January 2024

IPOF () NEWSLETTER



As we enter the final year of the Improving Peer Online Forums project, we're reflecting on our progress through 2023 and goals for 2024

We achieved a lot in 2023 through our surveys, interviews and data download, which you can see a summary of on the next page.

In 2024, we're shifting focus to the study outputs. This includes academic papers, a moderator training package, forum design principles, conference talks, and more!

Team Changes

Welcome to **Julia Halstead**!
Julia joined us in December as our new administrator.

Welcome to **Anna Cermakova**, a linguist joining us in February to help with forum post analysis.

Goodbye to **Matt Coole -** we wish him all the best for the future.

Get Involved with iPOF!

Are you a **forum user or moderator**? Do you **host a forum**?

Would you like to help shape our project's outputs? Contact Paul ipof@lancaster.ac.uk

All involvement is paid.

IPOF 2023 RECAP



1,001
Survey completers

21

Interviews with forum users

11 23

Co-design sessions

1,107

Papers screened for the realist synthesis



94
Community of practise posts

Paper published

Over 700,000

Forum posts downloaded

WHAT'S NEXT?

We have a lot to look forward to...

Training for moderators

Our co-design group are creating an online training resource for forum mods, using Xerte and Powtoon.

An iPOF Celebration

We're planning an inperson celebration for late 2024, where we can present and discuss our findings.

Stay tuned for more info on this!

Papers

We're working on the following papers:

- Realist synthesis on forum users and moderators
- Ethics of analysing online data
- Who uses online forums and why?
- How do people share lived experience online?
- Psychological safety on online forums

We need your input! Please email us for more info.

That's all from us! If you have any questions or suggestions for future updates, then please get in touch: <u>ipof@lancaster.ac.uk</u>

