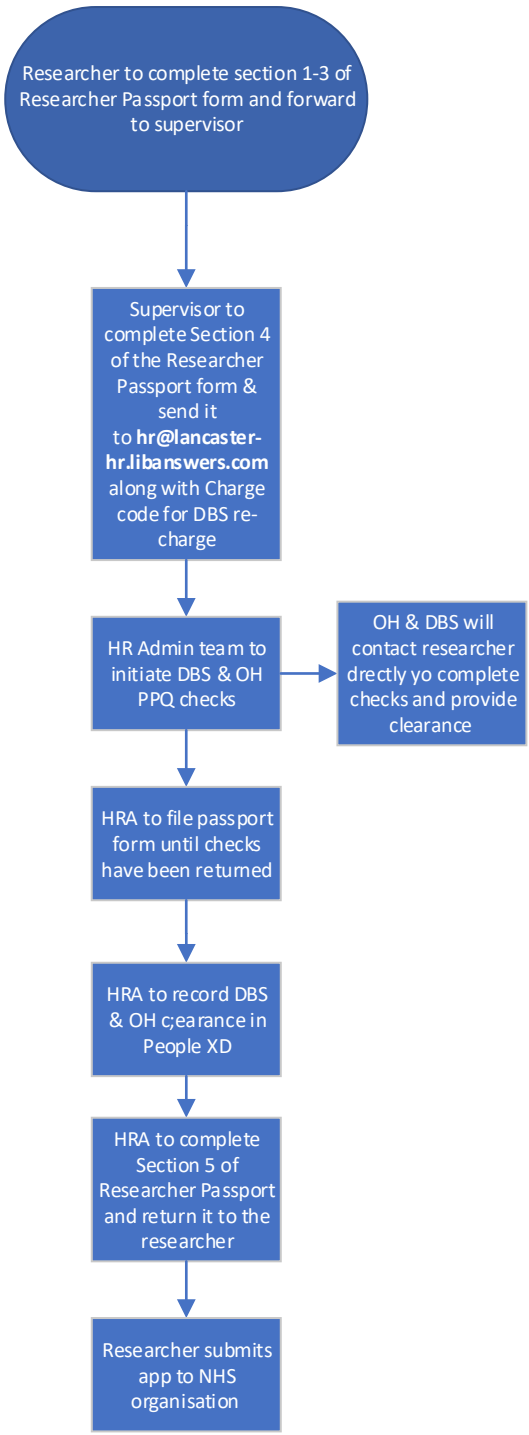Researcher Passport process - Sept 2023