomenico Majone sees this as part of a more general phenomenon of delegation of public functions or powers to specialist and often
EU as the Network State, while he considers that networks are the prime characteristic of the emerging social structures of the ‘Information Age’. 18

Some political and international relations theorists, who have identified the important role of these international regulatory networks, have put forward analyses theorizing them as an essentially technocratic infrastructure, or a delegation of administrative powers. They consider that specialists or experts merely facilitate the normal channels of government and international relations, by dealing with detailed and essentially technical tasks, thus making it easier for the traditional democratic government structures to resolve the more general and important political issues. Thus, Emanuel Adler and Peter Haas argued that the ‘epistemic communities’ of experts sharing a common set of values can facilitate the resolution of global policy issues by ‘narrowing the range within which political bargains could be struck’. As an example, they cited the way in which the core of the Bretton Woods monetary system, fixed rates and the dollar-gold standard, was agreed by expert consensus, leaving a narrower range of issues such as the extent of balance-of-payments support, to be ‘resolved through purely political muscle’. 19 However, the insider memoirs of Raymond Mikesell give a very different and more plausible flavour of those negotiations, showing that the ‘experts’ of 1943-45 were highly political individuals such as Harry White, and that key matters, such as the proposed IMF quotas, were calculated on the basis of political acceptability, although put forward as objective and scientific in order to facilitate acceptance. 20

This suggests that the growth of international regulatory or governance networks does not constitute the reduction of the scope of interstate politics, but its pursuit by other means. 21 Certainly, this may entail an attempt to ‘depoliticize’ issues, by deploying scientific, managerial, or professional techniques and basing their solution on universalising discourses. However, such techniques are neither neutral in themselves, nor in the processes of their development and application. To operate effectively, they must interact with intersecting epistemologies, within a process that can also reflect technical bodies: G. Majone (ed.) Regulating Europe. European Public Policy. London, Routledge (1996).

18 For his discussion of networks see especially the Conclusion to volume 1, The Rise of the Network Society (1996), and on Europe, chapter 5 of his 3rd volume, End of Millenium (1998).


wider public concerns, in order to produce socially acceptable value judgements. That specific technical issues cannot easily be isolated from wider cultural, social, and political factors is borne out by the frequent experience of wide divergence of views and disagreements on decisions between experts or specialists from different national and cultural backgrounds. While international bureaucracies still prefer to represent their role as a technocratic one, they appear to have begun to accept (perhaps in response to criticism) that it has a political dimension, at least in terms of concern that their policies should be acceptable to the public.22

Thus, while there is an important role for specialist expertise in regulatory decision-making, it is important that it should be exercised within a framework that is accountable and responsive. This includes direct democratic accountability, since the powers of regulators have important social effects, even if they are narrow in scope (for example, central bankers’ powers to set short-term interest rates, utility regulators’ powers over pricing or service obligations, or the role of scientists in setting the allowable catch from a fishery). Much of the discussion of regulation starts from the mistaken assumptions that it is an external ‘imposition’ on markets, only justified in cases of ‘market failure’, and limited to market-facilitation rather than redistribution. These assumptions underpin the view that market-facilitative regulation can and should be guided purely by ‘efficiency’ considerations, and can therefore be done technocratically, since only decisions involving ‘redistribution’ or the allocation of scarce resources entail social value judgements and thus require political legitimation. In fact, a market economy cannot exist without norms of many kinds, from technical standards to semi-formal regulation as well as formal legal rules, and it is these norms that create and define property rights, the institutions and structures of production and distribution, and the conditions of competition.23 They therefore have a major impact on livelihoods, health and living standards, and their legitimacy depends on wide social acceptability. The importance and complexity of such forms of regulation has increased in post-industrial, globalized capitalism, and this has led to pressure for new forms of democratization of the accountability of formal regulatory rule-making even at national level, which accept that it is not a merely technical matter, but must be done as a process of open interaction with a wide public, and subject to checks on the exercise of private influence.

Thus, the fragmentation of the public sphere and the emergence of new patterns of governance entails a rethinking of accountability or legitimacy. In this perspective, the problem of globalization does not simply result from ‘disjunctures’ between nationally-organized political systems and increasingly globally-oriented economic


activity, or even power structures. It stems from changes in the form and functions of the state itself, as well as its international structures, resulting from the dynamic of socio-economic relations. What globalization means, and the shape it might take, are as much political as economic questions. A new global public sphere has been under construction for some time, but it has come from the policies and decisions of international élites. The question now is whether and how it can be democratized.

GLOBAL GOVERNANCE: NEO-KANTIAN MODELS

The challenge is to find new democratic forms matching the new, globally-integrated patterns of production and consumption. While there is much talk of the 'democratic deficit' of regional and international institutions, debate about how it might be remedied is at best half-hearted, or even sceptical.\(^{24}\) This can be readily understood if we continue to think in terms of a simple electoral representative model of democracy. No-one seriously envisages the possibility of a global government on this pattern, and indeed the greater awareness of the importance of locality and diversity resulting from economic globalization renders it even less believable.

This dilemma can be seen in much of the discussion of the prospects and proposals for 'cosmopolitan democracy'. This debate recognises that globalization, based on the neo-liberal vision of the removal of barriers and the unleashing of the forces of economic self-interest, is at best unstable if it cannot deliver social justice, and that global social justice issues must be debated and resolved within a global public sphere.\(^{25}\) However, there is too little understanding or analysis of the nature of this global public sphere. It is frequently said to entail the emergence of some sort of global or international 'civil society'. Yet, there is considerable vagueness about who are the members of such a global civil society; and in the perspective of international relations they are seen in an undifferentiated way as 'non-state actors', as opposed to states (meaning governments) which are the 'traditional' members of international society. Certainly, the more sophisticated theorists concede that 'the spatial reach of the modern nation-state did not fix impermeable borders for other networks', and that 'political communities have rarely - if ever - existed in isolation as bounded geographical totalities, and they are better thought of as overlapping networks of interaction'.\(^{26}\) Indeed, one can go further and point out that territorially-defined states have themselves always formed overlapping and interlocking spheres, as the exercise of state powers was mediated through the flexible concept of jurisdiction. Thus, the

\(^{24}\) Thus, Robert A. Dahl argues that international organizations are, and can only be, bureaucratic bargaining systems among élites; this conclusion flows from his view that the problem of delegation, already great for national representative systems, becomes insuperable for international politics: 'Can International Organizations be Democratic? A Skeptic's View', in Ian Shapiro and Casiano Hacker-Cordón, Democracy's Edges Cambridge, Cambridge University Press (1999) 19-36.


classical liberal international state system of Kant and Smith was already composed of interdependent states, and the growth of corporate industrial capitalism has since the second half of the 19th century depended on international arrangements, many of which (such as the system of intellectual property) resulted from debates and pressures of 'international civil society'.

Those who seek a foundation of legitimacy for global economic liberalization tend simply to resort to prescriptions for universal rights and principles of justice. This entails no revision of the dominant existing model of representative democracy based on the nation-state, but would seek to ensure its adoption in all states, which should be bound together within a strong framework of international law and institutions embodying individual human rights. In this perspective 'equal rights of the citizens may offer the most effective strategy for compensating the "democratic deficit" of international organizations'. This would actualize Kant's vision of 'Perpetual Peace', based on a confederation or League of republican states which would renounce war and pursue reciprocal economic benefits through trade, under an umbrella of principles embodying individual cosmopolitan rights.

This ultra-liberal view assumes that the pursuit of individual self-interest, especially though economic exchange, is ultimately beneficial to all, so that the development of principles embodying individual rights, and the adjudication of conflicting rights-claims, would be sufficient to ensure universal consent and legitimacy. This would therefore justify even the entrenchment of internationally-agreed principles so as to override national parliamentary supremacy, to secure the 'effective judicial protection of the transnational exercise of individual rights'. Many, even lawyers, will be sceptical of the faith this places in general liberal principles of law: democracy is far more than the rule of law. Law can at best provide a framework for adjudicating competing claims of right: political processes must decide who should have what rights. This was seen, for example, in the debates around the MAI, which was criticized on the grounds that it would grant strongly enforceable rights for corporations and investors without any concomitant responsibilities, and impose 'disciplines' on states without strengthening state regulatory capacity.


29 Kant, Toward Perpetual Peace (1795).


Others have put forward somewhat modified, neo-Kantian models, which accept the need for a strengthening of the international institutional framework to provide an underpinning for ‘cosmopolitan democratic public law’; but what seems to be envisaged does not appear very different from what I have described as the ultra-liberal model, somewhat reinforced by improving the representativeness of regional and international organizations. There are clear contradictions and limits to the neo-Kantian models, and a new approach should begin by more adequately taking into account the ways in which the new forms of global socio-economic integration, the changed nature of the state and the fragmentation of the public sphere entail new modes of accountability and hence new democratic forms at all levels.

Essentially, without a democratization of the global public sphere, a radical liberal vision of cosmopolitan citizenship and universal individual rights lacks any substantial democratic content.

**DIRECT DELIBERATIVE DEMOCRACY**

The discussion of the limits of neo-Kantian models for democratizing globalism points to the need for new concepts and forms of democratic accountability, responding to the fragmentation of the public sphere, and the more dispersed, decentralized, and multi-layered forms of regulating the exercise of social power. Indeed, this process of fragmentation both results from the limits and contradictions of previous, state-centralized forms, and also stimulates new forms of legitimation. The very decentralization of decision-making itself entails and provides opportunities for accountability, since power is less concentrated. To that extent it is accurate to see a connection between liberalization and increased liberty and even accountability. The dispersal of decision-makers provides automatic checks and balances, since a decision by one committee or regulator is rarely definitive. The much greater opportunities for strategic behaviour and regulatory arbitrage generates regulatory competition, which has the potential for ratcheting standards up as well as down. Although this tends to favour those with greater opportunities for mobility, and to destabilize and thus downgrade existing, socially-embedded regulatory arrangements and capacities, it also opens up prospects for strategic actions by new types of citizen groups and social


33 These are explored by the contributors to James Bohman and Mathias Lutz-Bachman’s edited collection *Perpetual Peace* Cambridge, Mass., MIT Press (1997), although they are generally concerned for various reasons to rescue what can be salvaged rather than look for a new approach. As the Editors of the collection point out in their Introduction, ‘Escaping the dilemmas of despotism and fragmentation remains the most difficult institutional challenge of a cosmopolitan order; showing how the public use of reason permits both unity and difference is a task that the Kantian conception of reason has yet to solve’ ibid. p. 18.
organization. This helps to explain the mushrooming growth of issue-oriented social movements broadly described as Non-Governmental Organizations (NGOs).

However, the constitution of democracy requires the formulation of principles, adapted to the emerging forms of the new public sphere, but which explicitly aim to structure it to ensure the most effective forms of popular participation. The dangers of liberalization and globalization are that they unleash socially destructive behaviour based on the competitive pursuit of self-interest, as existing normative and institutional restraints are undermined or dismantled. Who can be genuinely surprised when full-blooded liberalization results in widespread corruption and the rapid growth of organized crime, as has occurred for example in Russia?

Thus, new democratic constitutional principles should foster active deliberation by citizens, based on the articulation and evaluation of generally applicable values in a variety of public forums and institutions. The most helpful and relevant approaches, in my view, emerge from the work of political theorists arguing for new forms of direct democracy based on deliberative principles, and aiming to contain or counterbalance instrumental rationality by fostering public debate and decision-making through communicative interaction and reasoning. They attempt to respond to the challenge posed to both liberal and republican (or communitarian) democracy by social fragmentation, which generates a politics of identity, often based on the view that differences are unassimilable.

These proposals do not reject representative government, but in fact respond to the ways in which it has been transformed. Bernard Manin has comprehensively and convincingly analysed these transformations, with the progressive breakdown of party-democracy, in which parliaments became a register of the relative force of clashing interests which governments aimed to resolve by compromises. He charts the rise of a new form of representation, in a context of greater complexity and unpredictability. He sees the electorate now as appearing 'above all, as a public which responds to the terms that have been presented on the political stage', while politicians offer a choice among images which are 'highly simplified and schematic political

34 For detailed analysis with many examples and practical suggestions see Braithwaite and Drahos, *Global Business Regulation* (forthcoming).

35 John S. Dryzek, *Discursive Democracy*. (Cambridge, Cambridge University Press, 1990). Although this approach owes much to Jürgen Habermas, I think it can avoid his unhelpful separation between the 'lifeworld' and that of technical and instrumental rationality, and the need to establish ideal, uncoerced communicative contexts. The social structures of power, including communication, should be seen in a more dialectical way, and the changes in the structure of the public sphere open up possibilities, many of which Habermas himself recognises, for reconstituting a more effective democracy, which in turn can counteract inequalities of power.

Opinions on specific issues are no longer pre-formed or defined by group political identities, and hence must be formulated and developed through debate in various public forums, although such debate is dominated by communications media that are less partisan, but more prone to drama and sensationalism. This again indicates the importance of ensuring that government takes place within a broader framework of debate and decision-making which is open to the active involvement of issue groups and concerned citizens. In the final section of this paper, I suggest in outline the basic principles for constituting the public sphere in the spirit of active, deliberative, democratic participation, combined with some practical suggestions indicating their particular relevance to globalization.

**FOUR CONSTITUTIVE PRINCIPLES FOR DEMOCRATIZING GLOBALISM**

New forms of active citizenship and political action have been developing, often around the local and national impact of regional or global policies. The recognition that the public sphere has become fragmented into multiple intersecting networks and overlapping jurisdictional spheres emphasises the importance of building democratic participation through new political principles, institutions and practices. These should recognise the diversity of political sites in which public policies are developed and implemented, also involving processes of interaction between these sites.

Such principles must attempt to transcend the two main traditional constitutional models, which are increasingly proving inadequate for the contemporary phase of globalization. On the one hand liberal conceptions, based on a view of society as composed of individuals pursuing their self-interest, see the role of the polity as complementing the market, and as aiming to identify the optimal collective interest either by authoritarian means (Hobbes), or via majoritarian representative democracy (Locke). Post-industrial capitalism, with its integrated global production and marketing networks, raises a wide range of social, environmental and moral issues, which cannot adequately be resolved by aggregating private interests, using either authoritarian or democratic methods. The alternative model of civic republicanism rejects the narrow view of citizenship based on weighing and balancing competing individual interests. However, its stress on an ethical politics based on visions of the common good implies a communitarianism requiring shared values, which in today's culturally fractured world takes reactionary forms, and may generate conflict rather than consensus.

As Jürgen Habermas has suggested, whereas both these views tend to see the state as the centre, deliberative politics can be adapted to a decentered society.

> 'This concept of democracy no longer needs to operate with the notion of a social whole centered in the state and imagined as a goal-oriented subject writ large. Just as little does it represent the whole in a system of constitutional

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norms mechanically regulating the interplay of powers and interests in accordance with the market model’.38

Others also have stressed the attractiveness of a direct, deliberative form of participatory democracy for solving problems in ways unavailable to representative systems:

‘collective decisions are made through public deliberation in arenas open to citizens who use public services, or who are otherwise regulated by public decisions. But in deciding, those citizens must examine their own choices in the light of the relevant deliberations and experiences of others facing similar problems in comparable jurisdictions or subdivisions of government.’39

38 J. Habermas, ‘Three Normative Models of Democracy.’ In S. Benhabib (ed.), Democracy and Difference. Contesting the Boundaries of the Political. Cambridge, CUP (1996) 21-30, at p. 27. Habermas nevertheless argues that his own concept of a ‘politically socialising communicative context’ can be translated from the nation-state to the European sphere, which entails building ‘a European-wide, integrated public sphere … in the ambit of a common political culture’ (Habermas, J., ‘Remarks on Dieter Grimm’s “Does Europe Need a Constitution?”’ 1 European Law Journal 303 (1995), at p. 306). Others have put forward neo-republican models for a ‘multi-level’ European citizenship (usefully summarised in R. Bellamy and A. Warleigh, ‘From an Ethics of Integration to an Ethics of Participation: Citizenship and the Future of the European Union.’ Millennium 27, 447-470 (1998)), which imply that the republican version of participatory democracy can be translated to the European level (although this is contested by Habermas). However, it seems to me important to accept that even Europe, which has a strong institutional base and some elements of a common political culture, does not form an integrated political unit, and hence that democratic forms need significant adaptation. It is clear, for example, that the European Parliament must play a different role from that of national parliaments, and hence it must be differently organized, just as national parliaments must adapt to deal with the Europeanization of the legislative process. This is perhaps the practical political response to the debate about the ‘European demos’, usefully summarized and evaluated by Peter Lindseth, ‘Democratic Legitimacy and the Administrative Character of Supranationalism: the Example of the European Community’, 99 Columbia Law Review, 628 (1999), at 675-683.

In this perspective, decision-making, especially by public bodies, should result as far as possible from active democratic participation based on discursive or deliberative rather than instrumental reasoning. Instead of the pursuit of individual interests based on the assumption of fixed preferences, the aim is to go beyond an objectivist rationality (in which choices are considered to be made by reference to absolute and objective standards), without falling into the trap of relativism.\(^40\) Thus, while accepting that there is no single objective standard of truth, since perspectives are always subjective (and hence epistemology is to that extent relativist), truth can be said to be an emergent property of the deliberative interaction between perspectives (and hence its ontology is objective).

Deliberative democracy accepts the existence of a diversity of perspectives, and aims to facilitate interactive deliberation about values through which preferences may change, or may be accommodated to each other. An emphasis on process may help to overcome the weaknesses of this model if conceived as a political ideal, or as relying on the generation of consensus purely through the public use of reason. Crucially, account must also be taken of inequalities of power, which generate conflicting interests as well as imbalances in the capacity to participate in a politics based on reasoning.

To this end, constitutional principles should aim as far as possible to protect the public sphere from the instrumental pursuit of private interests. Clearly, subjectivity resulting from each person's experiences, background and aspirations, is inevitable, but this should be reflexively acknowledged so that individuals and groups maintain openness to the arguments of others. Above all, public arenas should be insulated from undue influence from private interests, and debate should be conducted in terms of explicitly articulated values and aims. This objective is fundamental to the four general principles which I would put forward as constitutive of a direct-democratic, deliberative public sphere: Transparency, Accountability, Responsibility, and Empowerment. I will briefly discuss each of these in turn, although in practice they are interdependent.

A. Transparency

Economic liberalization and globalization have led to the increasing articulation of the requirement of transparency, but it has until recently generally been directed at national governments, aiming to reduce bureaucratic obstacles to market transactions. Thus, many provisions in the WTO agreements require transparency of national regulatory and administrative procedures. This is because it is considered that regulatory measures, policies and proposals adopted by one state may, in the context of increased global economic integration, act as obstacles to market access by firms in other states. Thus, the WTO agreements include obligations not only for accessible publication of national regulations, but also for the establishment of national contact points to provide information (including translations of relevant texts), and even for

prior notification of proposals for non-standard regulations with an opportunity to make comments.\textsuperscript{41}

However, there are virtually no formal provisions regarding transparency of international bodies and arenas. Indeed, intergovernmental negotiations and activities are especially opaque, and both politicians and officials generally stress the importance of confidentiality in this realm, which is often excluded from national freedom of information requirements. In the EU, it was only as a result of the legitimacy crisis which began to be recognized in the negotiation of the Maastricht treaty that principles of transparency have begun to be adopted for EU institutions.\textsuperscript{42} This was finally formally recognized in the Treaty of Amsterdam signed in June 1997,

\textsuperscript{41} Notably, article 7 and Annex B of the Agreement on Sanitary and Phytosanitary Measures (SPS) requires states to notify in advance any proposals for regulations which are not based on an international standard, to ‘allow reasonable time for other Members to make comments in writing, discuss these comments upon request, and take the comments and the results of the discussions into account’; developed countries must provide translations of documents in English, French or Spanish. The agreement on Technical Barriers to Trade (TBT), which requires states to base their technical regulations on international standards where they exist except where they would be ‘an ineffective or inappropriate means for the fulfilment of the legitimate objectives pursued’, focuses on transparency of conformity assessment procedures (article 10), including the requirement for inquiry points which can provide documents at reasonable cost (and for developed countries, in English, French or Spanish). The TRIPS agreement (article 63) also includes obligations to publish and notify laws, regulations final judicial rulings and administrative rulings of general application.

\textsuperscript{42} The Final Act of the Treaty on European Union signed at Maastricht on 7 February 1992 included Declaration No. 17, stating that ‘transparency of the decision-making process strengthens the democratic nature of the institutions and the public’s confidence in the administration’, and recommending that the Commission submit a report to the Council by 1993 on measures to improve public access to information. This resulted in the approval by the Council and Commission on 6 December 1993 of a Code of Conduct, which stated the general principle that ‘the public will have the widest possible access to documents held by the Commission and the Council’, but which also required the institutions to refuse access to any document whose disclosure would undermine ‘the protection of the public interest (public security, international relations, monetary stability, court proceedings and investigations)’, and permitted them to refuse access ‘in order to protect the institution’s interest in the confidentiality of its proceedings’. Journalists, MEPs and activists have waged several battles to try to ensure these exclusions are interpreted strictly, with some support from the ECJ: see Tony Bunyan, \textit{Secrecy, Democracy and the Third Pillar} (London, Kogan Page, 1999), and \textit{Heidi Hautala v. Council of the EU}, Case T-14/98, Judgment of Court of First Instance, 19 July 1999. Typically, this case concerned the Council's refusal to supply a report on the criteria for arms exports, on the grounds that disclosure could be harmful for the EU's relations with third countries, and although the Court annulled the decision it did so only because the Council had not considered whether the report could be published with sensitive parts removed.
and article 255 of the consolidated Treaty establishing the European Community now gives any EU citizen or resident a right of access to documents of the Council, Commission and Parliament, subject to `general principles and limits on grounds of public or private interest', to be drawn up by the Council.

This is an exceptional, perhaps even unique, provision in an international treaty, but should be regarded as a constitutive principle for all international bodies, and indeed any serious international regulatory activity. Nevertheless, such a principle will inevitably remain ineffective if subject to broad exceptions, and if both the general rules and individual decisions on what can be revealed are left to each body to decide for itself. Effectiveness could perhaps be improved by the establishment of Ombudsmen, as has also been done in the EU, to monitor the transparency of international bodies, and to investigate or adjudicate claims of confidentiality. The principle of transparency is just as important for apparently technical bodies, as has been pointed out by Willem Buiter in a trenchant critique of the traditionalist approach adopted by the European Central Bank, which he describes as `typical of a central banking tradition that was, until recently, dominant across the world, which views central banking as a sacred, quasi-mystical vocation, a cult whose priests perform the holy sacraments far from the prying eyes of the non-initiates.'

Transparency has now been greatly facilitated by the opportunities opened up by the Internet. Indeed, some international bodies have begun to make extensive use of this medium to make their documentation available. It is obviously very advantageous for an organisation such as the WTO to be able to give such instant online access to its large and growing documents archive to all those in its 132 member countries who require it. The internet also offers possibilities for much more interactive consultation of relevant communities and the public, and some organizations are beginning to make use of this. In practice, however, there are very great inequalities in the capacity

43 Thus, the initial proposals emerging from discussions of officials of EU institutions for implementation of article 255 (Discussion paper on public access to Commission documents, 23 April 1999, SG.C2/VJ/CDD(99)83) apparently suggested that only documents concerning legislative measures would be regarded as `accessible', while internal `working documents' would be `non-accessible', and even the former might be embargoed until after the formal adoption of the decision: see Statewatch vol. 9 no. 2, March-April 1999. Such a proposal is hardly likely to gain approval, but that it was made at all is revealing of the official perspective.

44 C. Grønbeck-Jensen provides an interesting evaluation from a Scandinavian perspective, particularly apposite since these countries have been influential in the moves towards transparency in the EU; but he points out that the EU Ombudsman has no real teeth, having no better access to documents than the citizen: `The Scandinavian tradition of open government and the European Union: problems of compatibility?' 5 Journal of European Public Policy 185-99 (1998).

to access the Internet;\textsuperscript{46} so that to realise the opportunities it offers also requires active programmes to broaden effective participation by all affected and concerned citizens.

Finally, perhaps the key requirement is to develop and sustain information media which can help to provide the kind of forum that active public participation in deliberative debate requires. That everywhere the public's distrust of politicians is equalled only by its cynicism about journalists is a serious indictment of our political systems. There are certainly some media organizations in some countries, as well as many able and committed individuals, dedicated to providing a rich context of information and to facilitating debate. However, the media overall, in some countries more than others, are subservient to government agendas and commercial imperatives,\textsuperscript{47} and hence tend to reflect received or élite opinion. Thus, a key requirement for transparency in the public sphere is to ensure guarantees of media independence from both government and private dominance. News media, in particular, should be owned neither by governments nor tycoons, but by journalist collectives or trustees.

B. Accountability

The past few years have seen increasing concern and debate about the accountability of all kinds of participants in public policy debates. Even in countries with apparently well-established systems of representative democracy, politicians have been subjected to new scrutiny over their acceptance of bribes, political donations or campaign financing, as well as debates about the relationship of their personal lives and morality to their public functions. That such issues have been very widespread, not confined to countries undergoing identifiable political transitions (such as Italy, with its `tangentopoli' scandals linked to the collapse of the Christian Democracy-Communist duopoly), shows that they are symptomatic of generalized changes in the role of elected politicians, indicated in Bernard Manin's analysis of the changing nature of representative democracy discussed above. The increased diversity and complexity of policy issues, and the decline of mass-party politics, places new responsibilities on politicians to develop specialist expertise and resources, and to manage their information sources scrupulously. They themselves are also increasingly concerned with their responsiveness to public opinion, whether expressed in their postbags (and e-mails), opinion polls, or focus groups. However, the increased importance of personal charisma or `name recognition' for the standing of politicians, as opposed to policy or principles, has undermined their legitimacy as political representatives.

For a variety of reasons it has become increasingly plain that democratic accountability of public bodies cannot rest only on their accountability via parliaments and elected politicians. Indeed, some kinds of decisions (such as control


\textsuperscript{47} See, e.g., the papers in the special issue of \textit{Journal of International Affairs} vol. 47 no. 1 (1993), `The Power of the Media in the Global System'.

over interest rates) have been transferred out of the political domain to protect them from 'short-run' electoral considerations. An increasingly wide range of matters have been delegated to specialist bodies operating under defined mandates, with powers either of recommendation or of actual decision. Where there is a governmental input, it is generally made by non-elected officials, who are subject to only superficial supervision by a succession of partially-briefed elected politicians. Often, issues are not resolved by a decision from one particular body, but subject to interacting decision-making powers of various bodies, even at national level, and even more so globally. Thus, the development and use of biotechnology depends on decisions by patent offices, scientific and ethical committees, food and drug regulators, national governments, and perhaps ultimately WTO dispute-settlement procedures. It is important not only that all such public bodies operate under explicit and specific accountability mandates, but also that their decisions are taken in a context of well-informed debate involving as broad a range of the public as possible. The channels of accountability are now less vertical, leading into central government, and more horizontal, entailing interaction between various local, national, regional, and international public arenas.

Thus, while elected politicians certainly should play an important and perhaps determinant part, ensuring accountability within the public sphere entails the involvement of a wide range of entities and groups, all of which have their own constituencies and accountability mechanisms. This is perhaps the reason for the increased use in recent years of the somewhat amorphous term 'civil society'. The point here is that there is no single accountability mechanism to the broad public. Participants in public debate can make different contributions, but it is incumbent on each of them to clarify to whom and how they are accountable. Indeed, there have been increasing pressures for all kinds of organizations to improve their accountability, not only to their direct members but to a wider constituency of stakeholders.

Corporations have come under pressure to be responsive to the needs and demands of their customers, suppliers, workers, and contractors, as well as local communities and the wider society in respect of some of their activities. Their traditional focus on the 'bottom line' of direct costs and revenues to generate shareholder value has now been overtaken by the need for a more continuous two-way dialogue with this wider constituency, and concern for the 'triple bottom line' and long-term values such as reputation. No doubt many business managers need to be convinced that this entails more than just improved communication of decisions made in their boardrooms; but it is no coincidence that the lead is being taken by companies that have been hit by unexpected public reactions to policies which they believed had the legitimacy of approval by all relevant regulatory bodies. This has been shown, for example, by Shell's experiences over the Brent Spar oil platform disposal and the impact of its oilfields on local communities in eastern Nigeria, and those of biotechnology companies in relation to genetically modified organisms. The damage to investor confidence in the biotechnology sector should bring home to all concerned the importance of improving public confidence in regulatory decisions.

In reply, many have challenged the various campaigning organizations or NGOs to justify their claims to represent public opinion. Such organizations cover a wide gamut, and clearly do have a responsibility to clarify for whom they speak, as well as
to maintain an active dialogue with their members and stakeholders. They also are vulnerable to ‘bottom-line’ pressures from their sources of funding, which may lead them to adopt high-profile campaigns or maintain positions for their attractiveness to the media rather than their intrinsic validity. There may be differences of perspective between different elements of their constituencies, for example subscribers and contributors in developed countries and those in less developed countries who are the intended beneficiaries of development organizations. Interest-group institutions, such as business and trade associations and trade union organizations, in principle represent their members, and can claim accountability ultimately via election; but, certainly at the international level, this may be a distant link. There is much they could do to improve the active involvement of their grass-roots memberships.

In summary, the roles of various kinds of participants should be defined according to the contribution they can make to public debate based on generally applicable values. Procedures for consultation and involvement in decision-making should reflect their particular roles, as well as accommodating and safeguarding against possible distortions resulting from advancement of private interests.

C. Responsibility

Participants in public deliberation may also be said to have obligations of responsibility, which are distinct from their accountability to their particular constituencies. These include principles for maintaining a separation between involvement with private interests and the conduct of public duties and activities, as well as norms and practices of responsible behaviour developed by and for particular groups and professions. The acceptability and effectiveness of public policy decisions increasingly depend on the quality of the reasons supporting them, which in turn requires all those involved in debates to uphold high standards of probity. This is evidenced by the increased attention being given to ethical standards by and for a wide range of groups and professions, many of which have been formally articulated in codes or even in law.

An important aspect of this is to define and police the line between professional or public responsibilities and obligations to a commercial client or employer. Thus, banks and financial intermediaries are now obliged to report suspicious transactions under money-laundering legislation, enacted nationally but stimulated and monitored by the international regulatory network centred on the Financial Action Task Force. External auditors may have specific responsibilities to report to regulatory authorities, for example to banking supervisors, if they uncover breaches of regulatory requirements. Officials or civil servants may be protected from disciplinary or even

48 This of course depends on who is included in that constituency: for example, it is argued that potential conflicts between corporations' duties to their shareholders and to their stakeholders should be avoided by limiting their accountability to shareholders, while accepting that they have broader social responsibilities. I prefer here to use the term responsibility in relation to how debate should be conducted.

49 A typical informal global regulatory body, set up by a decision of the Group of 7, but located at the OECD in Paris: see http://www.fatf.org.
legal proceedings for breaches of confidence if they can show that they acted in the public interest. However, too often the formal rules on these matters are not designed to encourage or protect disclosures in the public interest, but rather to protect public or private bureaucracies from undesirable obligations or revelations. Their strengthening should be regarded as a significant contribution towards the democratization of global governance.

More broadly, all those involved as information gatekeepers or knowledge producers, now more than ever, need to operate reflexively, and with an awareness of how their professional or scientific practices and contributions impact on the quality of public debate. These matters are not uncontroversial, as can be seen for example in the debates about the criteria applied in peer-review for publication of studies on controversial technologies such as genetically-modified organisms; or whether there should be an obligation to publish results from all pharmaceutical drug evaluations.

D. Empowerment

My final principle should be regarded as an overriding one, for without it the other proposals for strengthening the public sphere as a deliberative arena would do little more than provide an alibi for the maintenance and extension of the system of elite decision-making. It is all too easy for those with decision-making power to pay lip-service to the need for public consultation or participation, although one can still be surprised at the frequency with which they neglect even this bare minimum. It is often only as a result of a policy setback, such as the breakdown of the MAI negotiations, that those in power resort to a 'charm offensive' to try to win support from potential critics. Frequently, also, they prefer to distinguish carefully between procedures for consultation with public interest or activist groups, and their discussions with business or corporate interests. This inevitably raises suspicions that decision-makers are more open to influence from private interest groups, and that they regard consultation with public interest-groups and concerned citizens (or even legislators) as an irritating time-waster, perhaps necessary to forestall subsequent criticism. It is all too rare to find an acknowledgment that the quality of public decisions can be improved if they take place in a context of full participation by all concerned and affected groups.

The challenge, therefore, is to find ways to ensure effective participation in debate and decision-making especially of disadvantaged citizens and groups. Much of the political opposition to and disaffection with globalization and liberalization results from the unleashing of forces which exacerbate inequalities within and between states. This is often portrayed as a battle between the global market and the national state, a view which tends to neglect the ways in which the transformation of the world market is being brought about by complex processes of international re-regulation. To take a key example, the restructuring of global telecommunications, in which giant firms battle for market shares, entails struggles over technical standards, sectoral regulation (notably governing interconnection rights and charges) and competition rules, through interactions between a variety of national and international bodies. A key issue, which has for several years been preoccupying the International Telecommunications Union (ITU), is the system of settlements in respect of international calls, which entails revenue-sharing resulting in transfers mainly from
developed to developing countries estimated at $7-10 billion per year.\textsuperscript{50} There is considerable pressure to reform this system, to end discrimination in charges between international and national calls, in line with the liberalization of telecommunications services negotiated bilaterally, regionally (especially in the EU) and through the WTO. Yet it is also widely recognized that a truly global telecommunications system is unattainable unless equivalent (or better) means are found to finance the expansion and upgrading of telecommunications networks in developing countries.\textsuperscript{51}

This clearly shows that global battles over regulation also concern revenue distribution and redistribution, not just `neutral' rules allowing markets to operate `freely'. Many other debates and battles over international regulatory arrangements also have (re)distributional consequences or implications, running often to many millions or billions of dollars, such as competition laws and policies, environmental protection schemes, intellectual property rights, food safety requirements, agricultural support and rural development measures, prudential rules for financial institutions, and international tax arrangements. Too often the talk of `market friendly' regulation implies rules that favour the economically powerful, whereas balanced and sustainable long-term economic growth may require measures to protect, encourage and stimulate less developed or disadvantaged groups, regions and countries. For example, the international patent system ensures that billions of dollars are channelled into R&D for new pharmaceutical drugs, but inevitably the vast bulk of this is aimed at combating health problems of the affluent.\textsuperscript{52} It has proved extremely difficult for the WHO to negotiate collaborative arrangements for the development of new drugs to combat tropical diseases such as malaria, which would be of immense benefit globally,\textsuperscript{53} yet drugs companies would fiercely resist the proposal made by Médecins sans Frontières to fund such initiatives through a tax on drug sales.

An important function of direct democracy is to open up the received wisdom of closed bureaucratic or technocratic decision-makers to critical and destabilizing ideas.

\textsuperscript{50} Dr. Henry Chasia, ITU Deputy Secretary-General, Opening Remarks to the Annual Council of the Commonwealth Telecommunication Organization, Trinidad & Tobago, September 29th 1998; this and much other documentation on the issue is available in the special area of the ITU website, www.itu.int.


\textsuperscript{52} Research done for Médecins sans Frontières shows that of 1,233 drugs licensed worldwide between 1975-97 only 13 were for tropical diseases, of which two were slight modifications of existing drugs, two developed for the US military, and five were the outcome of veterinary research: B. Pecoul, P. Chirac, P. Trouiller, J. Pinel, `Access to essential drugs in poor countries - A lost battle?' 281(4) \textit{Journal of American Medical Association} 361-367; David Pilling, `In Sickness and in Wealth', \textit{The Financial Times}, 22 October 1999.

\textsuperscript{53} See the Multilateral Initiative on Malaria, http://www.malaria.org/mim.html
This perhaps cannot be institutionalized without blunting the critical edge of political protest, although sometimes well-considered and substantiated arguments take second place to spectacular actions designed to attract media attention. Responsive and confident political systems can find ways to make themselves more open to external critical input. This can include, for example, public forums or commissions with powers to conduct inquisitions into policies or issues, or citizen juries to which specific decisions could be delegated, based on systematic presentation and examination of evidence.

It is hard not to close an essay of this kind without some stirring rhetoric about the importance of this matter for the future of the planet in the new millennium. Major issues are certainly at stake, but their scope and complexity are hard to grasp in the round. Globalization seems to produce scandals, panics and crashes, which we can hope will remain episodic events. However, not only systemic stability is at stake in the construction of global governance, but our ability to establish the conditions for economic activity finally to respond to the needs of the world's poor and dispossessed for dignity and social justice.