Housing and Health Services
Integrated System Perspective

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Overview

- What is an Integrated Care System
- How could it help in respect of housing
- What is happening in our local area
- Some personal observations and reflections
- The challenge that lies ahead
Lancashire and South Cumbria Integrated Care System is the partnership of NHS, local authority, public sector, voluntary, faith, community and social enterprise and academic organisations working together to help the 1.7 million residents live longer, healthier lives.
Integrated Care System

Partners

- **Four** integrated care partnerships and **one** multi-speciality community provider
- 41 Primary Care Networks and Neighbourhoods
- 1.7m population
- 8 CCGs
- 5 trusts
- 4 upper tier and 14 district local authorities
- NHS England and NHS Improvement
- Wider partners such as voluntary, community, faith, social enterprise and education
Our Vision for Healthier Lancashire and South Cumbria

Our vision for Lancashire and South Cumbria is that communities will be healthy and local people will have the best start in life, so they can live longer, healthier lives.

At the heart of this are the following ambitions:

- We will have healthy communities
- We will have high quality and efficient services
- We will have a health and care service that works for everyone, including our staff
A case for changing the way we work

We are not taking sufficient action to tackle health inequalities
Where you are born can affect how long you live by as much as 10 years in Lancashire and South Cumbria
1:6 of neighbourhoods in Lancashire and 1:10 in Cumbria are in the most deprived decile nationally

Our performance on some national targets is poor
We struggle to consistently achieve targets for treatment in A&E, cancer services and routine surgery in all of our hospitals
Solving many of these issues requires action by several organisations

Our services do not always provide consistently high quality care for everyone
There is unwarranted variation in outcomes for people with conditions such as Cancer, Coronary Heart Disease and Mental Health
Gaps in the workforce create fragility in hospitals, community and care services

We are spending more money than we receive from government
NHS organisations need to reduce spending by £167m over the next few years
Local Authority funding has reduced by an average of 40% over the last 5 years
Our partnership priorities

The effectiveness of the ICS partnership will be judged by our ability to join up health and care services, to listen to the priorities of our communities, citizens and patients and to tackle some of the biggest challenges we are all facing. Leaders across the system have supported 8 priorities through which the partners agree to take action over the next 5 years:

1. Maximise the benefits of our work in **neighbourhoods**
2. Deliver an integrated health and social care **workforce** for the future with the capacity and capability to provide sustainable care and support to our local communities.
3. Strengthen the resilience and **mental health** of people and communities
4. **Establish a group model for all hospital services in Lancashire and South Cumbria**
5. Reinvigorate strategic partnerships across the **public sector**
6. Establish a public sector **enterprise and innovation** alliance with our ICS partners, including academic partners and Local Enterprise Partnerships to deliver inward investment and support job creation
7. Bring the entire health and social care system back into **financial balance**
8. **Consolidate commissioning so that our arrangements for planning and prioritising our resources improve our population’s health and the outcomes of health and social care**
Neighbourhoods

- These are local areas based on populations of between 30,000 and 50,000.
- All aspects of NHS and Local Authority services come together with the voluntary, community organisations and local people.
- Examples include Fleetwood, Barrow, Burnley East or Skelmersdale.
- There are currently 41 neighbourhoods in Lancashire and South Cumbria.
Local health and care partnerships

Within Lancashire and South Cumbria we have four Integrated Care Partnerships and one multi-speciality community provider

For example, Central Lancashire:

- Population approx. 399,000
- NHS commissioners, providers, local authorities voluntary and community sector organisations

Central Lancashire
Local health and care partnerships

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For example, Fylde Coast:

- Population approx. 354,000
- NHS commissioners, providers, local authorities voluntary and community sector organisations
Local Initiatives

Blackpool Coastal Housing and Blackpool Council

- Social housing provider – Maggie Cornall, Director of Operations
- Part of the communities in which they work and our tangible assets (the housing stock) is going nowhere, so they have a vested interest in making sure any service developed works well
- Social housing isn’t just about bricks and mortar and collecting the rent
- Homes meet the Decent Homes Standard and so are healthy and free from hazards
- Social Housing providers have enduring relationships with their tenants
- Tackling inequalities, isolation – success stories for individuals and families
Local Initiatives

Community Gateway and Preston City Council

- Making Homes from Houses – A partnership scheme
- Tackling empty homes, in partnership with Preston City Council, supporting them to bring empty, often problematic properties back into habitable use for people on the housing waiting list
- Availability and access of Disabled Facilities Grants for older people
- Community Gateway Association (CGA) is building Preston’s first Independent Living Scheme
- Scheme consists of 60 fully wheelchair accessible one and two bedroomed apartments, all with private external space, a bistro, hairdressers, treatment/consultation rooms and activity rooms
Community Gateway Association
Independent Living Scheme
Some Observations and Reflections

- The NHS operates in a bubble – we ask about housing in our assessments but we don’t think deeply of the importance this plays in the lives of individuals and families.

- We don’t appreciate nor fully understand the work that housing associations and local government are doing to transform lives.

- We need to ensure the contribution of housing associations and local government is understood by NHS commissioners and in our neighbourhoods and integrated care partnerships.

- It is hard to understand why the NHS is not investing in housing development as a public health initiative.
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