

**ANNUAL QUALITY REPORT – REFLECTIONS ON THE ACADEMIC YEAR 2017-18 AND ACTION PLAN
FOR IMPLEMENTATION IN 2018-19**

1. INTRODUCTION

2. UPDATE ON THE 2017-18 COLLEGE ACTION PLAN (including themes identified from reflections on 2016-17)

See appendix A for full updated 2016-17 action plan

a) Themes arising from Annual Programme Reviews (including staffing and recruitment, retention, progression and achievement)

b) Themes arising from external examiner reports

c) Themes arising from NSS results and other forms of student feedback

3. THEMES FOR THE COLLEGE IDENTIFIED IN 2018-19 (FROM REFLECTIONS ON 2017-18)

a) Themes arising from Annual Programme Reviews (including staffing and recruitment, retention, progression and achievement)

b) Themes arising from external examiner reports

c) Themes arising from programme consultant reports

d) Themes arising from revalidation/validation events

e) Themes arising from NSS results and other forms of student feedback

f) Themes arising from recent Professional Body Accreditation visits/reviews (if applicable)

g) Other college themes and areas for enhancement

4. LANCASTER UNIVERSITY/PARTNERSHIP THEMES IDENTIFIED IN 2018-19 (FROM REFLECTIONS ON 2017-18)

5. EXAMPLES OF GOOD PRACTICE

6. COLLEGE STRATEGY

APPENDIX – COLLEGE ACTION PLAN 2017-18

Please summarise actions to be taken arising out of the themes raised, and by whom, in the coming year(s).

This action plan provides the basis for the Annual Quality Action Plan report for CPTC to receive and review at each meeting.