

Digital Lancaster 2.0

Digital Lancaster is our digital vision

Digital Lancaster sets out our ambition to be digitally innovative in support of the University's vision of being a globally significant leader in higher education.

Digital Principles

- **Co-produced** – we will take a user focused approach to the design of new solutions to ensure that they are accessible, fit for purpose and easy to use.

- **Agile** – we will adopt approaches that enable us to rapidly improve business processes through innovative IT solutions.
- **Open** – we will make University data available openly in ways that encourage a culture of creativity and innovation.
- **Usable** – we will provide highly usable and integrated solutions that deliver a consistent user experience across mobile, tablet and desktop platforms.
- **Safe** – we will ensure that our digital solutions are designed with security in mind, balancing risk with ease of use.



Goal 1: Digital Research

- To create an ecosystem that stimulates creativity, expands boundaries and removes barriers.
- To empower our research staff by providing them with world class research infrastructures, collaboration technologies, research intelligence and support services.



Goal 2: Digital Teaching & Learning

- To provide our students with a rich and seamless digital learning experience from before application through to graduation, and beyond.
- Our systems will be easy to use, personalised and focused on the functionality and features demanded by our students and staff.



Goal 3: Digital Engagement

- To continually develop our use of digital technology to engage with external stakeholders, and seek to provide staff and students at partner institutions with tools and services equivalent to that at Lancaster.
- To explore opportunities for digital collaborations with the City of Lancaster and wider region, as well as nationally and internationally.



Digital Enablers

- **Digital Fluency** - giving staff and students the digital knowledge and skills they need.
- **Digital Services** - providing increasingly intuitive and personalised services based on user needs.
- **Digital Innovation** - developing a culture that encourages new ways of working.