TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

PLEASE NOTE: IN ORDER TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS, YOU MUST USE ADOBE READER / ADOBE ACROBAT

1. You will receive an e-mail from noreply@bldss.bl.uk
2. It will contain a link that begins: http://cds.bl.uk/delivery/Deliver.action?key=
3. Click on this link – resulting webpage should recognise your account if already created

Download your encrypted document

Your document has been encrypted using DRM Lite technology. Once you have downloaded this document, it will be locked to the following user:

Document locked to: mathbarn

You should open your document with **Adobe Reader**. If your browser has a built-in PDF viewer, such as Google Chrome's, you will need to disable it in order to download and view your document.

To view your document in Adobe Reader you will need to enter your British Library On Demand username and password. You need to **register for On Demand** before you can view your document or **reset your username or password** if you have forgotten either of them.

4. If your account is not automatically recognised you will be prompted to enter your British Library 'On Demand' username (normally the e-mail address you registered with)

Step 2

To download your document, enter your On Demand username or email address and click the link below.

On Demand username/email address: [   ]
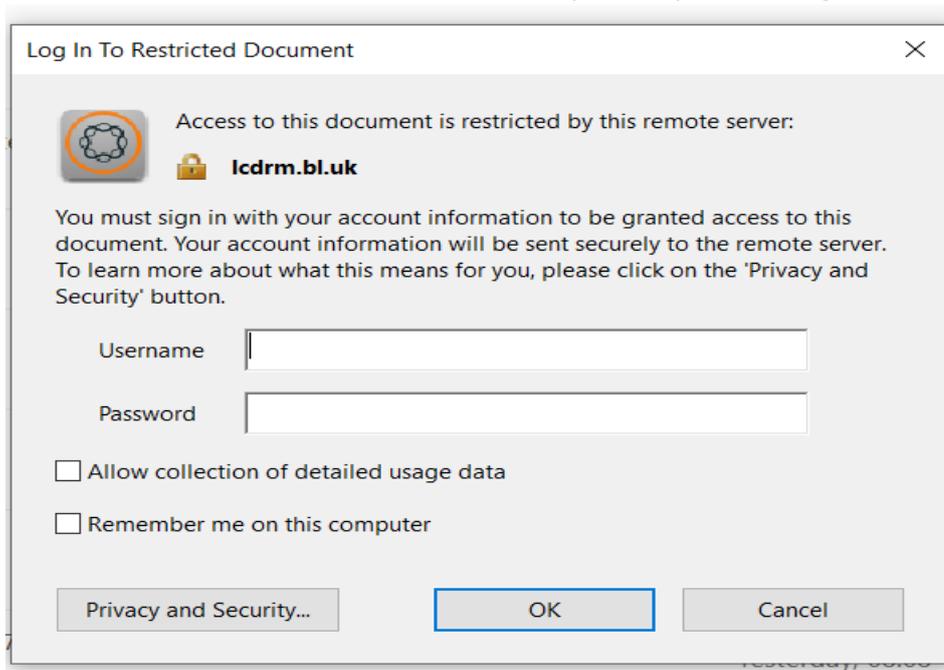
Download your document

TO CREATE AN ACCOUNT WITH THE BRITISH LIBRARY 'ON DEMAND' SERVICE

5. If you have not already set up an 'On Demand' account with the British Library, follow the link in the e-mail to do so (or follow the link below):
   https://newregister.bl.uk/Identity/Account/Register
6. Preferably, register using your Lancaster University e-mail address in the format [name]@lancaster.ac.uk – all British Library documents will be sent to your Lancaster University e-mail address
7. Once created, check for confirmation e-mail and follow link to activate your account
8. Once done, wait at least 10 minutes before trying to open a document

TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

WHEN YOU OPEN A DOCUMENT

9. ***Please disable any active PDF viewer in your internet browser – these documents will not open in the browser***
10. The document should automatically open in Adobe Reader / Acrobat (must be at least version 10)
11. If opening a document for the first time, you may be asked to input your 'On Demand' username and password:
    a. Username should be your e-mail address (for recently created accounts) – may be something else you chose for older accounts
    b. Do not tick 'Remember me on this computer' if you are using a shared computer
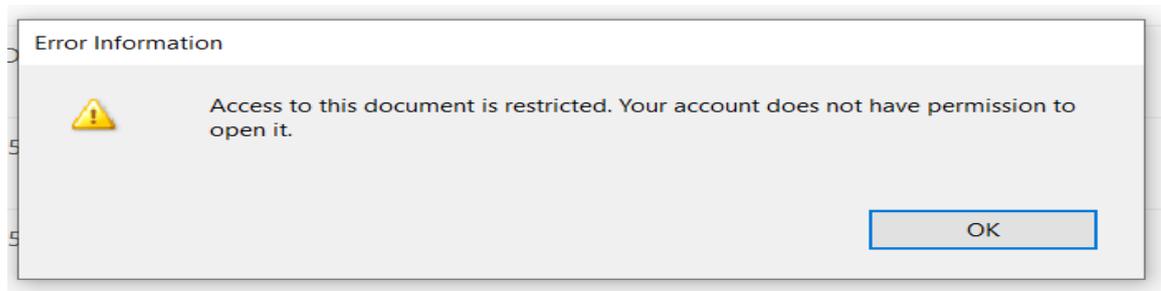

RESTRICTIONS ON USING THE DOCUMENT

12. The download link expires after 30 days
13. Once opened, save the document as normal and you can view it on your machine for up to 3 years
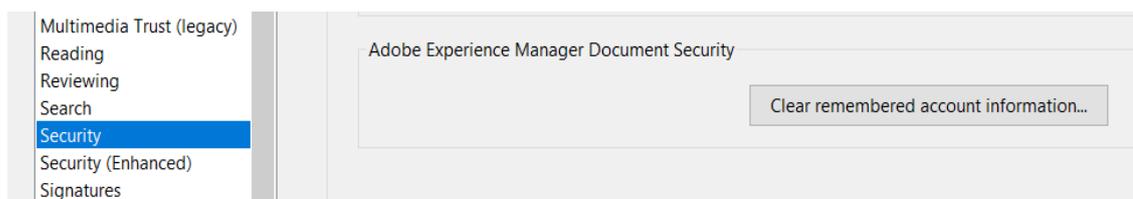14. **Please note – you are only allowed one attempt to print the document**

TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

POSSIBLE ERRORS

15. Remember, British Library 'DRM Lite' documents will only open in Abobe Reader / Acrobat

16. Any in-built internet browser PDF viewer **will not** be able to open these documents
    a. **CHROME –** will give error 'Failed to load PDF'
    b. **MAC COMPUTER –** will show a blank screen
    c. **IPAD / IPHONE –** only access link through Safari browser (Chrome will not work) – once opened in Safari you will see blank page – need to import to Adobe Acrobat
    d. *See instructions on pages below for how to deal with these*

17. Remember, if you have only just registered a British Library account, leave 10 minutes before attempting to download a document – if you haven't and receive an error, contact library.acquisitions@lancaster.ac.uk as a new link will need to be requested

18. If you receive the following error when trying to open a document, your account details may need resetting in Adobe.

    a. To reset account details in Adobe: choose 'Edit' – 'Preferences'
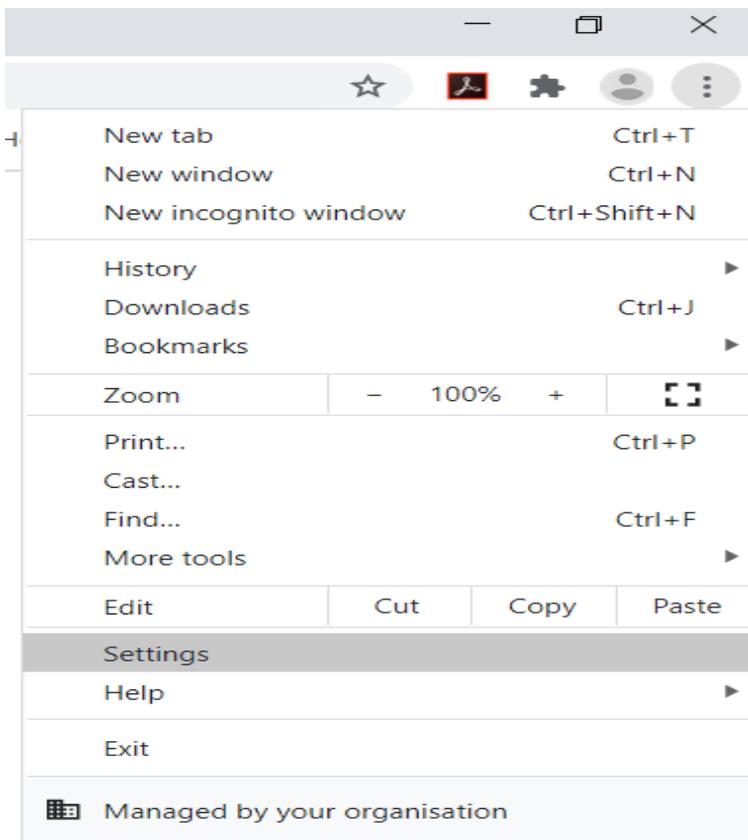   b. Scroll down to 'Security' on the left and click 'Clear remembered account information'

    c. Next time you try to access your document, you should be prompted for your username and password

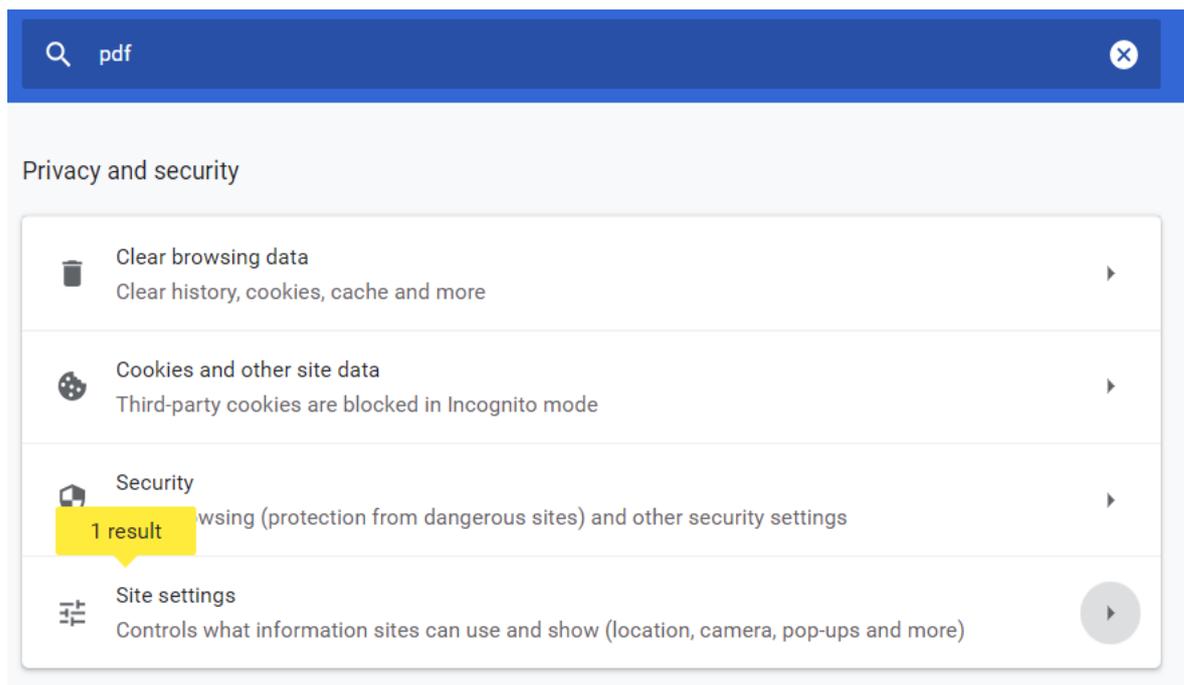**SEE PAGES BELOW FOR INSTRUCTIONS ON HOW TO OPEN IN CHROME, MAC & IPAD / IPHONE**

TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

CHROME:

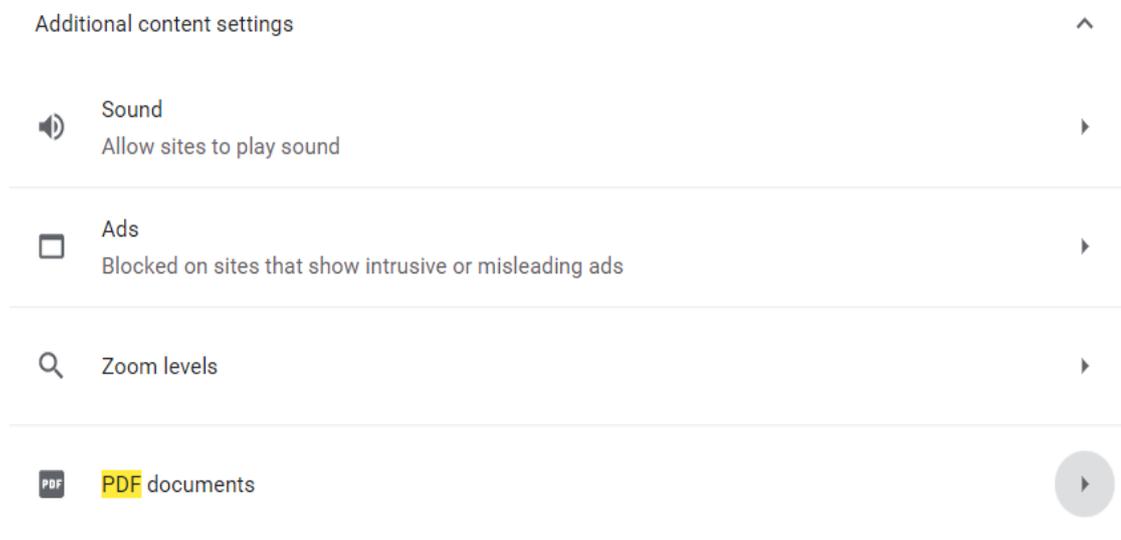a. To disable the in-built PDF viewer click three dots (top right) and 'Settings'

b. Type 'pdf' in search box and expand 'Site settings

TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

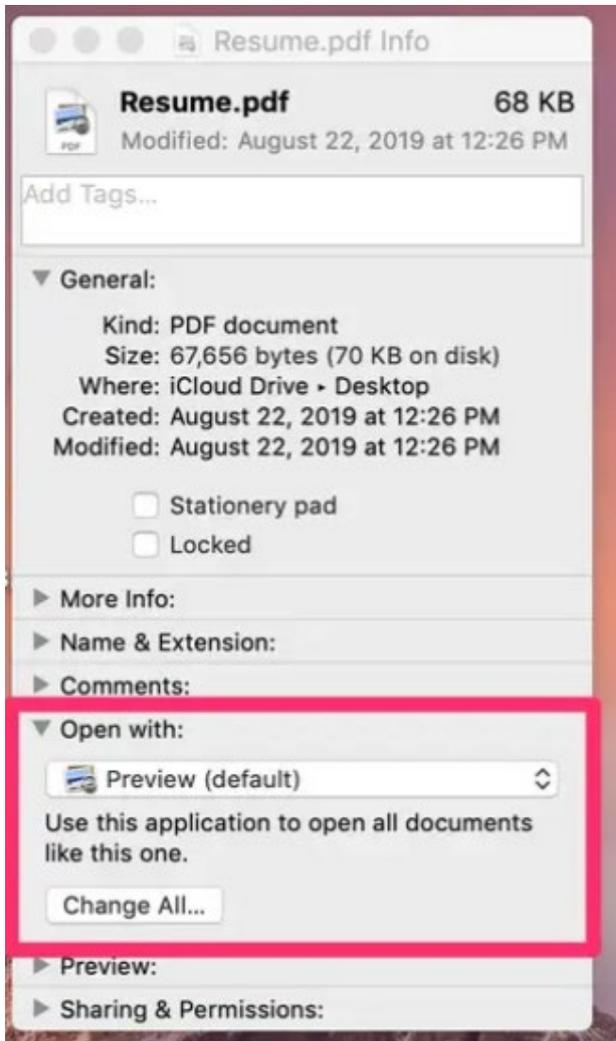c. Scroll down to 'Additional content settings' and expand 'PDF documents'

Additional content settings ⌃

🔊 Sound
Allow sites to play sound ▸

⬜ Ads
Blocked on sites that show intrusive or misleading ads ▸

🔍 Zoom levels ▸

📄 PDF documents ▸

d. Activate 'Download PDF files instead of automatically opening them in Chrome'
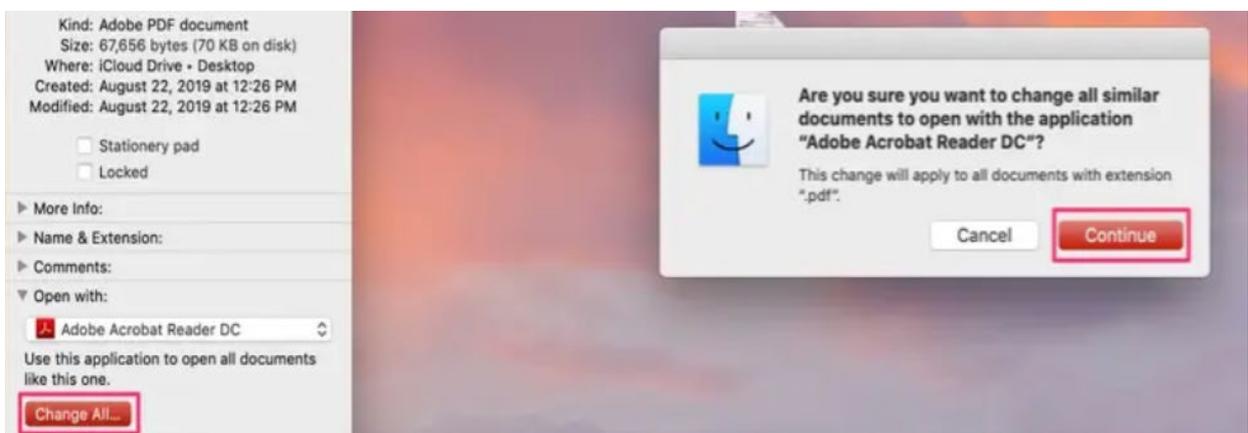
TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

MAC COMPUTER:

    a. The default PDF viewer is set to 'Preview'
    b. Find any PDF file on your computer, right click and select 'Get Info'
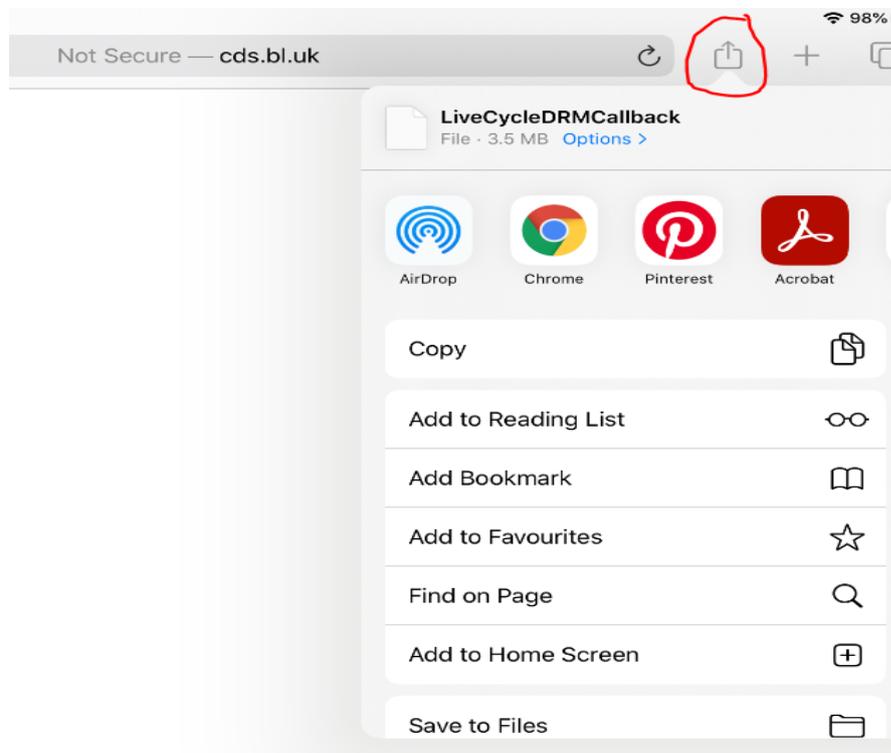   c. Expand 'Open with' tab

    d. Expand default application box and choose Adobe Reader / Acrobat
    e. Once selected, click 'Change All' underneath and 'Continue' in the confirmation box

TO OPEN BRITISH LIBRARY 'DRM LITE' DOCUMENTS

IPAD / IPHONE

a. Please use Safari browser – **NOT** Chrome
b. You will need to download Adobe Acrobat Reader from the app store
c. Tapping the link in Safari will result in a blank document

d. Tap [ ] symbol and select 'Acrobat' (or scroll down to 'Import to Acrobat')

e. Acrobat will open and you will be asked for your British Library username and password: