# Multi-armed bandits in dynamic pricing 

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- 'Always choose the perceived optimal action'.


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Caused by the prevalence of indeterminate equilibria: Parameter estimates such that the true expected demand at the myopic optimal price equals the predicted expected demand.

## Indeterminate equilibria

If $\hat{\theta}$ suff. close to $\theta$, then $\underset{p}{\arg \max } p \cdot\left(\hat{\theta}_{1}+\hat{\theta}_{2} p\right)=-\hat{\theta}_{1} /\left(2 \hat{\theta}_{2}\right)$.
Then:
'True' expected demand: $\theta_{1}+\theta_{2} \frac{-\hat{\theta}_{1}}{2 \hat{\theta}_{2}}$.
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If (1) equals (2), then $\hat{\theta}$ is an IE.
Model output 'confirms' correctness of the (incorrect) estimates.

## Indeterminate equilibria: example



## Back to original problem

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or, equivalently, minimize the $\operatorname{Regret}(T)$

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- Exact solution intractable
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- Let's find asymptotically optimal policies: smallest growth rate of $\operatorname{Regret}(T)$ in $T$.


## Asymptotically optimal policy

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To ensure convergence of $\hat{\theta}_{t}$, some amount of experimentation is necessary. But, not too much.

## 'Controlled Variance pricing'

- Choose arbitrary initial prices $p_{1} \neq p_{2}$.
- For each $t \geq 2$ :
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- 'Always choose the perceived optimal action that induces sufficient experimentation'.


## 'Controlled Variance pricing' - performance

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Thus, you can characterize asymptotically (near)-optimal amount of experimentation.
(the optimal 'constant' is not yet known, in general).

## Extension: multiple products

$K$ products: price vector $\mathbf{p}_{t}=\left(p_{t}(1), \ldots, p_{t}(K)\right)^{\top}$, demand vector $\mathbf{d}_{t}=\boldsymbol{\theta}\binom{1}{\mathbf{p}_{t}}+\boldsymbol{\epsilon}$, matrix $\boldsymbol{\theta}$, noise-vector $\boldsymbol{\epsilon}$.

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Convergence rates of LS-estimator:

$$
\left\|\hat{\boldsymbol{\theta}}_{t}-\boldsymbol{\theta}\right\|^{2}=O\left(\frac{\log t}{\lambda_{\min }(t)}\right) \text { a.s. }
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where $\lambda_{\min }(t)$ is the smallest eigenvalue of the information matrix

$$
\sum_{i=1}^{t}\left(\begin{array}{ll}
1 & \mathbf{p}_{i}^{\top} \\
\mathbf{p}_{i} & \mathbf{p}_{i} \mathbf{p}_{i}^{\top}
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den Boer (2015) Surveys in Operations Research and Management Science 20(1)


## Why a parametric demand model?

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- Preferred by price managers
- By smartly choosing experimentation prices converging to the optimal price, you can hedge against misspecified linear demand.


## Can't this log-term be removed?

$\operatorname{Regret}(T)=O(\sqrt{T \log T})$

- Convergence rates of LS estimators: not completely understood
- Does more data lead to better estimators?


## Pricing airline tickets

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- Sell $C \in \mathbb{N}$ perishable products during (consecutive) selling season of $S \in \mathbb{N}$ periods
- Demand in period $t$ is Bernoulli $h\left(\beta_{0}+\beta_{1} p_{t}\right)$, unknown $\beta_{0}, \beta_{1}$.
- Goal of the firm: maximize total expected revenue.


## Full-information solution

If demand distribution known: Markov decision problem.


Optimal prices $\pi_{\beta}^{*}(c, s) \in\left[p_{l}, p_{h}\right]$ for each pair $(c, s)$ of remaining inventory $c \in\{0,1, \ldots, C\}$ and stage $s \in\{1, \ldots, S\}$.

## Pricing airline tickets: incomplete information

Neglecting some technicalities, certainty-equivalent pricing performs well! I.e., if in period $t$ state is $\left(c_{t}, s_{t}\right)$, use price $\pi_{\hat{\beta}_{t}}^{*}\left(c_{t}, s_{t}\right)$,

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Endogenous learning causes fast converge of estimates:

$$
E\left[\left\|\hat{\beta}(t)-\beta^{(0)}\right\|^{2}\right]=O\left(\frac{\log (t)}{t}\right)
$$

