KxB&B
Accessibility Statement
Kinetic Solutions | August 2022

Our Commitment to Accessibility

Kinetic Solutions is committed to ensuring that KxB&B is accessible to as many people as possible, including those who use assistive technologies such as screen readers, voice input software, or alternative navigation devices.

We aim to meet the Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA, published by the World Wide Web Consortium (W3C). These guidelines explain how to make digital content more accessible to people with a range of disabilities.

Conformance Status

The current conformance status of KxB&B is summarised below.

Product	KxB&B (version 2022.0.0.0)
Standard targeted	WCAG 2.1, Conformance Level AA
Conformance status	Partially conformant
Review date	August 2020
Review methodology	Semi-automated tools and manual review

KxB&B is partially conformant with WCAG 2.1 Level AA. Partial conformance means that some parts of the content do not yet fully conform to the standard.

Known Limitations

We are aware of a number of areas where the current product does not yet meet the WCAG 2.1 AA standard. We are actively working to address these. The main areas affected are:

- Keyboard navigation — some interactive elements across the booking journey are not fully operable without a mouse.
- Form fields — some form inputs do not have labels that are programmatically associated with them, which can affect users of screen readers.
- Colour contrast — some text and interface elements do not meet the minimum contrast ratio required by the standard.
- Mobile zoom — the ability to resize text by pinching to zoom is currently restricted on certain pages.
- Error messages — some form validation errors are currently indicated by visual styling alone without a descriptive text message.
- Alternative text — a small number of images lack appropriate alternative text descriptions.

Note: *This list reflects the findings of a review conducted in August 2020. It is not exhaustive and we cannot guarantee that all issues have been identified. The product may have changed since the review date.*

What We Are Doing

Improving accessibility is an ongoing priority for us. We are working to address the known limitations described above, with particular focus on keyboard navigation and form accessibility, as these have the greatest impact on users.

We are also conducting a broader review of our use of WAI-ARIA across the product to ensure that assistive technologies receive consistent and accurate information about the state and purpose of interface elements.

Feedback and Contact

We welcome feedback on the accessibility of KxB&B. If you experience any barriers when using the product, or if you need information in an alternative format, please contact us.

We aim to respond to accessibility feedback within 5 working days.

Email	support@kineticsolutions.co.uk
Subject line	KxB&B Accessibility Feedback

Review of This Statement

This accessibility statement was prepared in August 2022 following a review of the KxB&B product. It will be reviewed and updated as improvements are made to the product.

Further Help

If you have difficulty using KxB&B because of a disability or impairment, the following resources may help you access our content:

- AbilityNet — guidance on adjusting your computer or device: https://mcmw.abilitynet.org.uk/
- Web Accessibility Initiative (WAI) — information about web accessibility: https://www.w3.org/WAI/

If you are not satisfied with our response to an accessibility concern, you may wish to contact the Equality Advisory and Support Service (EASS).